

# Safe, Clean Water & Natural Flood Protection Community Survey

## Survey Results – July 6, 2020

Data set includes all total combined survey method collections

### 1. Select your City or Town:

	RESULTS	# OF RESPONSES
Campbell	2.89%	482
Cupertino	2.34%	389
Gilroy	3.28%	546
Los Altos	3.51%	584
Los Altos Hills	1.13%	189
Los Gatos	4.23%	704
Milpitas	2.32%	386
Monte Sereno	0.17%	28
Morgan Hill	3.58%	596
Mountain View	3.96%	659
Palo Alto	8.48%	1413
San Jose	44.56%	7422
Santa Clara	7.32%	1220
Saratoga	1.63%	272
Sunnyvale	8.49%	1414
Unincorporated	1.31%	219
Other	0.81%	135
<b>Total</b>	<b>100.00%</b>	<b>16,658</b>

### 2. What is your zip code?

	RESULTS	# OF RESPONSES
Zip code	100%	16,688

### 3. Are you a:

	RESULTS	# OF RESPONSES
Homeowner	57.05%	9415
Renter	36.78%	6070
Other (please Specify)	6.17%	1018
<b>Total</b>	<b>100%</b>	<b>16,503</b>

#### If other, please specify (26):

- Live-in Caregiver, Live with parents (4), work in San Jose (2), Spouse of Homeowner, Government employee, homeless, water advocate researcher, work in Mountain View, business, employee (3), water filled cofferdam manufacturer, ex-wife of homeowner, other (4), Student Housing (25), Lives w/ Parents (14), Rents Apartment (18), Rents Room (21), Mobile Home (1), Shared Housing (1)

4. Ensuring a safe, reliable drinking water supply for the future by improving and maintaining dams, pipelines, water storage, treatment systems, and aging infrastructure to avoid disruptions in service. *(97% of total survey respondents rank this as important to extremely important)*

	RESULTS	# OF RESPONSES
Not Important at all	0.58%	99
Not Very Important	0.23%	39
Not Important	0.24%	41
Somewhat Important	2.10%	356
Important	10.73%	1820
Very Important	22.14%	3754
Extremely Important	63.97%	10,847
Total	100%	16,956

5. Reducing and removing toxins, hazards and contaminants like mercury or pharmaceuticals from local creeks, streams, and reservoirs. *(96% of total survey respondents rank this as important to extremely important)*

	RESULTS	# OF RESPONSES
Not Important at all	0.63%	107
Not Very Important	0.32%	55
Not Important	0.43%	73
Somewhat Important	2.43%	411
Important	9.57%	1621
Very Important	19.34%	3278
Extremely Important	67.28%	11,400
Total	100%	16,945

6. Protecting our water supply, water quality, dams and flood protection channels from earthquakes, natural disasters, and climate change. *(95% of total survey respondents rank this as important to extremely important)*

	RESULTS	# OF RESPONSES
Not Important at all	0.77%	130
Not Very Important	0.33%	56
Not Important	0.52%	88
Somewhat Important	3.38%	572
Important	12.87%	2179
Very Important	24.34%	4122
Extremely Important	57.79%	9,787
Total	100%	16,934

7. Restoring fish, bird, and wildlife habitat in and around local creeks streams and the Bay to ensure a healthy environment. *(88% of total survey respondents rank this as important to extremely important)*

	RESULTS	# OF RESPONSES
Not Important at all	1.29%	219
Not Very Important	0.91%	155
Not Important	1.53%	260
Somewhat Important	8.55%	1448

Important	19.72%	3341
Very Important	22.89%	3878
Extremely Important	45.10%	7,641
Total	100%	16,942

8. Providing flood protection to protect local homes, businesses, schools, streets, and highways from flooding. *(87% of total survey respondents rank this as important to extremely important)*

	RESULTS	# OF RESPONSES
Not Important at all	1.27%	215
Not Very Important	0.89%	150
Not Important	1.85%	313
Somewhat Important	9.21%	1558
Important	21.66%	3664
Very Important	23.77%	4021
Extremely Important	41.36%	6997
Total	100%	16,918

9. Providing creek cleanups, vegetation management and tree removal near creeks to lessen the threat of flooding and wildfires. *(88% of total survey respondents rank this as important to extremely important)*

	RESULTS	# OF RESPONSES
Not Important at all	0.94%	159
Not Very Important	0.72%	122
Not Important	1.67%	283
Somewhat Important	8.98%	1520
Important	23.06%	3905
Very Important	24.62%	4169
Extremely Important	40.01%	6775
Total	100%	16,932

10. Building sustainable, locally controlled water supply projects that are drought resilient. *(91% of total survey respondents rank this as important to extremely important)*

	RESULTS	# OF RESPONSES
Not Important at all	0.97%	164
Not Very Important	0.53%	89
Not Important	1.24%	209
Somewhat Important	6.44%	1090
Important	19.30%	3265
Very Important	25.02%	4232
Extremely Important	46.50%	7866
Total	100%	16,915

**11. Increasing public recreational access in and around local creeks, streams, and the Bay.**  
*(66% of total survey respondents rank this as important to extremely important)*

	RESULTS	# OF RESPONSES
Not Important at all	2.66%	451
Not Very Important	2.52%	426
Not Important	8.33%	1411
Somewhat Important	20.94%	3546
Important	25.63%	4341
Very Important	15.99%	2708
Extremely Important	23.94%	4054
Total	100%	16,937

**12. Supporting public health and public safety for our community by increasing police patrols along waterways and ensuring protections for water quality.** *(69% of total respondents rank this as important to extremely important)*

	RESULTS	# OF RESPONSES
Not Important at all	3%	464
Not Very Important	0%	22
Not Important	0%	64
Somewhat Important	2%	228
Important	25%	3430
Very Important	17%	2402
Extremely Important	27%	3717
Total	100%	13,729

**13. Do you have any other comments/ suggestions?**

**Water Supply Related Comments:**

- The growth in the valley must be tied to the availability of enough water, especially when we know that we will have periodic droughts.
- Building more water storage to ensure there is adequate water supply is the biggest priority during the droughts.
- Expanding purple pipe network so recycled water can be used for residential irrigation.
- Providing irrigation water for landscaping and lawns to prevent the heat island effect from the city and suburbs. Maybe re-use reclaimed water from treatment plants!
- Fill percolation ponds and maintain the use of our local water. Don't drain it all to the bay and leave our storage empty.
- Thank you for encouraging water conservation by rewarding gray-water irrigation system installation and drought-tolerant lawn-planting. My belief? "Water is the new gold." Thank you for rewarding us for installing gray-water irrigation systems and drought-tolerant lawn-planting. My belief? "Water is the new gold."
- Desalination is critical to the long term future of the western United States. A long term program needs to be put in place for it.
- I'm voting for safe, personal use water, not for storage to water almond trees and cranberries!

- Extremely important to increase drinking water supply so household limits are never needed. For example, increased storage capacity and desalination plants
- Combine Sunnyvale water treatment plant operation with that in San Jose. This is to Ensure economies of scale and sharing best practices.
- Is continued rampant development more important than ensuring an adequate water supply?
- Please make sure water for farming is a priority over landscaping. No farming, no food!
- Measure the toll that the increased number of residences being built in San Jose is placing on the burden of providing water for the Bay Area.
- Stop the liberal insanity and work with President Trump. CA has wasted so much water!!!!
- Valley Water should be abolished, and resources sold to private enterprises that know how to run an organization.
- Just provide water and that is it
- Sewer problems Access to water all times is vital for my family. Where is San Jose water supply coming from? Mike Louie
- Water company should provide test kits for homeowners should check their water
- I would like to see a map of the area covered by Santa Clara Water District.
- Do you have any plans to make your plants solar powered?
- What if any part of the water in your process flow into the bay? Does the bay ecosystem need that water?
- All the people in government are missing what needs to be done. Israel is water independent and is the same size as California. The answer to the water problem is desalination. With water levels predicted to raise, we need to build desalination plants that will supply California, Nevada, Arizona and replenish the Colorado river
- Chance, Probably not a problem this year. I observed several broken sprinkler heads last year in Graystone Park and hope that other parks receive the same attention and care from Parks and Recreation employees. I am also concerned about water management when we do have a good rainfall, water irrigation should not be active while it is raining. I also have a humanitarian concern with homeless people that live on the Guadalupe Creek Trail. They do not have bathroom facilities and there is not a source of potable drinking water. I also hope that a dumpster located in a common area would give an incentive to take care of the land and other resources. Regards, Marvin Gatherwright
- Promote better ways for irrigation on private properties. Perhaps smarter sprinklers; less lawn; ideas to make "brown lawns" look good; partner with Landscape designers who offer solutions at a discount.
- The water pressure has drastically decreased. Any issues?
- conserve water all winter instead of letting run into the bay, etc. Puck ponds. Almaden water storage
- Water guidelines for homeowners for this summer should be issued. Lawn watering, swimming pools etc.
- Water is elixir of life; we need to protect to have safe water for future generations

- How do we ensure to keep sufficient and safe, clean water supplies for Santa Clara with all the newly proposed massive developments in the works? Almost 10K new living units approved by city council in the city of Santa Clara alone.
- Parks and playgrounds all over San Jose habitually, and knowingly waste an ungodly amount of water. Between overpaid, under worked water company employees and faulty unmaintained water systems, I seriously believe our droughts would be less severe if we got onto what is really going on with our water
- Ever since big recycling bins have been introduced (with strict sorting rules) there has been an increase in consumption of water in households due to rinsing of plastic containers.
- Balancing act, but security for long term water supply is critical. Some expensive long-term investments are needed
- NO on gov Newsome crazy idea to ration water use, including smart water meters and fines!!!!
- Promote the practice of water conservation with or without drought.
- San Jose should NEVER have sold off their water rights and infrastructures ...
- Allow residents to capture rainwater to water plants. Offer free/discounted low flow/aerated faucet/shower heads to residents, as well as water efficient toilet purchase incentives. Assistance with installation would be helpful as well.
- We need to increase water storage and conservation sufficiently to get us through a multi-year drought. M
- I am 100 percent in support of San Jose water company
- Must have clean water
- Keep every safe and clean
- Water is Life!!! Nothing is more important for civilization than its water source and supply. I hope no one challenges or fails to see the necessity of protecting, preserving, improving, and planning for our water needs
- Let us treat and conserve our water for today and future generations
- Generally, it seems like the water district is doing a pretty good job.
- We need to increase water holding capacity, so we stop wasting the little rain we get.
- Reduced excessive spending. More enforcement of water wasting via poor irrigation/sprinklers.
- Keep encouraging residents to replace beautiful green lawns that we all love, but require too much water, to do underground watering or use drought tolerant plants.
- intervention to increase public awareness of wisely using and saving water
- It is a weird concept that America, and California can suffer from water shortages.
- Focus on groundwater supply not dams
- Stop sending our water to LA

- We are on a well system here, so the most important thing for us is the protect the natural water sources and the environment. It is also critical to nature that water is not wasted or stolen and that our storage tanks are Regularly and properly maintained and monitored. This burden has fallen to local homeowners for years. So, I am hoping the water district might share in this responsibility more maybe.
- Take measures to collect and store more water for future use from rain and by stopping unwanted misuse of water.
- Let us not water our plants with drinking water.
- It is important that the consumer conserves water. However, the current formula of reducing use and increasing rates makes the water district out to be just like the much-hated PG&E. I.e. increasing rates in the name of good sounding projects and pocketing the money.
- Enable smart meters so homeowners know if they have a leak
- The public does not appreciate our public water and has gotten wrapped up in bottled water. The city needs to help change our spending on bottled water back to sustainable public water and get you the support and funding you need to keep us safe.
- Water conservation, delivery, and storage optimization is important as a hedge against expected droughts. Provisions mitigating Drought might contend for resources with Flood Control. Folks in a flood plain deserve rescue but mitigating property damage is not more important than provision against drought.
- Smart meters to help us understand out usage and ideally reduce it would be great
- My water pressure is VERY high. Wears on valves and creates more potential for rattling pipes.
- I am very mindful of preserving water even when we are not in a drought situation. Instead of penalties for lowering use, As the one levied on the Villages when you took over, charging for the actual lower use without penalty would have been the right thing to do. Otherwise, some folks would see no reason to conserve.
- I am a renter and the amount of water I get already when I shower, has been lowered. I was to take care of our systems and conserve water so that we can all have access to healthy, running water for our daily needs.
- More programs to support water-wise practices in homes!! (E.g. landscaping rebates and greywater conversion). Highest priority is water conservation!!
- I think you guys are doing a great job and I hope you all have a wonderful time working!
- We cannot live without water, so protecting it should be high on the list.
- Everyone has a part to do. keep going
- Water is the only thing that is essential
- Water is essential to life.
- What is being done for distillation processes for drinking water?
- Yes, Build Dams for the Central Valley instead of redirecting to Southern California so people can fill their swimming pools. Central Valley desperately needs water and the Water Boards continue to break earlier agreements to provide it. Dumping stored water to start expensive construction projects is not fiscally responsible and based on fear.

- I would like to see better incentives and support to allow individual homes to install rainwater catchment and recycling systems. I know of the current incentives for rain barrel but that those are insufficient. Water is the highest bill I pay now and if there were programs that encouraged rainwater recycling then I would install in my home to help my finances and the environment.
- I am concerned about water conservation and subsidized water conservation solution.

### **Drought Related Comments**

- I am very concerned with the excessive watering of some of the neighbors. Water shortage will always be an issue. Lawns only need 1" water week yet neighbors' water an hour every other day. You people need to be on top of that and caution/cite residents for excessive water usage
- During Droughts, a fresh water supply is very important. I would put it on top of the list.
- Better drought planning and communication; I want to know how much water my household is using and how much water is left for everyone else if everyone used it the same way.
- Make California more drought resistant. Everyone forgot about the drought, but that does not mean another will not happen. And with climate change it is going to happen more often not less.
- We need a more reliable water supply during droughts!
- Drought concerns need to start with agricultural use. 80% of water Usage in CA is farmers so make them save before putting harsh restrictions on other users.
- When we are in a drought position and water is monitored per household, it would be great if there is a way to know how many people reside at the address. We have added a low cost ADU to our property, but our "allocation" will be consistent to before the addition.
- Statewide covenants about water sharing in drought conditions. Negotiate north/south, potable/agriculture, etc. NOW.
- What can we do better to manage and control the water we use at home, and businesses?
- Increase in population in the Bay Area should only be permitted to the extent that good quality water can be available in a drought
- I think the next drought will be horrific for this area as way too many people vs available resources.
- Drought protection is now a high priority. There is a big ocean out there. What about that?
- We need to defeat basically those in Government who are trying to destroy all environmental regulations we have worked so hard to put in place. Defeat the Republican Party and removed them from office.
- Do not ration our water and say we are in a drought because of increased building and population rates!
- Build more reservoirs save are not at risk of drought. When we are in a drought, it is too late to build a reservoir. After a drought, everybody forgets and does not bother to build the needed reservoir capacity.
- Do not release Coyote Res. And why are the percolation ponds always dry now We need them for ground water replenishment
- resilience against droughts that does not damage the environment (no over pumping underground aquifers) is the #1 concern!



