CEO BULLETIN



To: Board of Directors

From: Norma J. Camacho, CEO

Chief Executive Officer Bulletin Week of March 1 - 7, 2019

Board Executive Limitation Policy EL-7:

The Board Appointed Officers shall inform and support the Board in its work. Further, a BAO shall 1) inform the Board of relevant trends, anticipated adverse media coverage, or material external and internal changes, particularly changes in the assumptions upon which any Board policy has previously been established and 2) report in a timely manner an actual or anticipated noncompliance with any policy of the Board.

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San Jose Water Company's Boil Water Notice (BWN) affects 22 residents

On Friday, February 15, 2019, San Jose Water (SJW) Company notified Valley Water of a Boil Water Notice (BWN) they had to issue to 22 residents in the City of Campbell. The BWN is the result of a water main in Campbell that was severed by a contractor performing sewer replacement work. The customers affected by this severed main had their water shutoff for a few hours while the repair work was performed. Over the next couple of days SJW coordinated a response including flushing the main, distributing drinking water to the affected residents, as well as coordinating public and city council notifications. The BWN was lifted on the afternoon of Monday, February 18, 2019, and service was back to normal.

For further information, please contact Bhavani Yerrapotu at (408) 630-2735 or Aaron Baker at (408) 630-2135.

South San Francisco Bay Shoreline Project - USACE Project Partnership Agreement Executed

The U.S. Army Corps of Engineers (USACE) has executed the Project Partnership Agreement with Valley Water and California State Coastal Conservancy (Conservancy) for the Construction Phase of the South San Francisco Bay Shoreline EIA 11 Project (Project).

The agreement was entered into on February 14, 2019, for a total project construction cost of \$177,697,234. Valley Water's cost share is estimated to be \$45 million and the Conservancy's cost share is estimated to be \$59 million. USACE is planning to begin construction in January 2020.

For further information, please contact Ngoc Nguyen at (408) 630-2632.

Almaden Lake Improvement Project presentation to Almaden Valley Rotary Club

On Thursday, March 7, 2019, Valley Water provided an update on the Almaden Lake Improvement Project (Project) to the Almaden Valley Rotary Club (Club) at its monthly meeting. The noon presentation was at the Club's invitation and takes place at The Fish Market on Blossom Hill Avenue. This presentation marks the first Project update provided to members of the community since October 2015, when the Project team met with the local Welcome Wagon Club.

Valley Water Board Chair Linda LeZotte will deliver remarks. The update will be provided by the Project team Capital Engineering Manager Rechelle Blank and Associate Engineer Roxanne Grillo, who will serve as the new Project manager.

The presentation will focus on the team's progress to alleviate some of the water quality and environmental challenges associated with the man-made lake. It will spotlight the preferred alternative designs for the lake and its impact on improving fish passage, reducing methylmercury production and providing recreational opportunities for the public. The Project team will also address the Project's schedule, including the pending release in late spring 2019 of the draft Environmental Impact Report.

For further information, please contact Rick Callender at (408) 630-2017.

Information Technology Launches New Internal Webpage

Providing an easy way to troubleshoot issues, research new technologies and quickly find answers is a key element to effective communication. In an effort to place important information at the fingertips of Valley Water staff, the Information Technology Division (ITD) has rolled out a new internal webpage.

Staff can now easily find how to resolve common issues, learn new tips & tricks, see what new technologies are coming from ITD, request assistance with an ITD project and new employees can learn how to get started.

To visit the new pages, please visit http://www.agua.gov/information-technology

For further information, please contact Tina Yoke at (408) 630-2385.

Computer Replacement Program Updates

Ensuring that Valley Water staff have the technology to efficiently complete their work is a top priority of the Information Technology Division (ITD). In alignment with ITD's efforts to modernize and enable mobility, a new process will be introduced to Valley Water's Computer Replacement Program, which provides a new computer every four (4) years for Valley Water staff.

This Spring, a survey will be conducted of all staff due for computer replacement. Staff will be given the opportunity to choose from a selection of Desktop, Laptop and Tablet computers and choose from options including multiple monitors, docking stations and cellular connectivity.

Pending approval from management, staff will be able to trade-in and trade-up to the type of technology that best suits their needs. This process will replace the current practice of a "like for like" replacement. With approximately 65% of Valley Water currently using Desktop computers, a dramatic shift toward laptop and tablet computers is expected, enabling staff to more readily work when away from their desks.

For further information, please contact Tina Yoke at (408) 630-2385.

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