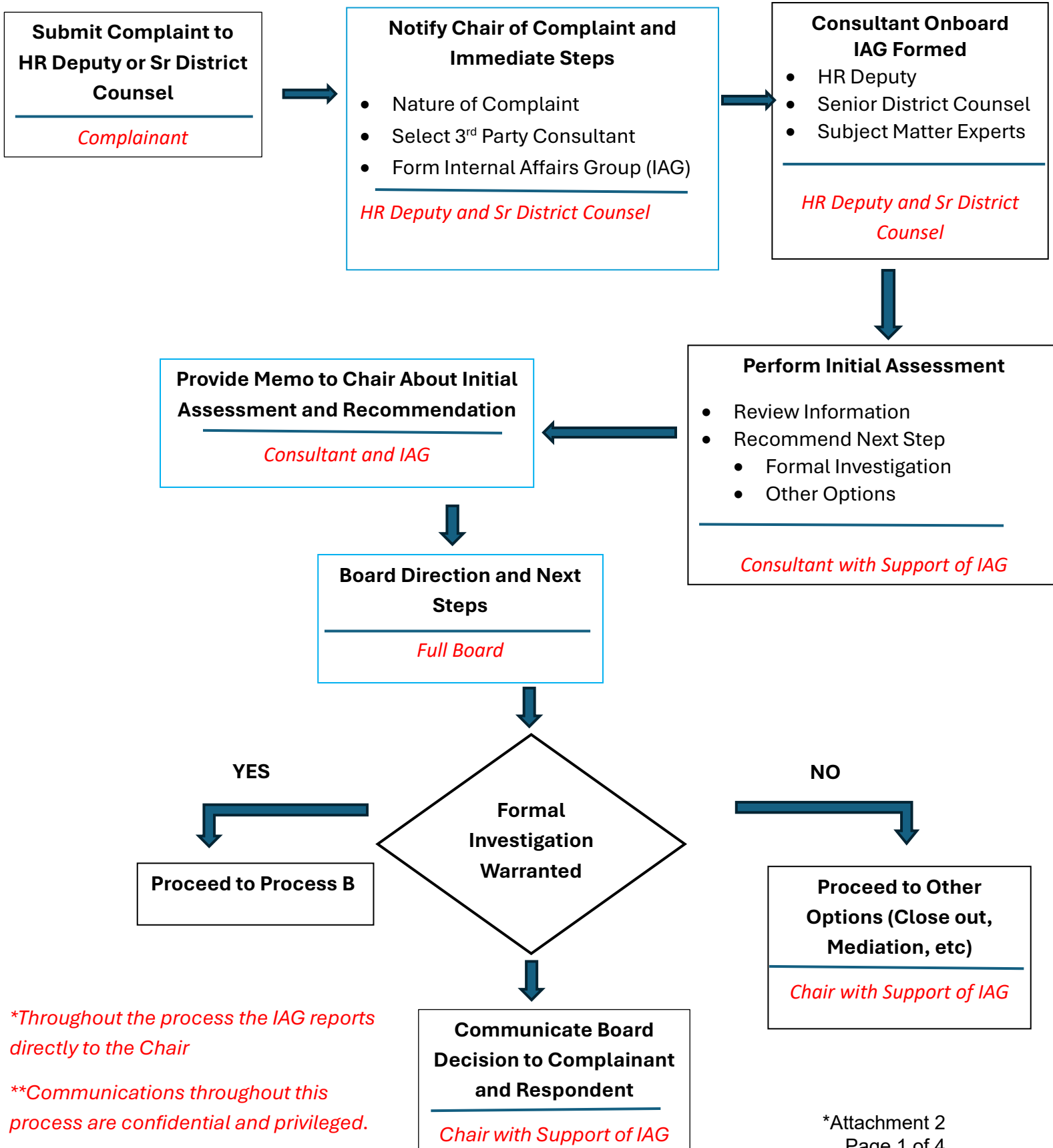
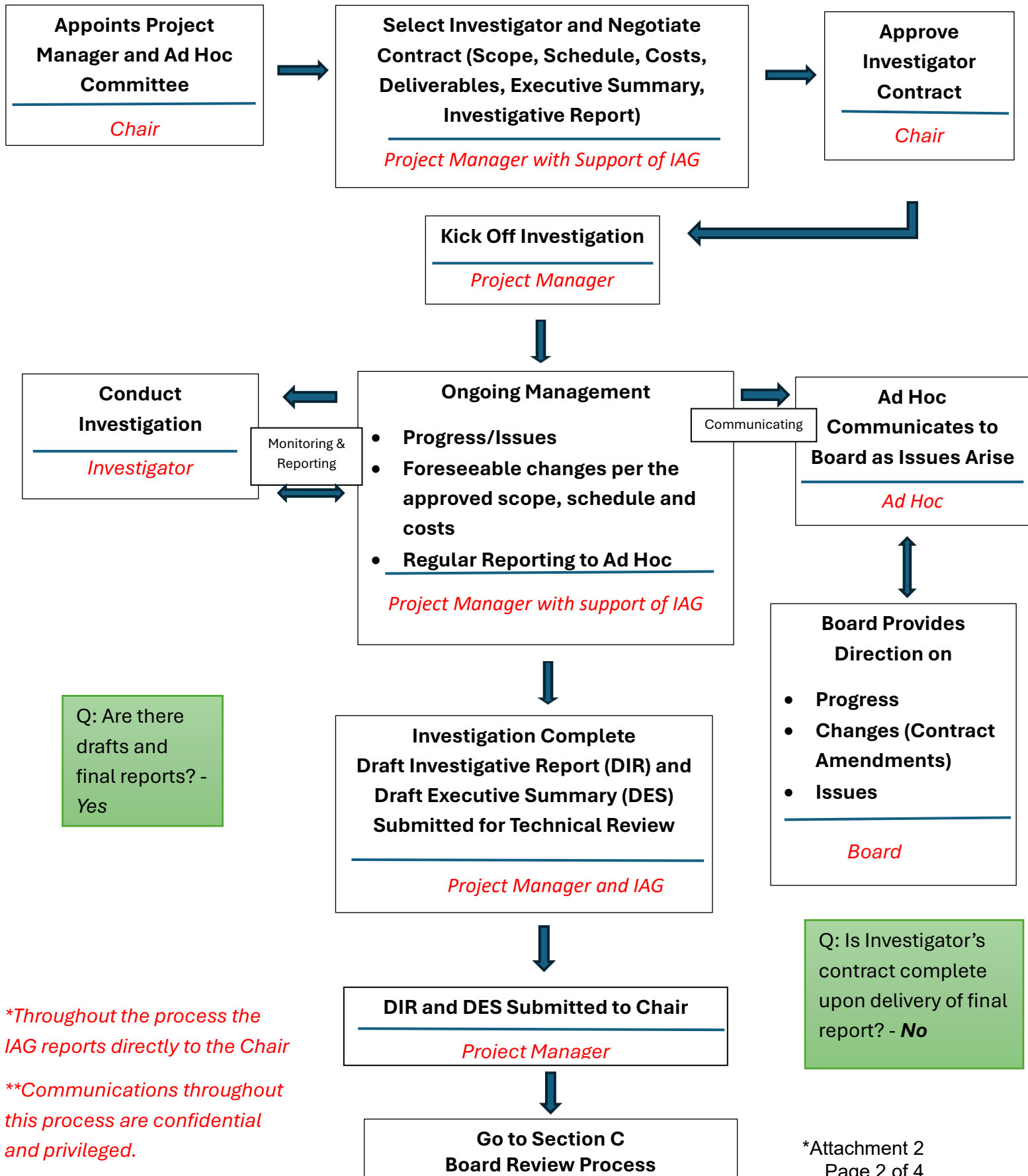


Board Appointed Officer Complaint Process

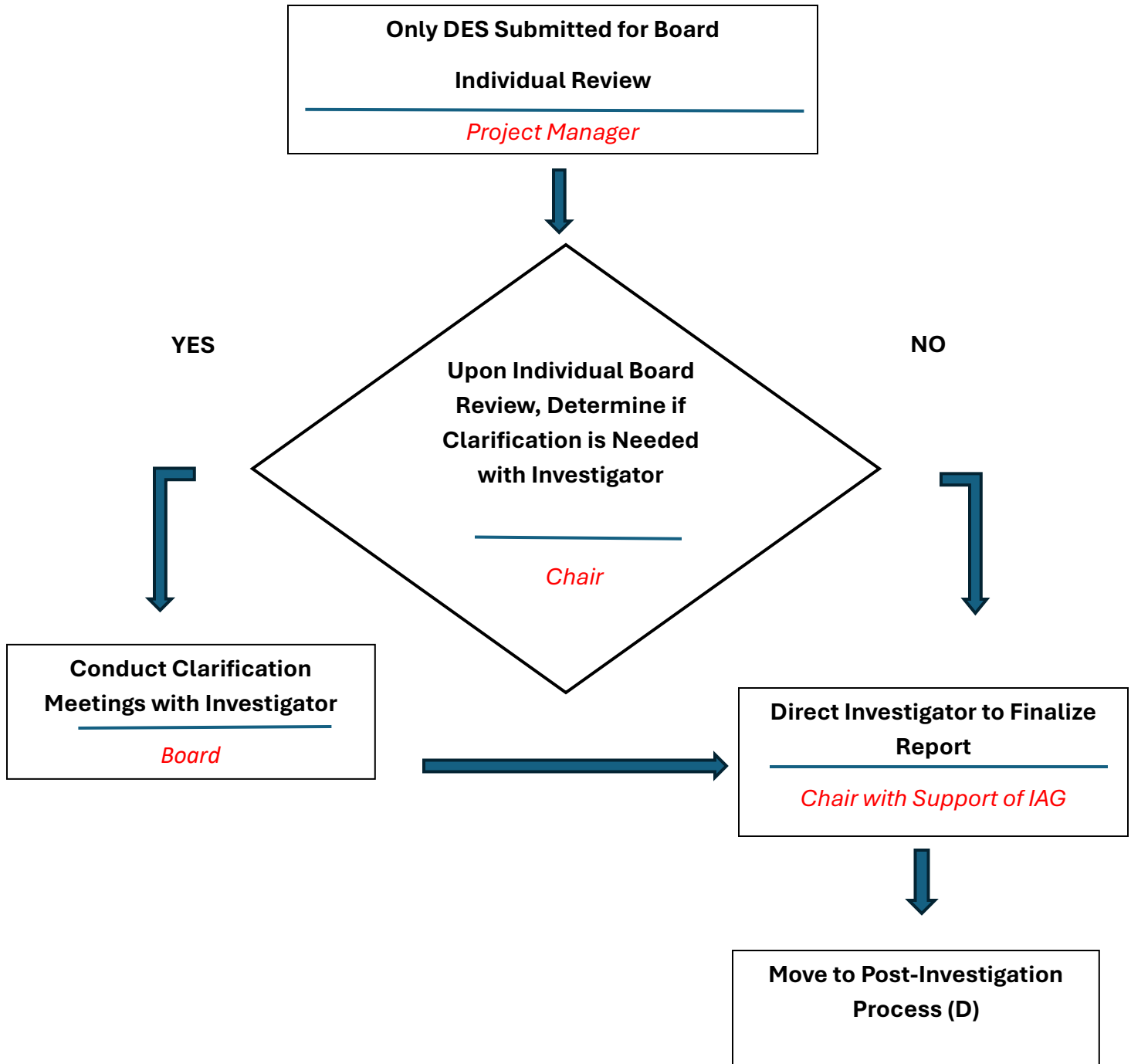
Pre-Investigation Process (A)



Investigation Process (B)



Board Review Process (C)



**Throughout the process the IAG reports directly to the Chair*

***Communications throughout this process are confidential and privileged.*

Post-Investigation Process (D)

**Discuss Findings, if any, Meet with
Respondent, and Determine Next Steps to
Address Findings**

Board with Support of IAG



**Communicate with Complainant and
Proceed to Close-out Complaint**

IAG