- Understanding these ideas and the associated rate increases. Fair and appropriate management of water in a drought (e.g. less waste in agriculture).
- The municipal water coming into my home through the tap has excess chlorine and horrible...why have you managed to spoil drinking water so much. Why is tap water so horrible.... please explain as to why you have managed to make America's water as bad as that of a third world country. Does anybody working at your water treatment plant have any education? Why are they so illiterate?
- A means to supply water when drought strikes
- We need to CONSERVE. Water!!!!
- We need a "water tax" on new housing--we already have too many people in CA for our water supply/climate. The next time we get a drought on the order of what we had in 1977/1978 it is going to be a monumental disaster.
- With winter snowpack's decreasing across the state, we will soon need seawater desalination plants to avoid summer water shortages. Please start planning and building them now, to be prepared for the inevitable.
- Adding this need to other demands for energy to electrify transportation and heating, the state will soon need much more electrical generation capacity than it has now. Trying to build it with renewables alone would gobble up so much open space that it would destroy the state's biodiversity and quality of life. Even then, the state would still depend on fossil fuels for backup power because renewables are intermittent.
- So please urge the state legislature to address the problem by ending its ban on new nuclear power plants. Adding nuclear is the only way to meet future demand without adding to global warming.

#### **Water Quality Related Comments:**

- water coming from my household tap tastes bad, how can I get it tested.
- We cannot live without clean water.
- Testing water in the residences to check on quality and identify possible pollutants or defects in piping.
- "The San Jose Water is out of control. Everything turns gray in the dishwasher. It's so hard it destroys everything it comes in contact with. Once I called a water repair guy and he wouldn't come out. He said nowadays the water has changed too much and there's nothing I can do about it. Boiling water, you get a gray mist of ""what the hell is this"". Are you going to fix it? Or do we have to depend on bottle water for ever?
- Reduce water hardness
- After washing my face in the morning about 6 AM. my face starts to burn as well as neck and shoulders. Could water be the culprit? Doesn't happen at night.
- I don't drink the water. There is an orange residue in our dish rack I always have to scrub out. Before well water was mixed with Hetch Hetchy, we did not have this.
- Valley water did its job of providing good water to the cities. However, it did lousy job of maintain quality of water such as cleaning the creek. Other PR are not that important. Doing is more important than talking.

- I think keep our water clean and say is very important
- What is being done for distillation processes for drinking water?
- Stop polluting the creek
- I have never drunk tap water since 1979. I am living in Silicon Valley. I usually boil the tap water and let it cool down then store in glass pictures.
- Clean water is a right, not a privilege.
- I still drink my tap water! she keeps up the good work now and in the first. we appreciate all your hard work. thank you!
- Thank you for maintaining our water system clean
- I am all for clean and safe water to drink, clean and safe environment.
- We cannot afford to have another Flint, Michigan problems on our hands and then not to have held anyone of major importance held accountable...that is unacceptable
- Please keep our water clean!
- We have Been buying bottle water for about 42 years
- Does anyone even drink tap water anymore??
- Try to reduce water hardness and increase overall visibility of water quality for different areas.
- Clean water for using is very important
- Water will be our most precious resource in the future. Protect it now or lose it in the future!
- Anything having to do with drinking water or pipes supplying houses water is extremely important!
- drinking water stinks, has smelled like chemicals, or: sweet, like coffee, poop, etc. will not wash face or brush teeth in water. it has been like this for many, many years. cannot afford buying sep. water system. why do u think so many people buy bottled water? not fooling anyone. when is someone going to correct this?
- Too much construction, too much condensed housing Water quality suffers when there is a strain on the system by overpopulation Just a fact
- Improve the quality of water supply.
- I drink tap water. Please make sure it is safe. Thank you.
- Watch out littering is also keeping the water in creeks is clean and safe.
- Water is too hard.
- Just keep it cleaner.
- Make our water better!
- Clean water for using is very important

- Yes, providing ways for the water we consume is safer than it has been! The impact to environment and human is industry industrial production and products thousands ton chemical toxic each year released to environment. The people not impact environment but the toxic chemicals.
- Making sure the water supply is tested for toxins and exceeds government standards is most important to me, due to the various reports of municipal water problems in various parts of the country. The federal standards also do not appear to be stringent enough to not cause long-term health issues.
- The water is hard and too calcium rich and is harsh on my skin and dishware. Is there a reason why our water specifically is so hard/harsh? I feel like the difference is noticeable from city to city.
- Just continue maintaining cleanliness around waterway and protect our water quality
- Always need to get healthy and clean water!
- I think our water taste awful I can't drink our water my family can't drink our water our local water is tasted awful for a very long time it's smells like there's sewage in it already I've had my pipes checked I don't know what's wrong but I have to buy bottled water and will continue to buy bottled water for a very long time I support us trying to change and maintain our water tanks and whatever we have to do to get good healthy drinking water here I've been places where the water is absolutely delicious and I would like to get to that point in our town if that means raising our water bill whatever we need to get to that point to where our water is sustainable and drinkable and keep it that way don't have tons of money I'm not a millionaire but we need to get our water to a point where it is drinkable and is it going to hurt us in the long I think there's too much public access as there is when everybody can come to our facilities and people can do whatever they want in the park that's when things start getting contaminated animals don't have to be on leashes anybody can have parties in the bathrooms at the parks that's when problems happen people hang out at the park know too much for parks everything needs to be protected if everybody has access no
- Monitoring the water coming from the big ice chip manufacturers in southeast San Jose should be a priority. Then also begin surveys of bis-phenol A in the water. BPA it is called for short. A super-toxin which is being entirely ignored. There are several others as well, especially vinyl carbamate and a few others I have forgotten the names of. You could have students from SJSU do the testing for cheap, maybe to pay for school. Put Professor Singmaster plus another o chem professor in charge of it. Groundbreaking research I guarantee it. BPA is wiping out San Jose residents' thyroid glands left and right. Contributing to the obesity epidemic and many other ills.
- Please remove the perfluorooctanoic acid (PFOA) and perfluoro octane sulfonate (PFOS) from our areas water supply. This is extremely important!
- Use less chlorine and minerals in tap water keeping it is clean and safe.
- Please keep our water clean & have residents stay away from key water resources.
- Water is LIFE, the most important resource on earth. Should do everything we can to protect our like livelihood!
- The water is hard and too calcium rich and is harsh on my skin and dishware. Is there a reason why our water specifically is so hard/harsh? I feel like the difference is noticeable from city to city.
- Clean Lake Cunningham run lake water over zinc and small pieces of brass this will the only person call G problem that make a like toxic
- Our water tastes terrible! I buy water from a service every month for our drinking water. I think you really must cut from the top. Asking people for money when you cannot even get the water right.
- More frequent water quality tests publish results.

- Keep improving the quality of our drinking water.
- Water is one of the basic requirements for living.
- I have not trusted the tap water since they added the chemicals that kill my fish in the 80s. If I cannot afford bottled water and I live in Santa Clara county my hair breaks shorten and thins and my teeth loosen. It is NOT acceptable to force people to buy bottled water. When my mother switched to bottled water, her back pain went away. You can NOT clean chemicals with chemicals. Please refer to nature and implement more effective filtration. Contra Costa county's water is pretty good.
- we should be able to drink our tap water
- Water is very hard, leave white particles after dry.
- Coming up with a solution for hard water treatments, including hard buildup around faucets, sinks and bathtubs. Suggestion is the use of vinegar instead of Clorox or any other liquids that damage water or sewage pipes and to protect the environment.
- Our household (including our pets) drinks bottles water specifically because of concerns about pharmaceuticals in tap water, and we have read from multiple scientific sources that San Jose often makes the list of top 10 municipalities with the "dirtiest" water. We have been drinking bottled water for 28 years due to our concerns. We also try to co serve as much water as possible.
- Keep pollution out of water please
- There are so many "Super Fund" cleanup sites around the area that I do not think any waterway can possibly recover from past abuses. I have always bought bottled water. So many past orchards, pesticides, then they seem to switch water sources to local wells several times a year without notice, one can smell the difference! I have given up on Santa Clara water management. SF water is delicious & consistent. Here, very poor.
- Clean water
- The quality of tap water needs to be improved. I must filter drinking water using a BRITA pitcher and am constantly cleaning calcium deposits from my shower and faucets.
- Soften water
- I would really like the water to less hard because it leaves water stains and spots and residue.
- The water seems to be very hard in Morgan Hill lots of water spots on everything.
- Improving the hardness of water can help to reduce overall cost of consumers
- Water is still not high-quality water. It is a hard water leaves stains on faucets
- to have tap water drinkable in case of emergency, my husband will not drink it even it its filtered, too much pollutants in it still, unsafe for body.
- Please realize that San Jose tap water is not drinkable.
- We need to have safe drinking water. Right now, we must buy drinking water.
- Is it safe to drink from tap water or faucet?
- Out House has been completely re-piped including house connection to the water supply, but we still get lot of debris in the water clogging appliances and aerators on faucets

- We cannot live without water that is why we need. Clean water and keep it safe
- Good quality water is always important because water is life, without it we die!
- Can we get softer water more drinkable water?
- Water quality is very important for me and my children's future. Top priority for our public.
- We received notice of contaminants in our drinking water and would appreciate hearing updates about efforts to improve the situation.
- The water in my area is very hard. I wonder if you could add some water softening process in the water plant.
- "YES" Lived in Santa Clara 50 yrs. Think it is about time, the water is toxic. You cannot drink it.
- May I say that the quality of water supplied is not good enough and I cannot drink or use for making some cooked dish such as soup due to uncomfortable smell and taste. I hope the quality of water will be improved.
- I think the water quality regulations should be increased greatly. Just because the contaminant levels are legal does not mean that they are safe.
- I think the water in my neighborhood maybe contaminated! Over the past several years it has become increasingly un-drinkable. My zip code is 95120 San Tomas Aquino Rd/Payne Ave San Jose
- I currently cannot drink city water...even through Brita because of resulting increase on neuropathic pain...alleviated if I drink bottled water...maybe some mineral? happens to non-diabetic son too.
- Making the water drinkable, by improving on the taste.
- The hard water quality reflects insufficient protocols in place to remove unnecessary substances from water. I do not drink tap water because of this. I have noticed when I visit the East Coast that they have soft water in their system. Santa Clara County is rich enough to make this happen!
- The Santa Clara drinking water is not of a high quality.
- Wish I could drink the water from my tap. we need better cleaning
- I do not trust the tap water it smells weird & I will not drink it (even with a filter)
- We need YOU to clean our drinking water much more thoroughly of the contamination causing many different types of cancers. It is not our responsibility to have to pay additional monies to purchase our own drinking water.
- Water has a strong chlorine smell
- San Jose tastes gross, do something about that
- Improve taste of drinking water
- Ensuring clean water supply through pandemics like the one we have now.
- We do not want to end up like Flint with polluted water. Also, we must prepare for global warming, droughts etc. and promote water conservation. Please also invest in water recycling including toilet to tap recycling as it is done in other countries like Singapore and Israel.
- How, where do I test the water coming out of my kitchen faucet?

- Our water seems to come in with extreme levels of minerals forcing us to Have to treat our utensils. We should be proactive not Depend on reactive!
- In water there are a lot calcium, it not good for kidneys.
- good work but need to improve the quality of drinking water and make more soft water for drinking and daily use. The water is not safe for drinking due to hardness of water
- Make sure 100% water is clean
- Our water sometimes smells like ocean waters and sometimes the chlorine is quite strong or drinking water.
- My water supply from San Jose Water has many toxins from my own testing. The price of water in my area is extremely expensive. Along with the cost of utilities (2 times the average cost) means that the administration of services in the Bay Area is out of control for the average person.
- Home Depot tested my water "hardness" and said there are toxic levels. Is something being done to clean up my drinking water?
- I would love to see better water
- I would love to see the Santa Clara Valley send clean water to Flint, Michigan to help them have an easier time dealing with their subpar water quality. Beyond that, I wish y'all lots of luck and tons of thanks for your hard work.
- We rent a very old house in downtown and we worry about water quality from aging pipes. Landlord does not have this checked. How can we be sure our tap water is safe?
- Los Altos water has tons of minerals ... would be good to have better filtration
- Help solve the hardwater issues
- Ever since the drought, our household can feel every time our local reservoir gets treatment. We all break out at the same time. Perhaps a better approach to water treatment rather than just "pool shock". I think its hypocritical nonsense to be concerned with pharma chems and try and lower Hg, yet still be so intent on adding so many caustic chemicals under the intention of public safety. Not saying that what you're doing is wrong, just saying biannual audits on processes and procedures, which are probably in place, need to be reviewed, because you can't just stripe a worst-case scenario's procedure across the board for every season of every year. Our environment is way more nuanced than that.
- Get TCA and TCE out of the water system
- Hard water very hard
- My water is very hard, full of excessive minerals and it came out white, it is very concerning.
- Why has my water been cloudy for weeks I refuse to drink it?
- Our tap water is disgusting.
- Our water has had inconsistent quality in the last couple of months. Every now and then it has such a strong chlorine/chemical taste that even our filter cannot remove it all. Subsequently everyone in our house feels I will for several days. Consistent water quality and purity is of utmost importance, especially when so much else in the world is unstable.
- Please try to resolve hard water problems specially for Great Oaks Water customers in South San Jose area

- We need to monitor closely the water quality safety especially during and after covid19. I have technical and engineering knowledge and willing to be a part of the water team. I have applied for the job with you please kindly consider my application.
- please inform Palo alto residents that they do not need to be using water filters, that using them wastes water, and ours is safe to drink...
- My water is Extremely hard and there is sediment in my ice. I am concerned of water quality
- The water quality is not good in Santa Clara county. I tested the water when we moved here from San Mateo and then installed a softener and filtration system. The water is way too hard and the number of solids in the water is high for a municipal water system. Its terrible quality compared to anywhere else we have lived.
- Considering Covid-19 deaths comorbidities of diabetes, obesity, hypertension, which are preventable epidemic in US, these conditions must be eliminated in future generations. This can substantially reduce pharmaceuticals in water supply
- I am VERY concerned about keeping PFAS and PFOA chemicals out of our drinking water, and would like us to be testing for them regularly
- Keep everything clean and safe
- The water in Milpitas and most of south Bay area is too hard to drink even after filtering. So, we always buy our drinking water. It would be nice if the quality were such that we drink it without need of any filter.
- The tap water has not been safe to drink in the south bay since before the mid 80's or longer. But it would be nice to hike or go fishing without seeing garbage everywhere and people living by and waste in it.
- Community team to check for water supply purity. With low suspended solid and chemical. invest more money for reverse osmosis technology an ultraviolet light...
- Ensuring clean and reliable water for the community should be a high priority.
- The water is not safe to drink in Santa Clara County. There is a lot of Hard unclear White residue in water. Who I will contact to check the water?
- Less calcium and other deposits in the water causing corrosion and deposits in our homes
- Real time water quality ratings for our area.
- Provide PUR water filters to low income households as we know our drinking water has issues that can lead to low IQ. Most middle-class families probably know they need to filter the water and put the minerals back in, but low-income people either drink tap water or distilled, which is also not good for pregnant women.
- Clean water is key to our health. Repealing standards will only reduce our quality of health. I hope we really protect it despite what the current administration is doing with water.
- The items that I marked as Most Important, are important as they affect some of the other point either directly or indirectly. If your taking care of toxins, then obviously your looking at the quality of the water. I think clean-ups are the most problem area for our waterways, as I see a great deal of vegetation around the streams. this limits the flow through the streams and waterways. Before COVID-19, I have no issues with accessing any of our water storage facilities, or waterways. There are many hiking trails near our waterways. I would like to see a police presence at the waterways since I have not seen any thus far.

