Santa Clara Valley Water District

OVERVIEW OF BOARD'S ANNUAL PERFORMANCE



I. Governance, Transparency and Conduct

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	Indicator	Measure
Education	1 Number, nature, and scope of continuing education, undertaken individually and collectively, on issues relevant to the district to improve board performance and increase governance skills and understanding	A. Percent of board-attended meetings, events, and conferences attended to improve board performance and increase governance skills and understanding. Target = 100% (≥ 10 per board member)
	2 Board member attendance	A. Percent of board meeting attendance, not including excused absences. Target ≥ 95%
Attendance		 B. Percent of Board Standing and Ad Hoc Committee meeting attendance (excluding advisory committees), not including excused absences. Target ≥ 95%
		C. Percent of board advisory committee meeting attendance, not including excused absences. Target ≥ 90%
Review	3 Review board's performance in open session annually, no later than March 31	A. Conduct annual board performance review by March 31 for the previous calendar year. Target = Yes
		B. Conduct annual mid-year review of board performance by September 30. Target = Yes

BOARD GOVERNANCE POLICIES AND PERFORMANCE

The board's governance policies provide for fiduciary oversight, transparency, and accountability to further organizational stewardship, which contributes both to the effectiveness of the organization and to the trust that is placed in it by stakeholders and the public it serves.

These governance policies provide the basis for the board's performance monitoring framework, which was established in 2013, and annually reviewed during open, public meetings of the board. Specifically, the expectation that the board will monitor its performance against its own policies is defined by Governance Process Policy 2.7:

"The board will monitor the board's process and performance. Self-monitoring will include comparison of board activity and discipline to policies in the Governance Process and Board-BAO Linkage categories."

Enclosed in this report are the results of the board's review of its own performance for calendar year 2016.

A* No board action taken in 2016 (0 of 0)

Comply with board ban on seeking/ accepting compensated employment with the district while serving on board and for one year after serving on board	A. Number of attempts to seek or accept compensated employment. Target = Zero	Conduct	10 Comply with board member code of conduct, including limits on exercise of individual authority over organization	A. Number of code of conduct violations (censure, sanction, admonition, or referral to District Attorney). Target = Zero
5 Review financial reserves at the same time and place that budget is	A. Conduct annual board budget work study sessions prior to budget adoption. Target = Yes	Values	Demonstrate actions and behaviors in alignment with district values expressed in GP-7	A. Review and, if necessary, update the district values expressed in GP-7, annually. Target = Yes
 publicly reviewed, including an overview of and rationale for its reserve management policy, and receive public comments before acting on the budget 	B. Board budget development update sessions include a review of financial reserves, a rationale for reserve management policy	Committees	12 Establish clear expectations and purposes for board committees in order not to conflict with authority	A. Percent of board committees that have a formalized purpose and scope. Target = 100%
	(sustainable and minimum reserves), and time for public comment. <i>Target = Yes</i>	Comr	delegated to BAOs	B. Percent of standing board committees that have an annual work plan. <i>Target = 100%</i>
Comply with district's lobbying ordinance provision requiring Directors' disclosure of contact with lobbyists prior to voting on matters	A. Number of lobbying contacts by board members that resulted in admonition, censure, sanction, or referral to District Attorney. Target = Zero	Transparency	13 Conduct organizational transparency audit through a third party, periodically	A. Conduct third party transparency audit, periodically. <i>Target</i> = Yes
related to the contact (Ord. No. 10-01, Sec. 8)			14 Secure outside monitoring assistance	A. Conduct annual board- commissioned audit planning. YES <i>Target = Yes</i>
Conduct all board and committee meetings (including those composed of less than a quorum of the board) in	 A. Percent of board meetings in accordance with the District Act and the Brown Act. Target = 100% B. Percent of board committee 	Monitoring	as necessary, including for fiscal audit, to assure governing with excellence B. Percent of be audits comp as scheduled the multi-yea <i>Target</i> ≥ 90% C. Percent of re audits revier	 B. Percent of board-commissioned audits completed, or underway as scheduled, as identified in the multi-year audit plan. Target ≥ 90%
accordance with the District Act and Brown Act (California Open Meetings Law)	meetings in accordance with the Brown Act. Target = 100%			C. Percent of required financial audits reviewed. <i>Target</i> = 100%
B Chair's actions align with authority and roles detailed in GP-5	A. Rules for electing Chair and Vice Chair are followed. Target = Yes	Expenses	15 Review individual and collective board member expenses in open session quarterly, and make a determination whether reimbursements comply with board reimbursement policies	A. Percent of quarterly board member expense reports reviewed by the board. <i>Target =100%</i>
9 Members must have loyalty to the district and community and not be conflicted by loyalties to staff, other organizations or any	A. Percent of board members that comply with state mandated training requirement on ethics in public service for public officials in California. Target = 100%			B. Number of board member reimbursements that do not comply with board reimburse- ment policies. <i>Target = Zero</i>
ြ organizations or any personal interest	B. Percent of board members that timely file CA Form 700. Target = 100%			

