

# BOARD PERFORMANCE FRAMEWORK

#	Objective	Outcome	Measurements/Successes
<b>I. The Board provides transparent governance with a commitment to ethical, business-like and lawful conduct.</b>			
1	Annually, adopt a capital and operating budget that represents Valley Water's mission of providing Silicon Valley safe, clean water for healthy life, environment and economy.	On or before June 15 hold a hearing to receive public input on the proposed capital and operating budget, and to review financial reserves and reserve management policy.	By June 30, adopt by resolution a <i>balanced</i> capital and operating budget for upcoming fiscal year, in accordance with the District Act.
2	Annually, adopt groundwater rate adjustments; and review for mid-year water rate adjustment, if required.	Adopt water rate adjustments annually, no later than June 1; and review for mid-year water rate adjustment no later than December 15.	Board conducts outreach and holds public meetings and hearings, including a public hearing in South County, prior to adopting groundwater water rates and mid-year adjustment review, if necessary.
3	Ensure that District and Board business is conducted in a transparent, ethical, business-like, and lawful manner.	<p>A. Comply with state mandated training and form filing requirements and ensure that District business is conducted in an ethical, business-like, and lawful manner.</p> <p>B. All Board and Committee meetings allow for and encourage public participation and engagement, and meet all Brown Act, District Act and Board Governance Policies requirements.</p>	Board members comply 100% with requirements of AB1825-Sexual Harassment Prevention Training (Sept. 2007); AB1234-Ethics Training (Oct. 2005); the Political Reform Act; Ralph M. Brown Act; Public Records Act; District Lobbyist Ordinance; and Board Governance Policies.
4	Conduct, monitor and implement annual board-commissioned audit planning.	Regularly review board-commissioned audits and provide input and approve Board Audit Work Plan through the Board Audit Committee and regular reports to the Board.	Percentage of audit recommendations implemented.
5	Publicly review Board compensation, meeting limit determination, and board member expense reports.	Board convenes a public hearing and receives public input on Board compensation and monthly meeting limits. Board regularly reviews Director expense reports during open session Board meetings.	Annually hold a public hearing by February to discuss monthly Board compensation and determine number of compensated days per month; and quarterly review and approve board member expense reports.

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II.The Board provides linkage to the Community.			
1	The Board is committed to providing excellent service to all customers, and engaging the community by working with governmental agencies and regulatory organizations, sharing information, holding public information meetings, and participating on external committees.	A. Yearly, by the end of February, the Board Chair will nominate for Board approval, appointments to internal and external committees.	Board reviews, provides input and approves the Chair's committee nominations, by end of February.
		B. Directors will regularly provide committee reports at monthly Board meetings.	Board reviews committee agendas/reports at all regular board meetings.
		C. The Board will regularly communicate District business with the public via social media, news media, email communication, public meetings, etc.	Board engages with the public via in-person meetings, telephone, public meetings, social media, news media, email communication, public meetings, etc.
III. The Board develops, implements and monitors organizational governance policies and priorities.			
1	Board develops Annual Board Work Plan identifying long-term goals, related strategies, and appropriate monitoring methods.	Board develops annual Board Work Plan by engaging in an annual strategic planning and goal setting session.	Board members provide regular reports on assigned Board Work Plan priorities to the full Board through committee reports and board agenda items.
IV. The Board conducts and monitors BAO Performance			
1	Board will produce assurance of BAO performance and determine BAO Compensation.	The Board will conduct regular BAO evaluations and discuss BAO compensation annually in accordance with BAO performance evaluation process.	Board conducts regular BAO evaluations and compensation review.