- The hard water in our current water supply is ridiculous! It is destroying our water fixtures in the house. Is the government going to pay for our replacements? If not, sort out the water quality!!
- We have not used tap water for drinking in years since finding out it contains dangerous chemicals
- Keep tap water clean and drinkable
- I hope that we can also participate in improving the quality of our water
- Water supply in the City of Santa Clara is very hard water.
- tell me why I must pay for water from a privately owned and maintained well, that the water districts own perchlorate testing proved is not refilled by your aquifers? Because, you people are crooks.
- Establish regulations that prevent microplastics from entering waterways.
- Testing and publishing water contents results weekly showing source, city using it, contents of all Inorganic chemicals like Nitrogen, Calcium, chlorine as well as including heavy metals (Mercury, zinc, aluminum, nickel, Iron, molybdenum, Arsenic As well as organic elements like bacteria, worm,
- Testing water several times daily to make sure no chemical or virus, bacteria Contaminating water.
- No more PFAS in the water please.
- Reducing TDS in the water is important
- I would enjoy clean water. I mean Clean. I filter my water. I do not believe water is clean enough for showering.
- How can any of these things not be at least very important? (Except for public access, which has lots of non-water supply related benefits.) There will be another big drought. There will be more big earthquakes. Water quality is extremely important.
- Water is SCC is way too hard. All my fine China is destroyed in the 4 years we have lived here. Water also tasted terrible. Private water sellers are more popular in SCC than any of its neighboring counties.
- Coming from Los Gatos and Palo alto, the water from tap in this area is not very good... I do not trust it...so I always buy water....
- Local water authorities should work to reduce the "harshness" of the water supply. It is some of the worst in the country here, and water filters get worn through incredibly quickly. Ideally, it would be filtered during processing.
- Softer water
- Improve water taste for drinking, lower costs.
- Concerned about the amount of particulate matter my whole house filter captures as it enters my system.
- Does our drinking water need to come out cloudy white?
- Cleaner water
- Need to resolve water hardness in the community.
- San Jose has the worst water quality I have experienced. Something needs to happen.



- I want to drink clean and pure water.
- Can you descale and soften the water before it reaches the homes?
- The water in my apartment complex has a terrible taste, is extremely hard and, according to management, corrodes the plumbing to the point where several days each month they turn the water off all day for "emergency plumbing repairs".
- Yes, fix the hard water issue. It is corrosive and expensive to keep replacing faucets, pipes, valves, appliances, etc.
- Improve drinking water taste and safety – 6
- Hard water removal and taste improvement of our tap water
- Ensuring a SAFE water supply is key. Making sure that the water is free of chemicals and contaminants is extremely important.
- I cannot think of anything more fundamental to our collective health here in Santa Clara Valley other than having safe, clean water. My family and our animals depend on this.
- Yes, reduce the hardness of the water is very important to me.
- Stop using chloramine; go back to regular chlorine
- Santa Clara hard water is brutal
- Water quality is critical but let us keep it clean with current tax revenue streams, so people do not drown in taxes.
- in addition to being lifelong mountain view residents, we also own and operate a distillery here, and have taken great pride to promote that our products are diluted with HetchHetchi water. Water quality is very important to us. We appreciate that our source is consistently among the highest-ranked in terms of taste, quality, and purity.
- I have only lived here two years. But the water quality delivered to my house is probably the worse that I have experienced. Too much dissolved minerals. Taste so-so. Need for house-based water treatment seems unreasonable outcome in a public water supply.
- The chloramine in the water makes me itchy and break out when I bathe
- Just curious- why is the tap water here so murky-looking?
- The water here in San Jose is very disgusting not drinkable it's also particles floating in the water and when you get the water from the faucet it's great looking not drinkable at all really need to fix that has been like that since I've been in San Jose.
- Perform testing of water quality to the tap by performing a study to spot test a sample of homes to see if there are health risk issues in the "last mile" pipes, for example at mobile home parks with antiquated water pipes.
- My water quality at my kitchen sink had 297 parts per million so I have installed a five-stage reverse osmosis system because I do not feel you have done enough to deliver clean, usable drinking water.
- Improve water quality. We have a significant problem with hard water in our home. It ruins appliances, surfaces, and hard to clean water stains.
- Great oaks water is too hard

- Clean water without additives, no fluoride, or other toxins!
- I have tested the pipe's water by boiling a glass of water to the end., I noticed so much minerals left at the bottom of the container. This much minerals in a glass of water surprised me. They are very bad for the health of the people. We must always buy water. Please do something with this. Why don't you filter the local water from the source? That people do not have to pay for their drinking water.
- Water quality is very bad. The chemicals you are adding are so dangerous for human health.
- The water is always white and murky. It should never be like this.
- Making sure all communities have clean water and protecting + rehabilitating ecosystems is priority...no more policing please. But we do need community accountability and feelings of reciprocity in care for nature.
- Tap water in my zip code area is nonedible full of chemicals and bad minerals
- Water in Santa Clara is very hard. It erodes fixtures and creates all kinds of problems. Something should be done.
- Please make the water drinkable. A lot of white sediments showing after boiling it.
- The water supply is hard water and with the lime deposits destroys pipes and appliances. This is not acceptable currently and cities should take responsibility for this
- Reduce water hardness and TDS
- It's not a suggestion it's more of a concern the water in San Jose is very hard I don't know if that's the right word to use but it leaves the skin dry from the faucet to the cup it has like a residue so
- Please take steps to improve the water quality here, it currently reeks of chlorine and is undrinkable without a Brita filter.
- Our water is very hard and causes skin irritation for us if it is not filtered. If there is anything you can do about that that would be very appreciated.
- Avoiding chlorine products in our water as well.
- Massive filter to remove contamination for flow directly in my apt. Also, no Fluoride use.
- Yes, my water is hard.
- Water that does not regularly smell of sulfur and contain large amount of clay would be great, thanks.
- Anything that involves cleaning and making sure water is clean for humans and wildlife should be the number one priority. No water = no life
- Softer water
- Do something about the taste
- Hard water not pleasant especially when I lived in 95126, is there anything to regulate that? Where I live now has nice clean water.
- When I was in East, I never use to buy drinking water, but since I moved to Bay Area in 2005, I have been buying. My question is why I should buy drinking water? I do not feel happy to use municipal water for drinking and good and safe.

- Reducing ppm count in water to zero
- Water softener. The San Jose water is way too hard leaving calcium deposit on everything and destroying property.
- If possible, try to make the smell of my water disappear. It stinks and because it stinks, we must run the water till the stinky smell goes away before brushing our teeth.
- I am a new resident to the state of California. Why is the drinking/tap water so contaminated here? I discovered white sediments while boiling several cups of tap water a few weeks back. I cannot even cook a full pot of rice without the sediments ruining the either pot. What is going on? This cannot be normal. Even a Brita Filter does not help. I know only drink bottle water. Fix your \*\*\*\* pipes.
- Our water in Santa Clara is ruining every appliance in my condo due to how hard it is. My hair is thinning and falling out. Because we are in a condo, we cannot put in water softeners. While I love living in Santa Clara, this is the main reason why we are looking to leave.
- Santa Clara's water is extremely hard/minerally and needs improving.
- The water has so many softeners in it that can cause breakout on the skin, would be great if the water quality were greatly improved!
- Something needs to be done about the water quality. Our water is so hard it is practically undrinkable.
- I wish for softening water condition before coming in the house
- Yes. San Jose water has e-coli and literally makes people sick. This was not an issue for me in NYC, which just really shows how horribly old and outdated the piping in California is.
- Tap water must be safe to drink
- The water is nasty. My suggestion is to make it less Disgusting.
- If possible, lowering the amount of chlorine in the water would be nice! It always irritates my skin when I shower, or wash dishes and the smell is strong.
- Given our local history of being a dumping ground for semiconductor manufacturing toxins, we are at-risk for carcinogens. Ensuring the health of - and continually monitoring the safety of - our drinking water supply should be a top priority
- Sustainable water choices that benefits our environment and the people
- We need clean safe water
- It would be important if the hardness of the water could be improved for the drinking quality of the water and lifespan of water associated appliances
- Why does our water smell like chlorine and causes so much calcium build up? I have constant hard water staining my dishes and calcium build up on my faucets and dishwasher (which has destroyed them). My children's skin has also become much dryer causing both children to get skin rashes (eczema?) We had to buy a whole house filter because this and their skin has cleared up, up until it

needs to be replaced again (they are very expensive). I have friends that live in Oakland and Folsom and they can drink from the tap, while our water is a milky white. Please help me with this mystery.

- As few chemicals as possible added to our drinking water
- Water is too hard.
- Please provide Recommendations for softer water in areas where water is hard such as Morgan Hill.
- Water should be clean enough to drink directly from the faucet
- Thank you for ensuring clean, drinkable water.
- Thank you for the restless efforts for providing clean water!
- Water needs to be more than drinkable. The water in my neighborhood is so heavy with calcium that it is corroding the pipes in my house and cannot be used for cooking without ruining whatever food it is added to. I would very much like to see this change. Also, you are conducting a survey, but the next question asks me if I want more information about a program that is not described. I am interested in hearing more but will be disappointed if this turns out to be a pitch to sell me a water purification system.
- There seems to be calcium in the drinking water which is a health hazard
- We are lucky to have you protecting our clean water.
- I am getting hard water since Feb 2020. Lot of sediment if I boil the water. What has changed? Did not have this issue before Jan 2020.
- The water is super hard with minerals. If u could treat it and make it more neutral, that would save everyone money on damaged appliances/pipes.
- Reducing hard water and calcium deposits would be great.
- Reducing calcium buildup in water is important
- why are you asking these? isn't that what you already are doing? is this a push survey to get more funding?
- I love clean water
- It would be great if the city could reduce hard water ions and particulates as these levels are very high.
- I was part of the impacted homes that were sent toxic water which I fed to my baby for months. It is imperative that you quite literally clean up your act.
- I am grateful for our local water resources and services. Most important is reliable, safe, clean water that will sustain us into the future.
- Thank you for securing water quality in an environmentally friendly way for current and future generations.
- Can we do something about hardness in water to avoid corrosion and deterioration of home equipment's? Also, our water bill is consistently higher than electricity. Would be good to know where all that money is being spent. Is there a website where I can view that?

- The water supply in my area consists of extremely hard water. Can this be improved?
- We appreciate your hard work. It is wonderful to be able to get quality water supplies when we turn on our faucets.
- Remove ALL Iron in the Water
- I have found the overall quality of the water in San Jose horrid. Horrid. Never seen anything like it. I have lived in many countries around the world and it is - hands down - THE worst water I have ever experienced. This in one of the very richest parts of this specific country. Amazing!! How do you achieve this? Do you make lists of why you cannot produce proper water? Do you not know how to learn to do what professionally run water companies do elsewhere around the world?
- "The health of the entire Bay-Delta ecosystem is critical to the regional ecosystem which Valley Water should help to protect and advocate for, as well as for the water resources of Santa Clara Co. I want Valley Water to support plans which maximize water flows down the Tuolumne and into the Delta to restore that ecosystem, not plans which ship water south, or (like the SFPUC's position) restrict spring flows at too low a level for a healthy ecosystem to be re-established. Please think about the health of the entire NorCal watershed when making plans and commit to far greater environmental restoration efforts in the entire Bay-Delta ecosystem.

Please let me know what Valley Water does to maximize NorCal ecosystem benefits of its work. Thank You."

- Safe tap water to drink
- We have cooper pipes in our house, but the water tastes terrible and is not drinkable unless it is filtered. Please can this be improved. Thank you.
- Work with local cities to increase gray water reclamation and subsidize in home filtration softening to counteract the terrible hard groundwater and Chromium 6 we have in west San Jose and other neighboring communities. By the time the water reaches our faucets and appliances it is not good quality
- improve the taste and smell of the tap water
- Please update your water standards. Our water smells and tastes horrible but apparently, they meet your standards. We paid for another water testing test to be done from an outside treatment center and our water does not meet their standards and is full of cancerous impurities. This is pure laziness on your side, and you do not care about human lives that are at stake.
- Why aren't you asking how I feel about the quality of the water you provide? You ask how important water quality is, but when do I get to tell you the water tastes bad and has too high TDS??
- how can someone check the water where I live, there has been many problems, shut-downs, slow flow. Sometimes water smells in the early morning.
- despite all your efforts, my tap water still gives me an upset stomach.
- I am VERY concerned about the San Jose Water Company's score on EWG (link below). Looks like way too many contaminants at high levels... I am worried for our health and the health of our young children. <https://www.ewg.org/tapwater/system.php?pws=CA4310011>
- Provide clean pipes water to san martin.
- Sending water test kits to homeowners with instructions to test the water. It is one thing for you to do the testing at your end, it is another once the water comes out the kitchen sink.

- I am mostly concerned about toxins in the water supply, especially coming from ground water sources.
- I have friends living by Pacheco Pass who do not have clean water nor even to cook!
- Wondering why my water is white creamy when I first turn iron.
- Please provide more frequent water analysis, at least every quarter, to us customers. Please also make sure it includes not only hardness (Calcium carbonate), but also sulfate, chloride, calcium, sodium, and magnesium levels/ranges. Thank you.
- My main concern is cleaning up the toxins in the water and having adequate supplies.
- Does the State of California have laws prohibiting boats & recreational gas driven vehicles from polluting our water from dam reservoirs, lakes, rivers, creeks, and canals?
- What causes a red ring in toilets? This has been intermittent for 35 years.
- We have had recurring issues with chlorine- smelling, cloudy water and have complained repeatedly about it. I would like for this issue to be resolved.
- What is the status of the contaminated wells in Willow Glen and San Jose 95117?
- How do I know that my water is free of toxins and chemicals?
- Is my water safe to drink? Do I need a filter at home?
- I would like my part of San Jose to receive water from the Sierra mountains via SF municipal water district instead of the current high mineral content/hard groundwater.
- Everyone must protect our water resources to keep it clean and healthy to drink.
- Please start testing and reporting for glyphosate and radioisotopes from Fukushima Daiichi—which has been polluting the Pacific Ocean since March 11, 2011.
- Really happy with the increase in water quality now that my neighborhood gets some hetch hetchy mix
- The water tastes bad and corrodes pipes and appliances. We must buy bottled water
- Is tap water safe to drink. I still drink tap water.
- The water quality of San Jose is not good. The water is hard, and flavor is not good. I have been purchasing spring water bottles for many years.
- Safe supply is the job
- I moved here from upstate NY, where we enjoyed our own well. All my plants have died from this water. My toilet and shower head get black build up...
- Check water safety not only at plant but as well as owners of buildings with tenants.
- My tap water does not taste or look right. We must buy filtered water at a water store.
- I strongly agree with everything on this survey. My sister is a microbiologist for a water company, and she reminds me how important it is to care for water.
- Let us please not end up like Flint, Michigan. It is the youth that suffer the most.

- So far water system here is great! Thank you.
- I live on a well, by the way. Health & sustainability of the whole water habitat for future generations matters more than short term comfort of recreation.
- Water means a lot to me, without it there would be no life on earth
- I drink the water all the time so please keep it clean and healthy

**Anderson Dam Related Comments:**

- Finish Anderson Dam project.
- More dams fix the dams for which funds were approved years ago. The people in charge of that should not even be employed. Too much waste and nobody cares. Just pass the cost to the end user. This is a very broken system, and nobody is doing anything about it.
- Hi, I am Andrea, I am going to choose to believe in my T.V. for a change because I have heard that Anderson Dam is getting an important upgrade.?? Meaning earthquake retrofit. I strongly express the need for all dams to be approved as safe. Also, I am sure you are very busy very busy, but you are probably looking forward to upgrade by replacement the incoming and outgoing waterline in San Francisco CA. You know what I mean surfs up. Thank you, Andrea Cristich,
- Quit screwing around and fix Anderson dam You had years of drought to do it and did not. Very bad water management!
- Shouldn't this already have been happening? To long to finish Dam
- Get on with repairing the Anderson Lake Dam. This ridiculous. It is important for drinking water, fire protection, recreation. Fix it once and for all!!
- Collection of fines for polluting our creeks and water supply
- Quarterly report as to our water situation.
- I do not know what your responsibilities are with reference to Anderson Dam, but the refusal to repair the dam is extremely disappointing definition. It is the biggest Reservoir in this County oh, and now all that water will be drained.
- Please proceed slowly with Anderson Dam restoration. Drain it as far as you can. Use best materials possible. We cannot risk a flood when a big quake comes.
- How much is the new dam going to cost in Morgan Hill and what about ground toxins from the flare company in Morgan Hill. People have been getting sick.
- Yes, my children live in Morgan Hill close to Anderson lake and dam. Please restore that to good condition and maintain the lake for recreational use and water supply do not destroy our beautiful scenery keep like Anderson beautiful. Make it safe but do not take it away we need lake Anderson in our community.
- Fix Anderson dam asap
- Concerned about Anderson Dam closure impact on drought and wildlife but worried about failure to retrofit. I am also concerned about our homeless population contamination of the waterways and proximity to critical infrastructure. These are larger issues but need to be addressed by the water District in conjunction to local, state, and federal agencies across utility

- All these questions simply outline the job of the district. A job they miserably failed at with the Anderson dam project delays and overflow flooding of two years ago.
- Retrofit Anderson Dam the soonest. We at South County rely on it to replenishing our aquifer. If it fails during a seismic activity it will be disastrous to human lives, properties, and economy.
- We live on Anderson Lake and we will be severely impacted by the draining of the lake with the erosion of the lake being drained and are concerned by this. We are also concerned by the wildlife that will be impacted by the draining of the lake.
- Stop construction on Anderson Dam. There is too much waste with our taxpayer dollars. The Dam does not need retrofitting AGAIN!
- Do NOT DRAIN the Anderson Res. It will only bring on an earthquake not keep one from coming.
- Very interested in Anderson dam being retrofitted and refilled to restore our water supply and recreational use of the lake. We move to Morgan Hill party due to being able to boat on the lake many days each of the last ten years. Hoping the retrofit can happen sooner than later based on the federal order to drain the lake has been made. We are sad to see it so low.
- Please fight draining Anderson reservoir this year as we are in a drought and headed into fire season!!!!
- Yeah, let us get Anderson rebuilt, we have had this project hanging over our heads for 5 years.
- Please fix the dam
- It is extremely important that we save and maintain the health and cleanliness of Anderson Dam and all other CA dams, waterways, lakes, streams, rivers, coasts, etc.
- Keep the public informed and expedite the Anderson Dam Project.
- Rebuild Anderson Dam
- The water that will be drained from the dam must be saved by diverting it to areas for future use and NOT be wasted by allowing it to flow to the ocean
- Please get on with the retrofit of Anderson Lake Dam. Here we are eight years after the need was identified and you are still in the design phase. It makes me concerned as to whether the current District leadership can get this project done. Or, do we need new leadership?
- Anderson Dam has been going on way to long, either be honest a drain the dam or get off your butts and fix it.
- One of the most important water-related issues to me as a resident of Morgan Hill is the safety of Anderson Dam in case of an earthquake.
- Keep Anderson Dam .... Stop delaying repairs .... and wasting money...
- Why in the many years since it became known that Anderson Dam was unsafe has NOTHING been done to even start studies to repair or rebuild it? Water boards are paid to DO a job.
- Put a notice out asking those that are collecting water if they wish to have their collecting devices filled from Anderson Lake, since you must be releasing the water. Might be considered a drop in the bucket, but it can be 'reused'.



- Please finish the Anderson Dam project as soon as possible. We need our lake back to play/fish/enjoy.
- Fix Anderson Dam
- Do not abandon Anderson. We need all the storage we can get. Also, the fire marshal says Anderson provides a protective lake effect when it comes to wildfires. That dam MUST stay.
- Increase the water flow from Anderson Dam to the local creeks
- Fix the \*\*\*\* dam!!! Also, trails and access to riparian corridors. Extremely important!
- Get the Anderson Dam Seismic Retrofit Project, as well as Calero Reservoir Project DONE NOW, and off the BLACK HOLES of WATER STORAGE List of California Lakes...!
- Repair or rebuild the dam at Anderson Lake as soon as possible. DO NOT CONSIDER DRAINING THE LAKE PERMANENTLY!!!
- Fix lake Anderson
  - Earthquake damage prevention important, get everything up to current standards. Especially Lexington and Anderson dams
- Need to start working on Anderson dam!! What is the delay? The cost is now \$100,000,000 more than it was 2 years ago. Cannot get permits, why not!! Who is the decision maker that needs the Federal government tell them to drain the lake? Not understand what is going on with this project.
- I suggested 10 years ago to replace Anderson dam and was told it would be a 1-billion-dollar project. You have spent half that with no real progress on repair or replacement. If this were really a high priority project, you would have drained the dam, engineered its replacement, and started removal of the existing structure. The current suggestion to expand Pacheco in lieu of repair or replacement is a bad idea. I agree Pacheco should be expanded but not at the cost of losing Anderson because Anderson is solely operated by SCVWD. Pacheco has too much Federal oversight and control for my comfort level.
- Earthquake preparedness for Anderson reservoir and other water storage should be priority 1 and keeping channel clear of debris to prevent flooding should also be high on the list. The groupings of issues do not necessarily reflect this sort of prioritization.
- Do not shut down Anderson dam. Only place that has many fish.
- Build more water storage like voters have passed bonds measures to do so. Do not let the engineering ignoring idiot at the Feds force Anderson to be emptied. It is safe with margin at 66% capacity.
- Do not abandon Anderson Lake!
- You need to fix Anderson Reservoir Dam. You've been working on the project for over a decade. Now you propose to take more than a decade to finish. You should find a way to expedite and get this done in 2-3 years.
- Fix Anderson dam and stop sitting on all the money you've collected
- Keep Anderson Dam a top priority. Complete the repairs on time and within budget. Restore the water levels as quickly as possible. We are going to miss this reservoir.
- and yet... you cannot figure out with the Feds the risk of Anderson dam/reservoir and will let millions of acre-feet of water go to waste down Coyote Creek vs letting consumers use the resource for local

vegetation and local aquifer restoration... re-think the inevitable and LET it be a positive for local agriculture and homes.

- Very disappointed in the water district dragging of feet for repair and upgrade to Anderson Dam. If you were a contractor like I was until retirement you would have been fired many years ago.
- Please finish Anderson Dam.
- DO NOT DRAIN Almaden Lake. Please make it a healthier lake to resume recreation in! We would like to be able to boat on, if not fish in, the lake again.
- fix the \*\*\*\* dam. it was going to be fixed years ago and the draining of Anderson could be tricky...lots of homes nearby which were not there before
- FOR THE LOVE OF GOD GET THE ANDERSON DAM REBUILT AND MAKE IT ASAFP
- Please focus on the infrastructure of our pipelines and the reinforcement of our dams. Save Anderson Dam!!!
- Fix Anderson dam, should have been finished years ago, stop all your BS excuses
- Why wasn't Anderson fixed during the drought when it was only 25% full? Why do employees at the Bascom yard have so much parking? They should be taking mass transit.
- For years Anderson dam has only been allowed to be partially filled. This has by far the lake with largest storage capacity in the county. With so many years of drought and the increase of so many new high-density housing developments why the hell has this not been fixed? As important as safety, environment and homelessness are to a community there is nothing more important than a steady, reliable, and clean source of water. Without it there will be no community to worry about.
- Fix Anderson
- Do not drain the Andersen Reservoir
- Do not just let the water out of Anderson. Allow citizens to use it. when the water is close to gone then do what needs to be done. Please do not waste the water.
- What is the holdup on the Anderson Dam repair - this project seems to be put on the back burner with all kind of excuses while other projects like the Pacheco Pass extension move forward? I would be willing to bet if the people in charge of the water district's homes were below the reservoir or the water district was liable for damage caused by a reservoir failure, there would be less excuses and more action on getting this possible disaster repaired without so many BS excuses!

#### **Pacheco Reservoir Related Comments:**

- I'm afraid #4 has to do with building a big new dam (Pacheco) that isn't really needed and will continue our unsustainable level of dependence on imported water from the Delta.

I'm for recreation and access to nature there is enough recreational access and encroachment on creek habitat already. We should re-wild other parks to provide opportunities to experience nature that have less impact on our creeks and the habitat they provide for plants and animals.

- Please do not abandon Anderson in favor of the proposed Pacheco project. The potential ramifications of abandoning Anderson are huge, and Morgan Hill depends on it.
- Stop the Pacheco Program. Use San Luis Reservoir for added water needs. How many times since the building of SLR has it been at capacity? The Pacheco Valley should be opened up as it is seven days a week.

- I am totally against supporting further growth in the San Jose area by the very expensive project of expanding the Pacheco Reservoir in southern Santa Clara County. Your efforts should be more in conservation.
- Building additional resources to store and save water to serve the growing mass.
- Building new dams and reservoirs to keep up with the demand. Requiring new residences to help fund new water resources for their use in advance. If someone wants to add 300 new condo's - then they should fund a project to provide for that resource - not the entire south bay.
- Stop wasting money on Pacheco Reservoir. This project provides minimal benefit to Santa Clara County. Focus on fixing dams we already have and properly maintaining our pipelines and infrastructure. Pursue other less costly water projects that can provide additional sources of water supply.

#### **Wildlife Habitat Related Comments:**

- Put trout in the creeks
- # 7 In my humble opinion, if we are good Stewarts of the lands, the wildlife will thrive on its own.
- Your method of yearly stripping of even the slightest vegetation in the creek behind our house has destroyed the toad and frog populations. We moved here in 2005. For the first 8-10 years, there were tons of the critters so much so that I would pick up and hold the baby toads in a bucket while I mowed my back yard. I never had a problem with ants coming into the house. At that point, vegetation was removed periodically. But since you began to vigorously strip the creek, I never see toads and maybe 1-2 times yearly I see a frog. Terrible! This is not management at all. I now have ant issues. I am not a fan of pesticides, so it really stinks. Plus, I really miss seeing them in my garden.
- Thank you for working to keep our water and habitats safe and sustainable!
- Let nature prevail
- Anything supporting fish and wildlife habitats is important. Less building in areas so close to creeks. A buffer should be preserved to protect what little natural habitat we have not used already.
- The health of our water system for humans and animals is a critical need. Also, the impact of these projects to wildlife is equally as important, as our natural supplies are just as much theirs as ours. For instance, when we need to drain a creek, we need to consider the impact to the wildlife living in the creek and do what we can to mitigate harm to them.
- I would like to see ecosystems intact and humans cohabitating with nature. Is that still possible. I hope so
- I feel like creek cleanups are important. But I disagree with removal of trees near the creeks.
- Plant more trees and build dams
- Protect and increase water-based habitat for wildlife. Filling in half of Almaden lake is a terrible decision.
- Mosquito abatement is important as well

- How about restoring fish into local lakes and ponds? Fish that does not contain mercury or any contaminants!
- The creeks in our area have vegetation growth that impedes the flow of water. This will eventually cause some erosion of the existing banks... plus, they look bad. This is in addition to fences of houses that are falling into or nearly into the creeks.
- Could we see more demands on the public to protect our environment?
- Question 11, I do not think important for people do not respect the beauty of our parks and waterways, thus habitat suffers. I believe that parks should be limited on amount of people entering. I walk the San Pedro ponds every day and people leave dog poop or fill dog poop bag and just leave on ground. Q 10--Water company's need to be proactive in voicing the amount of buildings, homes and religious institutions coming into areas. Water is a precious resource and those in charge have a duty to say we cannot support. I am on a well and see all the building going with approved and pending projects. I do not know in a drought if there will be clean water for my family. I am concerned if I will be receiving recharge water, while others get clean water. I appreciate Valley Water and their services. Take care.
- Priority for San Jose should be protecting the environment and wildlife, perhaps integration with our society.
- I believe it is extremely important to have safe, clean water for drinking and creeks and lakes for wildlife, etc. If creek clean-ups entail removing foreign objects and garbage than I am all for it. Trimming the trees and vegetation I am not so sure because you are disturbing habitat: bees, bugs, crawdads, and the like. Thank you.
- Do NOT cut down trees. Remove dead grass along highways and creeks to prevent wildfires but leave the trees alone. We need trees.
- Do not cut trees our eco systems and wildlife will always need homes. GOD did not create us humans to replace wildlife.
- Make sure the chinook salmon & smelt & birds are not hurt by your dam projects as have been done in the past. The farmers in the Valley will do fine.
- I would prefer it if my Santa Clara community enforced more regulations when it comes to our water habitats. We need to protect our water ways & keep them free from pollution & restore species populations.
- Need living wildlife Naturally above all.
- I think some water resources should be left for wildlife and nature to thrive. Human access for recreation is important but should be manageable and sustainable to the environment that is being used.
- Return our waterways to the wildlife and get rid of all the homeless. It will make our waterways look nicer and out water cleaner.
- Look into increasing trees, greenspace & marshlands vs concrete to sequester more carbon and cool our valley. Provide recreational & aquifer recharge spaces to reduce any further land sinkage? Stricter controls on groundwater usage & pollutants. Water scarcity looks to be a big issue in the future according the documentary, H2O, The Molecule That Made Us. Disturbing that domestic & foreign investors are sucking dry ancient groundwater reserves. Love our state!
- I think it is important to maintain our creeks and streams to be cleaned and free of homeless and arson. A lot of the issue is protecting the wildlife surrounds and not having people live in the creek

and having access to contaminate the water supply. Also, having public water supply separate for public use would deter or reduce homeless accessibility

- Anything about encouraging and coordinating conservation efforts?
- Dams can hurt wildlife. I would rather we try to live without impacting nature negatively.
- Protect wildlife
- I am not sure about tree removal by creeks. Trees shade water flow and increase insect habitat, bird habitat, and fish habitat. High temperatures will increase, and a healthy vegetation canopy can help ensure river health.
- Spend more money on nature and recreation. Green infrastructure approach rather than hardscape.
- Wildlife and habitat conservation are extremely important when considering any future projects that may cause adverse effects on local biodiversity
- Less police, more restoration.
- Despite personally favoring recreational access near waterways, it might work against sustaining clean water and natural fauna. "This is why we can't have nice things..."
- Everything about water is important, but the one thing that I would notice the most is the improvement of maintenance, cleaning, and wildlife habitat restoration around downtown San José rivers.
- Why don't they stock the fish like they did in the pass?
- Restore creeks and waterways to allow steelhead/salmon populations to make a comeback is a huge priority. We have done irreparable harm and if we do not restore their ancestral spawning locations they will die off. Remove sediment build up from the rivers/creeks where they enter the Bay. Today there is barely any channel in most and no way for them to enter. Give them a chance and make it look like they once did, a river. Also do not allow people to access the areas until the fish have had a chance to increase populations. Humans destroy everything.
- Make sure that people do not over fish the fish so that kind of fish does not die.
- Creeks are corridors for both alternative transportation modes and wildlife and they cross many municipalities.... planning is essential!
- Native plants & ecosystems
- Continue to keep Creeks clean & clear of vegetation & trash. A rear help to health of wildlife & appearance for our enjoyment.
- More storage asap. Less regulation no more dumping water into delta for, imo, idiotic environmental causes... Humans first, wildlife later
- Environmental and wildlife concerns are genuine, but we cannot go overboard and stop all meaningful change that can improve human life as well. California's record on environmental issues like fish habitat and other mice animal habitat Etc. is irrational and does not consider the long-term effects on the people. Animals can be relocated but humans and places of work I.e. Silicon Valley cannot. We cannot stop progress and construction that reduces the property price problem here in the name of crazy and extreme concerns for which there were and are new solutions.

#### **Flood Related Comments:**

- Listen to the people you serve. All the money collected for flood control and suggestions for how to use seemed way off. Try the easier and less costly project to implement too.

- FINISH THE FLOOD CONTROL PROJECT along Almaden Road. Guadalupe River. It was supposed to be done in 2000 then 2013 and were still waiting.
- "Water conservation remains important in California, programs to keep the public aware are helpful. And encouraging water-saving landscaping, too. The renovation work done on the San Tomas Aquino creek drainage under San Tomas Expressway two years ago was also a welcome project to protect homes and businesses in the area from potential flooding, too. Very happy to have seen that done!"
- When are you going to help pay people back for the flooding that happened when the calculations at the dam for messed up and people got flooded out of their homes? The flood damage is still there all these years later and nobody is done a god\*\*\*\* thing.
- Why do trees need to be removed near creeks to reduce flooding? Would that increase erosion? Policies that support natural flood control and protect natural habitat are important and can be more cost effective over time. I think that damming too much water and not protecting the natural floodplain and wetland of coyote valley was part of the reason for coyote valley and San Jose flooding along coyote creek a couple of years ago if I am not mistaken. Effort to restore natural floodplains and to manage water in balance with wildlife and humans is extremely important to me and would end up helping to prevent such floods and have many benefits to residents. If police patrol along waterways are to police or move homeless people, that is not a solution. If it works, it would have worked by, now right? The county needs to adopt a housing first policy for homeless people and just put up porta potties or bathrooms at places getting polluted instead of using police to harass homeless people everywhere they go. Thank you for the survey.
- Would like to get relief on flood insurance, all dams, cleaning creeks, etc. aren't affecting flood insurance prices, if a charge for upgrading is coming out of my pocket I want to see a credit or a decrease or no flood insurance is demanded from owners, otherwise not interested, since the flood insurance should be taking care of cleaning & upgrading the additional funds should come other home owners that will be using these facilities.
- Are there volunteer groups that can trim trees and the county could remove the debris to keep some of the flood areas clean?
- in front my driveway sidewalk., have happen after raining day a lots water stock like flood, I have been calling water company office, but still no anyone come to fix it.,
- I think there are simple ways to help with floods that do not necessarily have to do with policing. Making sure our public drainage systems in our streets are unblocked from trash and leaves is an easy and simple way to avoid floods. I feel like apart from investing money in creative ways to address water-related concerns in the future, we should revisit our existing systems and make sure they are maintained to ensure they work properly.
- Publicize where to go to report water overusing, i.e. by broken sprinklers, etc. There are quite a few 'floods' in our neighborhood.
- I rent an apartment on S. 12th Street in San Jose so this is all extremely important especially since I live near a flood zone that was inundated a while back. I also frequent the creek trail on Senter & Keyes and there is always a lot of trash in and around the creek. It is cleaned every so often, but I wish it were maintained more frequently.
- Personally, I am more concerned about flooding from sea level rise than creek overflow. You have done a great job managing the creeks that I have seen.
- Surveys are tough; it is difficult to communicate fully. As an example, all my water choices are extremely important, but how do they compare to other priorities as we enter in mandated balance budgets in the Covid19 recession. Let me explain my one not at all. There are folks that will not be

happy with this opinion. In areas that traditionally flood, one buyout offers and that is it. Texas has been subsidizing the remodeling projects of folks that live along their flood susceptible areas using federal money. This was reported on 60 Minutes decades ago. See his things changed after Sandy for residents that flooded in NYC- here is our offer take it or leave it. Water is on my mind having recently viewed the PBS program on Water. My takeaway is we are depleting underground aquifers worldwide (including in CA), unsustainably. My current civic responsibilities do not allow room for one more email as I am fully engaged in flipping the Senate, maintaining the House, and replacing IQ45

- Flood control is important, but people should also not rebuild in areas that are subject to floods
- Newer more sustainable ways to address flooding, with more emphasis on habitat and less on concrete. Unfortunately, SCVWD is very old-fashioned (20th century) in this respect.
- Yeah! We should not waste money in flood management since we barely have floods in our area.
- Flood control by improving existing creek and storm drain flows along with allowing for more water to enter the water table rather than flow through storm system.
- Mountain View has already built a huge flood management facility.
- I do not live near a flood plain, hence my lack of concern
- I think flooding and wildfire management are most important. I have lived in and around north county for over 50 years and I remember lots of flooding but do not ever remember anybody fishing or boating in the local county creeks, so flooding is most important to manage.
- Buy homes that are frequently flooded.
- For my family, flood protection is our most important priority, especially in the face of climate change where we will have less frequent/more intense storms.
- Do not build homes in a flood zone and consider different placements of dams
- Very interested in getting better flood protection. Hugely in favor of increasing funding to that department and all its efforts. Would vote yes on a ballot measure to increase taxes to support
- I am interested in any activity that addresses potential flooding due to the overflow of the west branch of Llagas Creek
- I hope that you use green solutions for any flood control project, i.e., no more concrete in creeks. Cleaning up creeks is good for improving wildlife value and decreasing wildfire risk, but not necessarily flood control
- Sustainable water supply considering climate change, include emphasis on conservation, reuse, and partnerships.
- If you are putting this on the ballot for a long term tax measure, the thing I'd most want to see emphasized would be planning resilience to climate change for the Bay Area (flood protection for rising sea levels, protection of the groundwater basin from saltwater intrusion, vegetation management for fire control and habitat, salt marshes to absorb rising seas, environmental water supply planning for a hotter and drier habitat.

Flood control that includes green infrastructure, rain gardens, multiple-use retention areas, permeable hardscapes, public education, and collaboration.

- Flood protection and safe, reliable, and toxin-free drinking water supply are of the utmost importance to me.

- . cleanup the Guadeloupe before you cause another flood.
- I do not want to see the creeks turned into cement ditches like they did in Palo Alto in the 60's to control flooding. These cement canals did not stop the floods of 1983. There are other ways to do this. Santa Clara Water District had a corrupt official who basically stole funds that were earmarked for Coyote Creek flood prevention in the election of 2006. She then employed her husband's company to fix a minor problem at Llagas Creek using these funds. So, nothing was done, even though the measure passed specifically for Coyote. Then we had the major flooding of 2017 which destroyed neighborhoods in San José. We need trustworthy board members who have the public interest at heart instead of personal gain through fraud. Also, we need to build systems to recapture street drain runoff, clean it, and reuse it.
- Protect the floodplain by limiting new development. This is critical to several of the goals listed above.
- Mitigating bank erosion and the undermining of trees, especially large oaks, along creeks, such as Calabazas Creek behind our property on Ritanna Court!!!
- #9 - some concern re: removal of vegetation/trees from near creeks - need some of these to hold soil in place - also can use sandbags to prevent erosion.
- Water-filled barrier, Aqua Dams, can be deployed across areas of the reservoir, providing enough depth to preserve fish habitat. Aqua Dams can also be used for work area isolation during cleanup, and for overland flood control. Aqua Dams are affordable, clean, quick to deploy and recover. Aqua Dams have a long history of successful use in Santa Clara and surrounding areas. Learn more at [www.AquaDam.net](http://www.AquaDam.net)

#### **Recreation/ Public Access Related Comments:**

- Ensure that public access (trails) is part of project planning along with Flood Protection, Restoration, and other primary factors.
- Revitalize the Guadalupe River and the trail bearing its namesake, I believe with funding and action it could be a tourist attraction.
- Allow kayaks, but no motorized boats, in more reservoirs.
- Please keep in mind the disabled when you work on recreational access.
- I like having some areas for public access but love the idea of protecting some of our open spaces for the wildlife alone. This will ensure they have a safe space for wildlife to raise their young and build a natural Eco-system that is sustainable for the wildlife.
- It would be nice to have places where swimming was allowed.
- I think opening surface waters to recreation (including dogs) is extremely important in our urban setting (especially where surface water is used for groundwater recharge). Physical and chemical treatment of the water should not be significantly impacted and is far less harmful than the chlorinated solvents that have been acceptable in our aquifers.
- Fish and Game Patrol fishing Knightley navigate to use of Nets
- Protection of waterways and nature surrounding this waterway is more important than providing recreational access to these waterways.



- Clean out the camps near the creeks. That is the biggest source of pollution currently.
- I am an avid fisherman and outdoors enthusiast. Keeping our water clean, safe, and open to recreating is the most important thing any city can do.
- Daylight permanently Creek stop giving away, selling, or leasing land, right of ways for any purpose other than trails and recreation. Hi
- Please do not let fisherman people hang around lakes specially Almaden Lake, they are careless for the people and animals around the lakes, birds use their left-over ropes for their net, and they get stuck with them and they get killed like they are hanged,!!! Please put more no fishing signs and ask the patrols not to ignore them.!! Please.
- I would like to see more Publicly accessible areas added and I would like them to remain open later.
- I would love to have more recreational access to water in this area, but the community sometimes do not appreciate nature and ruin it for all.
- Keeping the designated trails marked and open in the Saratoga hills
- Open the Santa Clara county lakes.
- I appreciate that he is around recreational usage however given the present situation of homelessness and Violence to visitors, I would save the money for funding anything along those lines
- Keep the public away from private creeks and resivores and stop the littering at creeks and trespassing. Very annoying get rid of open space too much liability.
- Cops should not give tickets or attitudes to people exploring wilderness if they are patrolling like Question #12.
- Require Sufficient development setbacks from creeks Particularly in city limits and protection of watersheds in hills. Okay to have bike trails and walkways closer to or within levees for public recreational access (close in high water events). Build dam storage capacity with concrete, acquire additional location for greater capacity and work with local city park departments and cities for WATER RECHARGE in larger city parks and regional parks and SCVOSA.
- Protecting habitat means finding a balance with public access to waterways. This survey should include a forced rating of priorities.
- Providing foot path along the roadway
- Would also love more areas with access to recreational boating and fishing.
- What is the current plan to improve recreational access to waterways?
- More fishing spots
- Open the access to creeks
- Open Anderson Reservoir for the summer!
- Open a trail along San Tomas Aquino creek from Westmont Ave to Campbell. That would be awesome! Can I help in some way?

- I would like to see the water ways increased for pedestrians and cyclist trails - in my neighborhood Ross Creek is still blocked and not available and yet would make a wonderful trail! This is nonsense to me and of huge value to the community.
- I would like to know when the ponds behind our property will become operational again.
- Clean up Los Gatos creek trail PLEASE
- I use the San Tomas Creek Trail regularly to get to work. It is a fantastic use of infrastructure. We need more projects like that!
- I would love to be able to fish the local area, swim, picnic and have good water to drink but our taxes are, 9% and I don't think we need to raise them any more living in this area is expensive enough
- Too many people. This area is crowded. Bike paths should be different than where pedestrians walk. Not shared paths. Very dangerous!
- If I had to rank the above... improving the Recreational Access around water ways and maintaining safe drinking water from toxins are 1 and 2 for me.
- Shelter in place has made me especially thankful for our local trails along creeks and waterways. I would love to see more trails become available. It has been a tremendous help to be able to walk in my neighborhood and still get a glimpse of nature during quarantine.
- Open recreation
- Allow people to fish past sunset.
- Need more campgrounds
- Should increase ped and bike address to channels, convert areas into more trails next to creeks.
- Why not allow non-powered recreation on almost all waters, as in Europe? I understand about mussel issues so how to ensure outlets are not clogged?
- Less hardscape and more nature-based solutions. Open all creeks to habitat and recreation.
- We are against any projects that remove public access to waterways like lake Almaden, the delta, etc.
- Natural creeks and waterways need to be daylighted. I would like to see more bike paths along creeks improved to create corridors for safe and earth friendly transportation.
- Open all those trails around Crystal Springs Reservoir.
- Question 11 does not make it clear what type recreation you mean. I am strongly in favor of hiking and nature-watching. Not so much boating or waterskiing.
- Opposed to public recreational access in and around local creeks, streams, and the Bay
- "As a bicyclist I want to urge you to complete any planned or unfinished creek trails (for example, Los Gatos Creek). These have great value for commuters and others but are much less useful if there are gaps.
- "Public recreational access is already excellent in this North County area thanks to a long history of public/private initiative and collaboration.

- I feel you are trying to steer the public in not keeping water in are dams and having it used for recreational fun. We are a town that enjoys water sports and have a lot of wells
- This sounds like you are trying to justify a decision you have already made. PLEASE do not forget about the recreation needs around the reservoirs too. SCVW has been leaving them very low and cutting the season short for years now for safety and in anticipation of rebuilding the dams. However, there has been no visible progress on that front. It is now 3(?) years past when these projects were supposed to start. What is happening? Where did all that money go? What happened to the schedule?
- How do we integrate the Guadalupe River Parkway into our community as a viable green space? Recreational should only be walkway, bikeways, row canoes, wind board. NO Boats or vehicles that use gas? It limits noise and pollution.
- I really wish there were more places to kayak near me.
- The more "recreational access" there is, the more damage people will do.
- I do not think recreational activities around Water District facilities are a concern except bike/pedestrian paths along creeks and rivers. They should be a priority.
- If more public access is allowed to creeks, streams, in the Bay, there must be adequate sanitation management in place and there must be a minimal disturbance to watershed areas (gravel instead of pavement, no clear-cutting for recreational space, severe penalties for dumping.)

#### **Homelessness Related Comments:**

- Just make sure that increasing access does not cause more places for the un-housed to set up.
- Homeless people use our waterways for toilets and destroy vegetation. They also commit acts of vandalism, and violent crime.
- I am taxed for clean water but only see homeless litter our creek. They need to be removed and proper fencing installed. Be responsive like the Graffiti team.
- I live near Guadalupe creek, which is overgrown with vegetation. You need to manage this so the homeless do not have areas to set up camp undetected. These camps are disgusting with no hygiene, with men defecating there and discarding used hypodermic syringes with needles. They also generate immense amounts of garbage that they scatter in the area.
- Get the homeless out of the creeks. They are polluting the water.
- Regarding the questions above, you need to do a considerable better job in the Guadalupe Creek whee the homeless population are trashing the river and its banks with everything, I mean everything. I see people defecating, living in poor conditions and littering the banks everyday and night.
- Do you job and stop sweeping homeless encampments.
- Don't involve the police without working to remove people from living in public waterways. Instead, provide supportive services.
- Need to remove homeless camps away from creeks and waterways

- I live near the Blossom River area just north of Almaden lake park and the homeless have polluted the area to a degree that the entire ecosystem has been compromised. It is an absolute disgrace to see what has happened to this area.
- Mental health and homeless outreach would be more beneficial than police patrols along creeks and rivers.
- I am tired of the homeless getting a free pass to pollute our waterways. If I were to throw my trash over my fence into the creek, I am sure there would be consequences. We have had the homeless dam the creek, alter creek beds, and leave massive amounts of waste, including human waste, and nothing is ever done.
- Provide dumpsters and potties for the homeless rather than kicking them out
- Ensure homeless camps are kept out of the creeks and make them safe for recreation
- Remove homeless encampments, enable rainwater collection for homes.
- The unhoused create an environmental disaster. I feel sorry for them, but they need to be held accountable for their impact on our shared environment.
- I know it hard to keep homeless out if creeks. But the truth is they need to be somewhere. And they do affect water quality. Building sanctioned encampments is important to protect out water and out environment and out people who need the most help.
- Remove homeless encampments. Build a 'refugee camp' for them on the fairgrounds. Those who do not comply can sleep in the jail or a mental institution
- Environmental justice is extremely important, but it should not be carceral. Target corporations not individuals. The priority should be the long-term equity and sustainability of the environment.
- Allow homeless encampments on property owned by the water district that is away from waterways. Work with other jurisdictions to make safe housing for fragile communities more accessible and stable.
- Do not pay the CEO so much and put more of the money in homeless along the creeks a river. Cleaning up them would be for the well-being of all of us.
- Homeless is helping to destroy our water systems. My experience is SJW has done nothing to remove homeless encampments on their lands.
- Removing the homeless, it is destroying our environment. Stop use of plastic as well.
- The homeless have taken over creeks. It is a flood and environmental danger. It is sad and I am compassionate, but it is not a place to live for the sake of most of us. You are doing a poor job of it.
- I would suggest investing and plan. The problems of today will be solved by bright minds tomorrow. It would take commitment and integrity to make things happen. I hope that the failures in recent memory (such as the floods) helps decision makers in public works and the Cities look at the nexus of events, rather than isolating linchpins, links, and so on. Trees/forest. One of the biggest problems in the flood was the homeless folk, and others, dumping in the water ways... Whose fault is it that we have homelessness and illegal dumping in our water? 20 years ago, parks had ultra-clear water because the EPA helped bring a movement towards a cleaner earth. Right now, we have dirty waters littered with garbage. Was it our dam's fault? It was probably one of the things that caused the flood in S. San Jose/Morgan Hill, so my suggestion is to say that it's not one person, department, or organizations fault - it's the fault of the entire City for not investing, planning, fixing, etc.

- Support housing people who are forced to use waterways for survival. Enlist those who are working for solutions to homelessness
- How do we stop people from littering so much? The homeless also contribute a lot of trash scattered on the ground in this neighborhood.
- Increasing police patrols needs to be better, I live right next to a creek that has been overtaken by homeless and drug users...they do drugs, leave trash, and pollute the creek.
- Manage homeless along San Tomas Aquino and Guadalupe creek trail.
- Keep the Transients out. Extremely important!
- Does last question include homeless along creeks?
- What are your plans with the homeless taking over the creek beds (Lawrence Expressway)?
- Please remove all the homeless from our creeks. I run along the perk pins on Coleman. They are filthy. Are you not concerned with what this does to our creeks?
- Homeless people need clean water and police resources are used to enforce cultural standards rather than health standards.
- Cleaning our natural water ways will REQUIRE that we provide stable long-term housing for our homeless population. Getting the shady spot to clear out all the homeless folks from areas near Guadalupe river and trails is NOT a sustainable or ethical option.
- Finding an effective way to manage the homeless population
- They need to make sure the creeks are cleared of homeless more often. Instead of just when its bad.
- Provide restrooms for those who are camping along the pathways along our streams. Set standards for those camped there.
- All these things are generally important but must be managed with strict financial responsibility. E.g., from what I have seen over the years in the Bay area, our creeks are largely polluted by homeless encampments. Community access is not helpful if they are not safe. Increased police patrols do not matter if they cannot effectively and consistently remove unauthorized persons. Similarly, watershed cleanup is not efficient if constantly done after the fact and without resolving the root causes. This survey seems disingenuous by not asking the counter questions - yes, protecting the water supply is critical, but the implementation details are also important
- The Homeless are a problem along the LG Creek trail near my home, perhaps the Water District can work with the City to come up with a long-term solution
- Remove homeless camps from the waterways. It is a biohazard at a minimum
- Homeless people need to be removed from our water ways. They pollute with human waste, create dangerous fires, and scare off wildlife. A patrol in these areas needs to be a priority. If my rates went up because of this, I would be for it.
- Ensuring that the above-mentioned public health and safety along our natural water ways is NOT upheld by police or surveillance is extremely important. Many of our unhoused community members reside in these areas and deserve survival without added police violence and surveillance.
- Homeless encampments are a big health and safety issue as well. Thank you.

- Fence creeks. Put no trespassing signs. Remove homeless and drug users and garbage from creek corridors. Plant native plants
- Regarding 11 and 12. We currently have large homeless encampments which are actively polluting the creeks and waterways both making them more toxic and unsafe to general recreation.
- Our local creek is full of homeless. I do not even let my kids' bike to school because they must pass the homeless encampments. The trash is throwing out the creek. I walked past an encampment today with trash all over the creek bed. Who knows the dangers lurk down there. It is sad and getting worse.
- One major concern with regards to our water sites is with the growing number of unhoused individuals allowed to set up residence. I would like to understand how the water district plans to maintain clean streams and rivers in our county while these individuals can illegally camp and dump into our streams.
- Homeless issue camping along and trashing horribly.
- U need to find a way to keep the homeless out of the creek areas. They r the biggest polluters, I know I have lived by it. They cause more problems than anyone.
- Clean up the homeless in the creeks. San Jose area is disgusting. Homelessness makes it hard to enjoy/use the areas we pay taxes to upkeep.
- The creeks that I walk and run by are filthy, they are impacted by trash and homeless camps. It is disgusting. Instead of placing the blame on the City, County, etc. it is time that you all work together.
- Make water accessible and free for homeless people and affordable for everyone. Cops should be used to do their actual jobs and deal with criminals, not people trying to get a drink.
- Get the homeless and there trash out of our creeks and rivers
- Police in San Jose do not do what they are supposed to. Another staff person but not police. Homeless already polluting & messing up our creeks and police drive by
- Move homeless away from creeks because they might use the water as a restroom
- Get rid of homeless along our waterways If I polluted like they did I would be thrown in jail for the rest of my life
- The homeless encampments along coyote creek on Santa Clara County water district land must be dealt with. They are severely polluting the creek, burning brush, and leaving lots of trash. The one at the William street bridge is quite bad.
- Homelessness along watersheds pollutes water and makes it unsafe for me (a woman) to use trails along creeks. Seriously, get them out. SJPd is a joke. Laurie Smith obviously does not want another scandal. Can Valley Water be effective restoring safety and cleanliness along my water supply?
- is it possible to help eliminate the homeless camps along the canals in San Jose?
- Too many homeless camps exist in many formerly beautiful creek areas of Coyote Creek. Police tell me they cannot go to remove these people who start fires and leave their trash everywhere. Water department staff say they cannot remove them, unless SJPd works with them. Meanwhile, many taxpayer citizens would like to enjoy the creek areas, but it is NOT safe to do so!
- Get the bums out of the creeks. It is a disgrace!!

- Please monitor the homeless encampments that are camped on waterways. The environmental damage (and not to mention safety) from these homeless encampments is very concerning.
- More public water filling stations to help homeless population.
- if you do 12, please remove the homeless from the waterways, they are disgusting pollutants.
- Aggressively prosecute homeless that camp on watershed land and prevent their filth and trash from polluting the water.
- Clean up homeless in our areas
- More needs to be done about the homeless and the associated pollution.
- make it. illegal to camp along creeks and waterways to stop further pollution by homeless
- Get the homeless out of the creek beds and in societal living conditions and situations, appropriate to their mental and emotional health situations, as worthwhile human beings, and members of the human society.
- Would like to see enforcement stepped up to prevent transient population from continuing to pollute local waterways. Would like to see long-term planning of water storage capacity, including construction of new reservoirs, tied to expected population growth and climate change. Rates are continually increased, and residents are asked to conserve. This is not a long-term strategy for water security. Thank you for the opportunity to voice my opinion. Appreciate all the hard work that the District does.
- Yes, make it safe to walk the trails in the county from homeless people.
- The homeless around the waterways is huge concern. Pollution is a huge concern.
- It is more of a question...how are you protecting the WATER SYSTEMS from the Homeless that have set up around these Water sources? And if not, then I am very worried...
- I live at the 2500 block of Old Almaden road. The homeless have displaced many wildlife that now wonder our apartment complex. Geese birds' possums worst was skunks that at 6 am skunk smelled cane through are windows at 5 am during a heatwave. We hope the police do more to remove then homeless from this area the wildlife needs the creek.
- Homeless population causes toxic waste because they have no facilities in Campbell. We see garbage act in Los Gatos creek trail. You must address this first
- Surplus land should be given to the South Bay Community Land Trust. Stop criminalizing our house less community.
- Keeping homeless and there trash out of the waterways is also important.
- Build more housing for homeless people so they can all be kicked out of the creeks and other waterways.
- increase cleanup of homeless encampments as the encampments directly impact cleanliness of water and negatively impact watershed.
- Please clean out the Homeless camps in the creeks.
- Policing homeless people along the creeks for water quality or ensuring "safe" recreational access is a bad look. Do not conflate safe water issues with the homeless problem and use it as an excuse to increase policing. These folks need support and services.

- Homeless along the creeks are polluting the environment and endangering my life. Dog and pit bulls from homeless people have run me off trails and I do not see Valley Water doing enough about it.
- Hold the city responsible for the homeless population flourishing on your land and polluting our streams.
- I am tired of this! We need do something about the homeless. Please help them so that our parks, freeways, etc. will look normal again and not to be used as camps, drug areas. I am already doing my part. Make a change now!!
- Honestly, I think it is silly that the city allows the dumping and homelessness to ruin our streams, rivers and other waterways and then expects us to give more tax dollars to clean up the water. The obvious thing to do would be to keep the waterways clean to begin with and enforce the cleanliness of the environment. Then you would not have to put the burden back onto the taxpayers asking us to give more money to clean up other people's messes. Start thinking about most of the residents and not the loud minority!
- Helping the homeless so they do not have to set up camp near the waterways.
- Getting transients to stop tossing garbage and toxic materials down riverbanks and into rivers.
- Remove the homeless from creek sides
- I would like to houseless community that lives along the river trails to be treated with respect as if their homes are as valid and important as any other resident.
- Homeless population along the rivers that pass through the cities is rather concerning.
- Get the Homeless out of watershed areas.
- I do not want cops harassing the homeless population in the name of water quality.
- I am assuming patrolling along waterways means dealing with homeless encampments. I would like to see those resources go to housing those folks, so they have the option not to live on & pollute creeks, etc. Just guessing most of them would rather not be homeless.
- I put not important for 12, by that seems like the only place a lot of homeless people can camp out by, and while there are public health issues with that, I don't trust higher police patrols will help vulnerable homeless populations
- Get rid of the Urban campers along the water ways, they make the paths feel less safe for our kids to ride bikes on.
- Do more to relocate the homeless blight from our creeks. It is unsafe for my children to ride or walk the trails.
- Remove homeless populations from living in creeks and waterways causing immense pollution and stop the ban on swimming & using our reservoirs for recreation for citizens
- Move the homeless away from the Los Altos creek! They are everywhere along cross springs drive. New homeless encampment that has grown 4-5x in size in the last month. This needs to go!
- I know the homeless make a mess by the waterways, but I do not see how police are going to help that.
- These are all important because could really help us survive if we were homeless.
- Remove homeless encampments, keep it clean for wildlife.



- In my opinion, the homeless are a big factor in the cause of water pollution. Getting that under control is of extreme importance.
- Very concerned about the homeless living in our waterways that leave trash and burn cooper. It is extremely harmful to our ecosystem and local neighborhoods. It is turned into a complete free for all during this shelter in place!! Fix this please. Work with the city. Find a way. NO MORE EXCUSES!!
- Clean up the homeless from the creeks
- Question number 12 sounds like "Tell all the homeless people to f\*\*\* off" and we need just a better solution than that.
- Make an enforceable no camping zone within a 1/4 mile of waterways to reduce homelessness and associated trash along waterways. Continue to work with other agencies to house the homeless.
- The policing question is a bit scary because the homelessness crisis means a lot of people set up on banks for lack of shelter. The police would have to be respectful and would need resources to provide alternatives, so the only real solution is to create more affordable housing as well as sewer access for motor homes.
- I live along the Los Gatos Creek trail, near Leigh Ave. A lot of homeless that sleep along there (especially in the summer), probably using the creek as their bathroom. Also, they are a fire hazard. Need better ways to patrol the area.
- I think it is horrible that you are removing homeless encampments! If you were providing them some actual housing in exchange, that would be ok, but making more miserable the lives of the most miserable in our society is wrong on so many levels.
- Move the homeless camps away from natural water areas. Guadalupe trail etc.
- Cleanup the homeless by making the river a park and give the creeks back to recreation instead of garbage and human waste.
- While I agree in the practice of keeping the water safe, the Valley Water needs to not practice discriminatory behaviors towards homeless populations that are near creeks. They must approach the situation with a humanistic and caring view, providing alternatives to these populations instead of slashing tents and aggressively removing them.
- Keep the homeless and their garbage out of the streams, creeks, and rivers
- I know it is hard in this time to enforce or keep people from treating the rivers and creeks like home, and if I was in such a position, I would want to stay near a river or creek, too. If there could be a more just world for all of us, these rivers and creeks could be pristine again. We need to let necessity inform us now but keep the future in sight with some reasonable upkeep and respect for the people who are there.
- Homeless and homeless encampments are the primary reason why water quality and why the creeks are so polluted. Removing the homeless, their encampments, litter and sewage should be the #1 priority for the Water District. Addressing this issue would greatly improve water quality and pretty much improve every category that is listed above. Regardless of one's position on the homeless issue, the homeless should not be allowed to camp, litter, defecate and urinate into our waterways.
- I live near Coyote Creek in Angle Park. The amount of trash and human waste in and around the creek is appalling. I know it is difficult to keep the homeless away from the creek so I think there

should dumpsters and Porto potties placed at strategic locations to help solve this problem, a problem that keeps getting worse!

- Assist with the unhoused so that they are not living near our creeks and using them for washing and toilets.
- 1. Am fed up with people dumping items in the Los Gatos Creek
  2. People are now tying up dogs in the creek bed, that is a hazard. I reported to animal control and they said they would not do anything.
  3. Am fed up with drug sales in the creek bed.
  4. Am done with people living in the creek bed.
- Clean these creeks up!!! Park cut and get the crab out of the water and the homeless off the banks! Take responsibility!
- Please prevent homeless encampments along waterways. They pollute the streams with trash and waste.
- Please clean up the homeless living in Coyote Creek in the Angle Park/Olinder neighborhoods. It has gotten completely out of hand and our children can no longer enjoy the park safely. We find needles, smell chemicals burning at night and are witness to numerous brush fires in the area. Please act unlike the others who continue to pass the buck. You can be the hero!!
- Addressing the impact of homeless encampments on water cleanliness, animal habitat, etc.
- Stop allowing the homeless to pollute and litter your property and the waterways (creeks, rivers, etc.). Stop wasting money on marketing and doing useless things such as changing your name. Shame on you for closing Calero Ranch Stables and denying horse camp to 500 kids a year, public horse rentals, riding lessons, boarding. The stables did everything to mitigate the water issues, yet you allow the homeless to pollute the water. Now you let the historic ranch buildings rot away.
- Remove all the homeless living along and IN creeks all over Santa Clara County. They poop and urinate in these creek beds, litter, burn fires and bring trash and TONS of trash and hazardous materials to my creeks. DANGEROUS situations that are seldom removed fast enough and checked on to see that they have NOT moved back into my creeks and waterways.

Build MORE dams and taller safer dams to hold back more water. It is CRAZY we have added hundreds of thousands of people to our area and NOT ONE new dam, no extra water storage LESS is happening. Perc ponds and retaining ponds are seldom if ever filled and used any longer (years) along San Tomas Expwy etc...

- Valley Water needs to implement an aggressive program to remove homeless persons and their encampments from our waterways. Homeless are an environmental disaster and are the #1 cause of pollution in our waterways due to their garbage and human waste. Keep moving them out, again and again, and eventually they will not come back. Any clean water initiative that does not address the homeless issue will be ineffective. Homeless are the pollution problem, so address it aggressively
- Make sure there are no homeless encampments polluting our lakes and streams
- The Guadalupe River channel is a mess of homeless encampments and has been for a long time. Please get these cleared out and develop a plan to ensure that they do not reappear.

- Please do more to address homeless encampments that are contaminating river/creek water daily throughout Santa Clara County.
- Attention the homeless that may pollute our surrounding, especially the coronavirus has keeping appearing now.
- I wonder if encampments along the creeks and under bridges are a part of the cleanup program as right now, they contribute a lot towards water pollution.
- 1. Get the homeless camps out of the Coyote Creek corridor  
2. do not allow and or support cat-feeding stations  
3. be more supportive of wildlife research on and adjacent to SCVWD areas
- Question #5 I feel is somewhat unrealistic in some areas in our County due to the Homeless issues - occupying in the creeks and streams
- Very biased survey set up to get the answers you want! Try accomplishing something on time and on budget like Anderson Dam rebuild! Deal with the homeless trash in your creeks!
- Keeping the area near water safe and clean and be proactive in keeping the homeless out.

#### **Fluoride Related Comments:**

- If feasible, I would prefer to see more widespread fluoridation of tap water in Santa Clara.
- I would prefer my water un- fluoridated!!!!
- Please put fluoride in our water!!!
- Please remove all fluoride from water sources. Prioritize highest water quality over all else, even cost. Thank you!
- Please add fluoride to our drinking water! <https://www.cdc.gov/fluoridation/index.html>
- I am concerned about fluoridated water. I am told by my health professionals that swallowing fluoride is bad for you.
- Make sure treated water in every zip code is fluoridated. I hardly had any cavities until I moved here 10 years ago. I worry about my young child's teeth, especially since some of the map data and other resources out there regarding this issue has conflicting information. Also, San Jose water does not taste very good. I never even realized water could not taste good until I moved here 10 years ago.
- How can I remove fluoride from my water?
- Curt water us not quality because like fluoride in water
- NO FLUORIDE ADDED TO OUR DRINKING WATER... CANCER CAUSING!!!
- Do not fluoridate the water!!!!
- Stop fluoridating our water. No, I am not some lone. I was given startling information in the form of citations to over 40. Medical studies about the harm of thyroid particularly for those who have

thyroid problems. (Many people in other words). Build more water storage to store during the years we have a lot of rain.

- yes, stop adding fluoride so people will stop buying bottled water. There is extensive evidence showing that it is harmful to human beings and should not be forced on everyone.
- Remove fluoride from drinking water.
- I appreciate that there is no fluoride in our water. Please keep it that way.
- Remove fluoride from water please!
- Please help reduce toxins and pollution through forced fluoridation, which is basically a forced medical treatment without a physician's order on all our thyroids and organs and entire bodies. Whenever someone is forced to consume a medical product to have a medical outcome example "to have better teeth" this is an example of an illegal medical treatment because there is no MD in the world who will write a doctors order for the forced ingestion of pharmaceutical fluoride for everyone at every age for as long as they drink faucet water...
- Remove fluoride from our drinking water it is highly toxic
- Do not add fluoride into water. New studies are showing it causes more harm than good. With all the consumer products that now contain fluoride, there is a real possibility of reaching hazardous levels with fluoride in the drinking water too.
- Please REMOVE FLOURIDE. that is a toxic chemical that you are forcing us to ingest.
- fluoride should be removed from the water supply. Many and I of my friends have symptoms of fluorosis in our teeth since we have grown up drinking tap water before bottled water became popular (born 1989). Do not sacrifice my health because chemical companies want a legal and cheap alternative to dispose of their waste. Most of the world does not fluoridate their water.
- Remove fluoride from our water.
- Do not put fluoride in the water
- Stop fluoridating and poisoning the water
- Get rid of fluoride
- Remove fluoride from our drinking supply.
- Can we have fluoride please?
- Removing fluoridation of our water supply is extremely important to me.
- Remove fluoride from the water supply. Sure, there may be studies saying it is good for teeth but zero studies on the affect it has on internal organs over long periods. Drink it, shower with it, wash dishes with it every single day adds up. It was the biggest mistake to ever approve putting that in our water supply. It was a short-sided decision with potentially long-term negative effects and an extremely poor decision by people who did not see the full picture.
- Well water maintenance and NO fluoride are most important. Fluoride is toxic and needs to be addressed as such. Some people live in 95124 and 95125 to avoid Santa Clara purchased water. By ignoring this major issue lives are at risk.
- Get the immune system compromising Fluoride out of the water. This should be your #1 priority. Not wasting resources on this survey.

- Delete Fluoride from Water
- I would like non naturally occurring fluoride removed from the drinking water for health reasons. Thank you.
- Having the option to remove fluoride is extremely important!
- I am Interested in seeing the dispensing of the outdated & dubious practice of introducing fluoride in water for ostensible 'bone & tooth strengthening'. There is no honest medical data to support this and the absorbs ion of Fluoride in the human physiology, inhibits the essential absorbs ion of Iodine by the brain, central nervous system & thyroid.
- I wish our water will be without fluoride. Fluoride is dangerous for human health.
- Get fluoride out of the H2O.
- Yes, remove the fluoride in our drinking water. You are the ones who are polluting the water. Fluoride is used as rat poison. It is making people sick
- Make fluoridation accessible across the south bay. Update aging infrastructure to modernize and meet current best practice for storm water control.
- Take fluoride out of our drinking water in all Santa Clara county
- Stop putting fluoride in drinking water...it lowers IQs of babies in the womb and stains teeth.
- Do not add the poison fluoride to our water!
- You added Fluoride to our water without asking us. This was a terrible decision! And lost you lots of support. That is why I am not supporting any of your plans.
- Removing Fluoride and many other contaminated toxic elements.
- Quality of water is vital to us. Please make sure all the contaminants, pharma, mercury & fluoride is not in our water supply. Anything you can do to decrease the hardness in the water would help.
- Take fluoride out of water supplies - some people have health issues, and fluoride is not helpful. Instead have kids take fluoride tablets like we did when we were children.
- It is important to me to keep water supply un-medicated, both by removing pharmaceuticals and by NOT adding fluoride to it.
- Keep fluoride out of drinking water!
- I still believe adding fluoride to our water at 1-2 parts/million is the best way to increase our population's (especially our children's) ability to experience better dental healthy.
- STOP adding fluoride to the water. It is a toxic waste product and does nothing good for the human body.

**Project Specific Comments:**

- The Madrone area of Morgan Hill has land subsidence from ground water removal during the dry months of the year. It especially affects manufactured homes not on permanent foundations.
- Please move faster on the San Francisquito creek flood protection project is 22 years since we were flooded in 1998!

- Lots of testing and more localized ozone treatments.
- Water pressure on 19101 Bear Creek Rd. is marginal at best
- The vegetation and debris around the Guadalupe river channel have not been trimmed or removed in almost 3 years. The area where this is observed is visible on Palm St between Virginia and Grant and the overpass on Virginia, overpass Woz Way, and down the channel. It is a fire hazard and a flood hazard. Thanks
- We need more reservoirs and dams in the state of California, or pipe in water from other states that have a flood.
- Stop screwing around fix San Francisquito creek. It's been over 20 years!
- Don't cut down all the trees around the creeks. They are vital for local wildlife and provide a beautiful place for residents to walk.
- We will need to know if Highway 152 will be restricted while this project is being developed. Lots of travelers use that highway.
- Please include those of us in North Palo Alto. We are in Santa Clara County though close nearby to San Mateo County. I know generous steps have been taken to protect East Palo Alto, including the rebuilding of the bridge over 101, massive walls on San Francisquito Creek, etc., but I'm aware major improvements needed for N Palo Alto. Thank you
- Removing trees and vegetation near creeks and streambanks would make damaging flooding and bank destabilization more likely, I do not support this kind of tree removal. I think more effort should be put into wetland/riparian restoration and protection.
- Maybe create more programs around our local creeks and lakes and such.
- I live near the perk ponds (off Coleman between Camden and Meridian) which are now very low and filled with algae. Is there any plan/effort to keep these higher and cleaner?
- Cleaning up places like coyote creek from all the garbage is very important. It is disgusting.
- water pressure is low on Top of Overlook road.
- I want desalination (for example pressurized osmosis) or trading water with other districts that build desalination plants, especially near power plants or offsetting the energy consumption by investing in solar, even if the desalination plant might not be directly solar powered. The current water saving standards are counter-productivity. I must flush so many times to keep my toilet clean. I also am concerned that having washing machines and dish washers use too little water may increase infection risks. I have been told that Israel recycles 85% of their consumer water. We should try to learn from them.
- Hetch Hetchy needs to go away. It is an affront to the park system and good sense.
- Comment: I live right next to the Penitencia Creek Trail and would love to go for runs there in the morning, but it is not safe (nor clean). I used to live in Los Gatos near the Los Gatos Creek trail which was beautiful and safe. Is there anything we can do to make the Penitencia Creek trail cleaner and safer like Los Gatos? I cannot afford to live in Los Gatos anymore, but that should not mean that I lose access to safe and clean nature trails. If anything, people in lower socioeconomic areas need nature even more, especially given all the stress-reducing health benefits of nature.

- Please turn on the water for Saratoga Creek; stopped 4-5 years ago for repairs and never restarted. Used to run all summer.
- Still waiting for the Almaden lakes project, it seems to be taking too long to get going. It does not seem like it is that complicated?
- Spend the money on desalinization projects to alleviate all risk of drought in California.
- Keeping the public away from creeks on our walking trails around the Stevens Creek Canyon area and Santa Cruz Mountain Brewing I have witnessed pollution all over the creeks in the San Antonio trail with a kitty winery ridiculous amounts of produce pollution people not cleaning up after themselves which is affecting my life and people should not be allowed to go near the creeks and rivers and there should be extreme fines for people leaving stuff in rivers like plastic forks paper plates garbage this is all happening in the Cupertino hills of the Santa Cruz Mountain Brewing end it ridiculous levels
- Yes... I like the adopt the Creek program and I think it is important and I would like to adopt a portion of one of the downtown creeks. When we had mounted police/sheriff it was much easier for them to patrol these areas... Wish it were in the budget
- Remove stones and water build up in Milpitas waters.
- Mandating drought resistant landscaping for new construction and remodeling projects and including artificial turf in new construction to minimize residential irrigation requirements is also important.
- San Martin needs to be hooked up the sewer line. It is run to our area due to the apartment complex but was not offered to homeowners.
- I think we should invest in urban/suburban hydroponics
- Not near enough attention is given to protect our waters and creeks. Thank you for all your effort Santa Clara county water.
- Convert the San Francisco owned Hetch Hetchy facilities for the exclusive use of the Central Valley and its farmers and re-use the cost savings for not having to replace the pipeline from Hetch Hetchy to SF to build a massive de-salination plant in the South Bay waters. This will assure a continuous supply of water to SF and surrounding communities. Extracted salts can furthermore be sold to the existing salt plants in the South Bay.
- Plans for a long-term water supply including desalination plants to increase our water capacity during times of drought.
- Please increase signage, fencing, and fence maintenance in urban areas of Valley Water property where you want to prevent trespass. Good for the neighbors and good for the environment.
- I would like to see more focus placed on clean up and awareness brought to the Guadalupe River corridor that runs thru Downtown San Jose. I see an opportunity to establish this waterway as a destination for activity, conservation, and education.
- Build 10 new reservoirs, one for each year. Build a desalination plant and continue to pump water to the top of the chain. Both lower the water rising from climate change and stockpile a 10-year supply of water for everyone to use
- Stop the huge apartment& housing building. I live in an area that over 4000 new units are coming in, all to open at same time. Concerned on the water demand then. How is the system is set up?

- have a periodic day where you get the neighborhood to come out and pick up trash at least once a month. they clean it, there is a designated collector for all the trash bags the neighborhood cleans up the neighbors around the trails need to see what is in their backyard to appreciate it.
- Discourage lawns. Have information about viable options. Ask for voluntary removal of concrete driveways for permeable brick ones. Reward that decision. They must not be sealed so water cannot get through to the water table.
- Ensuring residential area Santa Clara county do not have exposed dirt sidewalks that just wash away in the rain. I live off pale ave and Alum rock and there are pockets of county land where the houses have no curb and sidewalks and the streets run brown every rain event!
- Allow more artificial turf for local homeowners to do in their front yard
- Desalination plants we plenty water in the ocean.
- Providing refilling water bottle stations instead of water fountains.
- Cloud seeding to get extra rainfall
- Can we have the county subsidize the installation of water filtering system and evaluate if toilets and faucets save the use of water?
- Work for legislation to encourage or mandate infrastructure changes for separate residential and commercial irrigation lines to use sanitized sewage instead of pure drinking water to reduce water usage.
- Increased community involvement, like monthly classes or cleanup days. Tours of water treatment plant a and other civil facilities to educate the public, like museums.
- Yes, increase of sewer pipes inspections, once a sewer gets clogging up on same block everyone suffers the consequences in unincorporated areas.
- Having a community project or activity where we can get involved to help preserve and clean up or water supply and environment
- Yeah fix the water shed which has not been fixed in thirty years. This is a regular issue in California of miss management of funds and getting projects on time and budget. Need to vote in people that get it done and get rid of the waste or waste.
- Create a local or partake in a national organization that would give tax incentive for people who are homeowners to put tank filter for their property.
- The percolation ponds on Noble need to be kept full as we go into the dry season to support the wildlife and help with firefighters who use it as a water source to fight fires in the foothills.
- more bike paths without toddlers, pedestrians, surprise closures, and speed limits so that this Earth-saving commuting option is practical.
- Maybe preventing bottled water (+or other beverage) exports is a good idea?
- Use drones to help protect n surveillance of our waterways.
- Piping water from Russian River, and N. California (No water shortage for Bay Area Forever !!!!!)
- Please help the stink of Milpitas
- I have a lot of suggestions. . .



- 1) You are missing a question about the importance of drought rationing and education on reducing water usage. We live in a desert and water will only become scarcer as the population grows, and people continue to "waste" water.
  - 2) There should be a campaign to reduce water usage by providing subsidies to remove lawns/(other) and provide California native landscapes, along with upgrading fixtures to low/no flow devices in residential/commercial buildings.
  - 3) We need to maintain the existing infrastructure better so that the system can always be used at capacity. It seems that the water district defers maintenance and repairs leading to only partially filled reservoirs during dry years.
  - 4) A look to the future would provide clear insight for alternate means to provide enough water for the expected population growth within the region. Monies should be allocated to the development of technologies and facilities that would meet these expected needs.
  - 5) Traditional farming should be re-thought to reduce water usage and waste. Certain crops should be limited/reduced to levels that are sustainable.
  - 6) The water district should reach out to residents and firms that would be able to assist with long term plans and funding. We are in this together and there are a lot of resources out there that could assist with efforts.
- Ban people from swimming and using boats in drinking waterways as that can be potentially toxic to us: oil leaks from boats, infections, paint toxins leeching from boats and plastics used in lakes, drunk citizens tossing in garbage, human biohazard waste, soaps and chemicals used for boats especially in cleaning. Also wildlife getting poisoned by the above potential toxins, scared away by the numbers of people and especially by loud ones, the fishing wires and hooks killing fish (painful deaths when tossed back with a hook) and birds, who are strangled with free wire from fishing for from the fish with the hooks still in them are things that should be worked out and banned. Have manmade waterways for humans to use for boats and other recreation that is not the same as the fresh water we also source our drinking water from, or just have boats off fresh waterways entirely. If you do make manmade waterways for boats/recreation let the boat enthusiasts (not corporations)/other users living in & around the said area pay for the cost and maintenance through monthly/quarterly/yearly fees. The wildlife of any area should take precedence over mere recreation of humans. Squirrels, mice, ducks, pigeons, seagulls, turtles, raccoons, mountain lions, snakes, deer etc. should not be killed if humans enter their territory for recreation and there is some interaction. Put warning signs up that they, wildlife, get the right of way. If someone trips because of a squirrel hole, then it is entirely on them not on the city/ state or park and especially not on the squirrels. (I have seen squirrels being caught to be gassed instead of relocated. That is unnecessary and unfortunate.) More natural plants and trees should be added to any area. We have already decimated a lot of habitat through roads and buildings, we can insert ourselves to help enhance their left-over habitat at the very least. No hunting ever in these areas. Sirens all over the city for dam cracks after an earthquake should be mandatory for all new and reconstructed dams for ALL those residents that are downstream to a dam and who would be impacted by a cracked/broken dam flood. Hefty fines and jail time to deter miscreants and rule breakers. More monitoring of these sites. Also access to drinking waterways should be banned as it is a vulnerable area that can easily be used by a potential terrorist. How easy is it to dump something in a drinking water source if it doubles up as a loosely monitored/ unmonitored recreational area too? Take the Anderson dam and creek for example...More water ways should be made for wildlife to use exclusively. It would be nice to know that animals have access to water even during droughts and not need to venture down into human territory, which would be dangerous for them as well as us. Thanks
- Water is the most important part of survival then food. As a community its essential to protect it for sure. I feel that the freeways needed to be updated and build a better exit where the 880 S a d merge to the 101 S the ramp is outdated poor people going to work and going home stuck in traffic. Also, the merge from 880N going to the 101 N back in the days no tech boom now 2020 there are millions of people come here for work paying taxes and they get stuck in traffic because of these two bad exits and many more freeway poor design. I feel bad they cannot go home have a meal with their families because they are in traffic for so long. There are many things need improvements. I hope it gets better for everyone.

- We need to build more dams to capture water during rainy seasons, thin forests of dead wood and shrubs so during the summer season we don't have fires that spread due to dead wood and brush, and above all we need to put humans enforce insects and fish. We should heavily fine anyone polluting our water which would include homeless people who are urinating by and dedicating in the streets which allows raw sewage to flow into our streams, rivers, and bay
- a more balanced approach to bay, coastal, river, lake and creek use with regards to commercial public improvements and nature. this nature or nothing is bull\*\*\*\*.
- How about having housing codes work more with quality of pipes and flow right to homes. Need more property testing of waters.
- It would be nice to have Guadalupe River cleared of trash and debris. Especially in the area on Guadalupe River Park. It is such a beautiful area but there is so much trash and homeless encampments.
- Please make allow volunteers to work on these roles whenever possible and applicable. Tons of teenagers and students in college would love to help the city, especially during extended breaks like summer.
- More trash cans maybe.
- Water parks for children
- Water District Rangers instead of police. Pattern after park districts so that you get full protection including law enforcement along with all the service functions.
- Have more Community Creek Clean up Days....People Volunteering. Also have Inmates at County Jails do More Cleanup for the Public Service Program and get Credit for it. Like Cleaning, Parks, Creeks, Etc.
- I am very concerned about the asbestos in parts of the pipeline near my house.
- Rainwater harvesting at individual houses import also. Also, there should be a canal that catches the water from creeks before it gets to the bay were a pipeline should irrigate the city over head in means of a massive fire outbreak.
- Giant filtration system to clean toxin to provide clean water
- Build new water filtration system and water reservoir due to increasing populations.
- Increasing our alternative treatment of wastewater is very important as well for the health of our bay.
- More reservoirs to contain rainwater!
- Yes, the creeks that runs through Los Gatos and Campbell needs to be cleaned. There dead trees in Creek & plastic. Show me that job first.
- I think it is absurd that the SF Bay Area continues to suck water through a 175-mile-long straw from Yosemite through the Hetch Hetchy Project. It was shortsighted to begin with, especially the fact that our community is now considered to have perpetual rights to the water coming from so far away. This water should be restored to local control and the SF Bay area should source all its water from the surrounding area. The most practical and sustainable way to do so would be by building a solar powered desalination plant to source the water from the Bay and from the Pacific Ocean. It is unconscionable to continue unnecessarily flooding and damming one of the most amazing natural environments in the country, which the Bay Area has no rightful claim to.
- Need improved erosion control for creeks that are next to private homes in Los Gatos

- I was very interested in the idea of more "purple pipes", pipes that provide recycled water to residential neighborhoods. No matter how we source our drinking water, recycling it as landscaping water doubles our use of it.
- Yes, fix the pinnacle in the middle of Calero lake. It is a boating hazard. It can easily be removed when you drain the lake for EQ Retrofit
- Please prioritize extending Penitencia Creek Trail to Coyote Creek to improve safety for bikes and pedestrians on Berryessa and Lundy
- Spanish Cove trailer park has residents pouring grease, cooking waste & oils into the storm drains
- Invest in underground cisterns to store water for drought months/years
- I have concerns for Coyote Creek's buildup of organic materials, such as fallen trees that reduce water flow from Anderson Dam to the Bay. I would support a volunteer program like groups who sponsor highway section clean up by paying for qualified maintenance crews.
- Please loosen rules surrounding water company property in and around the Los Gatos creek
- Encourage water saving and reward that behavior
- Invest in desalination facilities.
- It is unfair that residential water use is financially penalized when over 90% of water use is by corporate ag industries. I refuse to fill out this survey until this is first addressed.
- build water pipelines from Washington and other rainy weather states to California.
- Fix the Chaucer street bridge
- Do not forget projects or incentives to migrate existing, inefficient water users to more sustainable solutions. Like recycling water at businesses, or residential showers that reuse and filter the water during the shower.
- I get my water from San Jose Water Company. You have not asked the most important question which is about serious water conservation. Front lawns must go.
- The environmentalists have dramatically slowed progress on dams and wasted our bond \$'s. Reduce their influence or start building desalination plants on the coast
- More public water bottle refilling stations, like the ones in the Sunnyvale library. Should be a few downtowns.
- I am currently working on an idea to eliminate water as transportation medium to move human waste from home to the treatment plant.
- Thanks for reaching out. As you see from my answers to the survey water supply maintenance is extremely important to me. I do not know if authority-wise I am talking to the right person or not but here are a few suggestions: I am a substitute teacher and go to lots of different schools in the Bay Area. I have always wondered why all schools' staff bathrooms should be equipped with urinary! I do not think there is any Federal/State law against it in school construction protocols. So, why not???? You well know how many millions of gallons of clean drinking water are flushed away everyday by just not having urinary installed? One more thing: there should be some rules and regulations state-wise to manage/limit students' bathroom breaks! But it sounds like it is not even an item on schools' administration long concern list. Neither on the teachers'! There are two things that majority of people for care at all as I have witnessed in 16 years I have lived here in the United States. Let us face it: water supply maintenance and garbage recycling! You may think you have contacted a crazy guy that has put a super lengthy letter for some simple short-sentenced

suggestions, but I strongly believe in what I just wrote. So sorry for being verbose, though. Have a wonderful day and stay safe M. Y. Ramadi

- Infrastructure and fire, EMT and policing are central. Get rid of unsafe dams, flood control problems. Replenish groundwater reserves, do not allow underpasses to flood.
- I live in a Condo, with a shared water heater, and an HOA - so the letters we get about being responsible for the pipeline from the street to our building and maybe getting insurance for it, are not really applicable to me personally - I don't know if you have a way to find out all the HOAs in your area (our HOA uses a firm called Community Management), but if you can, you could reduce your mailings, maybe.
- Creating regulations for rental units to have landlords check pipes and water purity.
- There is a high level of trash in the Los Gatos Creek, Guadalupe river, and San Tomas Aquino Creek. This trash needs to be properly disposed of and stronger fines should be used to deter littering.
- Atmospheric condensers. Old tech. We need lots of those.
- My corner of SJ needs help financing are pipe of our sewers. Our 70+ year old system is failing.
- Uh. Yes. If you are concerned about flooding on city streets, stop allowing people to use streets as their green waste bins. I drive all over the county and see neighborhoods with thousands upon thousands of cubic feet of green waste lining their streets. Stuff that in any other county in this state would require a visit (or several visits) to the landfill and a collected fee. The collection method for this waste is sloppy, also. Leaving behind lots of debris that collect in storm gutters, which eventually leads down to the catch basins, which are already clogged with months of mulched gunk because of this ill-conceived practice. It is time to stop this and switch everyone to green waste cans...like every other county in this state does. Oh, and before you say it, no. Although I see those vacuum trucks around town, I have never seen them in use around my neighborhood, or any other for that matter. It is almost as if the city bought one of those trucks and pay two guys with vests to make random appearances around town.
- I only support improvements when necessary, and when they can be carried out without infringing on other's rights. I.e. pipeline on sacred land.
- Take down the cyclone fencing to eye level So we can enjoy the scenery from our backyards of the ponds
- Allow for private wells for home use at no cost. No well taxes.
- please update your online billing/ payment system. Thanks!
- Maybe trash receptacles along the creek side trails.
- I loved hearing about the eco project in Guadalupe Oak grove with the goats used for grazing. More of that kind of project would be good and I would love to hear about it. I also liked how the community came together in and near that park to own certain areas. It feels and looks like a community park that everyone loves. that is acceptable and wanted!
- Work diligently with regulators as well as environmental committees to secure permits
- Be sure to support the Bay Delta Water Quality Control Plan. I was the product of lots of scientific input over many years and we all should be guided by it.
- The small grants program is poorly managed and the person who runs it should be fired. He does not answer emails about grants we have submitted. Do not give me excuses about "being busy",

everyone is busy. Please get rid of him and hire someone at least moderately competent. Thank you

- Stop the Delta tunnels to protect the Delta ecosystem.
- Of course we want all of the above, but your efforts are a ploy to fool the public into renewing funding for your ironically-named “Safe, Clean Water and Natural Flood Protection Program.” This would reduce water flows in the Tuolumne River and harm the environment of the Bay Delta. This is shameful and deceitful. You sued the State to stop the Bay Delta Water Quality Control Plan, and this suit is costing my taxpayer dollars. Drop the lawsuit! Care about the environment. I oppose the suit. I also oppose your support of the tunnel under the delta. Conservation and water management are better solutions.
- Remove your support for Delta tunnels projects

#### **General Infrastructure comments:**

- We are the highest taxed state in the union, there is no excuse for our dams and reservoirs being in such poor shape. Radical environmentalists have caused massive damage to our state and it needs to stop. Until state and local government want to adopt reasonable environmental standards and reject the radical agenda that has held the state hostage, we will never successfully address our infrastructure problem.
- Yes, The Santa Clara Valley water district should investigate apartment units with property owners and have the property owners replace faulty worn out plumbing mainly sewage piping.
- Do not be like PG&E! Maintain and improve infrastructure continuously! 🙄
- Control runoff from homes and buildings
- Keeping water resources safe is the most important thing
- This survey is basically useless as it includes no cost associated with any project. Everything listed is an attractive outcome, but some policies proposed to accomplish these goals are terrible. I think we should have fewer dams and canals. I think we can have enough water by conservation rather than massive projects like the delta tunnels that will have a devastating impact on the SFBay and fisheries, mostly to benefit corporate agriculture. What I would like to see is research for identifying more sustainable crops that might be not quite as profitable but would save money from reduced environmental impacts.
- Future building permit should consider water usage as environmental issue and protection.
- Partner with local tribes on water management
- Keep environmentally viable and scalable demand supply process
- Which maintenance is important? The biggest issue I see is the amount. We lose most of the rainwater to drainage. We should have more water storage projects and facilities
- With population growth why have we not increased our local water storage capacity? Instead, we get penalized for normal water usage.
- More needs to be done to protect and plan for a sustainable and accessible future.
- Water infrastructure should be publicly owned. Small, private, opaque, and unaccountable companies like San Jose Water drive price gouging and lower public trust and willingness to invest

in the required infrastructure. The current set up will not allow us to meet the coming challenges of climate change and increased urbanization.

- A reward program for not wasting water should always be in effect in California
- Have all creeks and draining areas always clear of debris and toxic items.
- Water preservation demands its isolation from public access and requires public protection
- Free tap tests & results increase media awareness of dangers & opportunities to improve/secure/protect water supply & environment, persons living in creek areas need housing to protect them and to protect the creeks from pollution.
- Make sure treated water in every zip code is fluoridated. I hardly had any cavities until I moved here 10 years ago. I worry about my young child's teeth, especially since some of the map data and other resources out there regarding this issue has conflicting information. Also, San Jose water does not taste very good. I never even realized water could not taste good until I moved here 10 years ago.
- Control the budget and spend it wisely.
- No police patrols on waterway. Increasing police presence is unnecessary and potentially dangerous for disenfranchised members of society
- In times of drought, does not make sense to be building dams. Just maintaining ones, we currently have Better to focus on desalination plants, instead.
- To assure enough water supply, instead of water use restrictions, implement desalination program. Israel is a great example.
- Get rid of San Jose water company
- Wish to build more reservoirs to keep waters
- Water rights should not be privatized, dam projects to be paid and owned by the community at large
- Earthquake proof Lexington/Anderson dam & releasing water as it is 95% capacity & if next earthquake happens. Question: can we conserve water being released from the dam (millions of gallons of water being wasted) directed to vital farmland & especially in the LA Basin? Is it possible? Or is it on the master plan already on the agenda?
- All budgets should be used and controlled efficiently instead of raising the utility bill rates. Currently everyone is in a very tight financial situation.
- There should be a partnership with the communities through the Neighborhood Commission for community participation and outreach.
- #1: Continue working with organizations like South Bay Clean Creeks Coalition. #2: You guys do good work. Thanks!! #3: Please do not spam-bomb me because I was stupid and gave you my email.
- When the water company gets the Alert from their inspector about water leakage it is very important to inform this leakage to resident so they can take of the problem. It will stop water wastage and will protect resident's property from water damage
- Provide practical and economical instructions for implementing/installing water saving solutions around the home.

- Having a regular volunteer day, a month to help with these projects would be great.
- To put up signs or something to indicate on the part of university st where vasona lake parallels- for people to not walk on the road there. I think people start wanting to finish out the full circle hike and get stuck on a curvy dangerous street with car traffic.
- Build some reservoirs, and let the public be able to use it.
- Restrict household chemical usage. Toxins in everything from soap to pesticides.
- A committee to monitor how the Water Company in spending their income on salaries for the managing level executives and manager; and check whether they need such a large work force in the administration and managing levels.
- Need more water if installing more water meters. Cannot get only through conservation.
- Who oversees keeping storm drains free of leaves and debris? All about the city, the water cannot flow into drains because of the blockage that the debris creates, especially when it rains.
- As existing infrastructure has aged, the non-metered components of the rate structure has grown to be much larger than the metered components and is now growing faster than the average change of resident's discretionary income. That is not a workable situation.
- I urge people not to clog the sewer line (loose plastic bags, etc.; no contaminants that goes to the drain then to the ocean environment. more later.
- Build more water capture/storage! Clean up Guadalupe creek and make it safe. Dredge LG creek into Willow Glen. