

Note: The finalized Board Agenda, exception items and supplemental items will be posted prior to the meeting in accordance with the Brown

# Santa Clara Valley Water District Board of Directors SPECIAL BOARD RETREAT

# AGENDA

Tuesday, September 18, 2018	9:00 AM	Dolce Hayes Mansion
		200 Edenvale Avenue, San Jose Room
		San Jose, California 95136

#### 1. CALL TO ORDER:

- 1.1. Roll Call.
- 1.2. Pledge of Allegiance/National Anthem.
- 1.3. Time Open for Public Comment on any Item not on the Agenda. Notice to the public: This item is reserved for persons desiring to address the Board on any matter not on this agenda. Members of the public who wish to address the Board on any item not listed on the agenda should complete a Speaker Card and present it to the Clerk of the Board. The Board Chair will call individuals to the podium in turn. Speakers comments should be limited to three minutes or as set by the Chair. The law does not permit Board action on, or extended discussion of, any item not on the agenda except under special circumstances. If Board action is requested, the matter may be placed on a future agenda. All comments that require a response will be referred to staff for a reply in writing. The Board may take action on any item of business appearing on the posted agenda.

#### 2. TIME CERTAIN:

#### 9:00 AM

- 2.1. CHAIR OPENING REMARKS AND RETREAT OVERVIEW. Review the format of the retreat, including engaging dialogue, idea sharing, providing direction, and decision making.
- 2.2. INTRODUCTIONS. Discuss roles and responsibilities of the Board, management and staff.
- 2.3. LEGAL ISSUES. Discuss current and long-term legal issues the District is facing.

#### 2.4. COMMUNICATION.

Discuss how the District communicates and engages with constituents, the media, other agencies, elected officials, and identify areas where adjustments can be made.

# 2.5. COMMUNITY ENGAGEMENT.

Discuss how the District engages with and provides customer service to the community, including being responsive and collaborative.

# 2.6. BOARD SUPPORT.

Discuss the process for communicating with and responding to the Board on District related business, including the use of Board Committees.

#### 2.7. PERMIT PROCESS.

Discuss delays in getting projects done and what can be done collaboratively to move forward.

# 2.8. CHALLENGES.

Discuss short-term and long-term challenges facing the District, the Board, and Staff, and identify ways to manage with productive results.

# 2.9. SUMMARIZE RETREAT.

Summarize discussions and identify action items, direction given by the Board, unresolved issues that need to be placed on a future Board agenda, and timelines for reporting back to the Board on specific items.

# 3. ADJOURN:

3.1. Adjourn to 4:00 p.m. Closed Session and 6 p.m. Regular Meeting, on September 25, 2018, in the Santa Clara Valley Water District Headquarters Building Boardroom, 5700 Almaden Expressway, San Jose, California.