Compensation	16 Conduct board compensation adjustments in open session, annually 17 Demonstrate actions and	 A. Percent of board compensation adjustments discussed in open session, following the standard board agenda process. Target = 100% A. Number of board members that here of board members that 	Community	21 Conduct review of board linkage with community, including board member service on external committees	A. Conduct review of board linkage with community by annually reviewing proposed board member representation on external committees to determine if that representation serves in the best interest of the district. <i>Target = Yes</i>	
EEO / D&I	Demonstrate actions and behaviors as a board member in alignment with board commitment to Equal Employment Opportunity, diversity and inclusion	 demonstrated actions and behaviors not in alignment with GP-11 that resulted in admonition, censure, sanction, or referral to District Attorney. Target = Zero B. Percent of board members that comply with state mandated training requirement on sexual harassment prevention for public officials in California. Target = 100% 	Outreach	22 Use outreach mechanisms that enhance board ability to listen to a broad range of viewpoints and values	A. Percent of board meetings that provide an opportunity for public comment. <i>Target</i> = 100%	
			III. Policy Setting			
II. Linkage with the Community				Indicator	Measure	
Budget	Indicator 18 Provide at least three opportunities for public input on development of operating budget (e.g., second pass budget, third pass budget, budget work study sessions)	Measure A. Number of opportunities for public input in development of the annual operating budget. 5 Target ≥ 3	Policy Input	23 Provide two or more opportunities for public input in the annual policy development process. (e.g., process defining stage; agenda setting stage; one or more policy discussion sessions)	 A. Number of opportunities for public input in annual policy development process. Target ≥ 2 	
CIP	Provide at least two opportunities for public input into development of capital budget (e.g., draft CIP, and final CIP)	 A. Number of opportunities for public input in development of the Capital Improvement Program, annually. Target ≥ 2 	Policies	24 Initiate and maintain broad written policies with a major policy focus on intended results, not on the administrative or programmatic means of	 A. Board has written Board Governance Policies. <i>Target = Yes</i> B. Board and BAOs annually review Board Governance Policies to determine if they have focus and intended much a set on the NO 	
Idence	20 Respond timely to correspondence received by the board from the public	 A. Percent of correspondence addressed to the board provided to each board member within 7 calendar days from receipt. Target = 100% B. Percent of board correspondence responded to within 14 calendar 		attaining those effects	on intended results, not on the administrative or programmatic means of attaining those effects. <i>Target</i> = Yes C. Conduct an annual review of the Board Governance Policies and adopt new or revised policies by the end of September. <i>Target</i> = Yes	
Correspondence		days of receipt, or in situations where it is not possible for the BAOs to respond completely to an inquiry, responses sent to originators, acknowledging receipt of the inquiry and an explanation of actions being taken and timelines for preparing the complete response is acceptable for complying with this 14 day response time. Target \geq 90%	* Policy Categories	25 Produce written governing policies which, at the broadest levels, address each category of organizational decision	A. Board Governance Policies will include 4 categories: Governance Process, Board Appointed Officer Linkage, Ends, and Executive Limitations. Target = Yes	

BAO Direction	26 Instruct the BAOs through written policies which prescribe the organizational ends to be achieved, and describe organizational situations and actions to be avoided	A. Board Governance Policies will include Ends, Executive Limitations, and BAO Interpretations. Target = Yes	YES	A. Budget planning agenda items for the upcoming fiscal year's budget planning agenda items A. Budget planning agenda items for the upcoming fiscal year are on the Board Policy Planning Calendar by September. Target = Yes
ts	27 Develop Executive			IV. Monitor and Review BAO Performance Indicator Measure
BAO Limits	Limitations policies as appropriate, and develop them systematically from the broadest, most general level to more defined levels	A. Board Governance Policies include Executive Limitations. Target = Yes	YES	 34 Conduct BAO performance reviews no less than twice per year (mid year by end of April, annual by end of September) in accordance B. Conduct annual BAO performance reviews by end NO
Adopt Budget	28 Adopt district capital	A. Adopt district capital and operating budget no later	YES	April, annual by end of September) in accordance with BAO Performance Evaluation procedure
Adopt	and operating budget no later than June 15	than June 15. Target = Yes		A. Conduct annual BAO salary adjustment in open adjustment in open
Water Rates	29 Adopt water rate adjustments annually no later than June 1	A. Adopt water rate adjustments annually no later than June 1. <i>Target</i> = Yes	YES	session, in a regular board meeting, annually
Water	and review for mid year water rate adjustment no later than December 15	B. Review for mid year water rate adjustment no later than December 15. Target = Yes	YES	36 Refer board member requests that require substantive work to the board for direction A. Number of requests from board approves to go forward after the BAOs notify the board that the request will require more than 4 hours of staff time or
Planning	30 Adopt a Board Policy Planning Calendar for the upcoming fiscal year but the start of luna	A. Adopt a Board Policy Planning Calendar for the upcoming fiscal year by the end of June. Target = Yes	YES	unbudgeted expenses over \$50. Target ≤ 7
ĝ	by the end of June 31 Conduct reviews of the Board Policy Planning Calendar when determined necessary by the board			A. Conduct board review of Board's method and frequency for routine monitoring of BAO instructions/performance
Planning		A. Conduct quarterly reviews of the Board Policy Planning Calendar. <i>Target</i> = Yes	YES	V. Naming of District-Owned Facilities and Lan
	by me bourd			
Work Study	32 The Board Policy Planning Calendar will include board work study sessions, as necessary, to provide the Board with information and education needed to perform its job of	A. Board reviews the Board Policy Planning Calendar at least quarterly and includes board work study sessions, as necessary. <i>Target</i> = Yes	YES	Indicator Measure 38 Approve or deny nominations to name or rename district-owned land, facilities and amenities in accordance with the naming procedure. Target = Yes A. Naming actions were approved or denied in accordance with the naming procedure. Target = Yes
	linkage with community, setting policies and monitoring organization performance, and engaging with its Advisory Committees			A* No board action taken in 2016

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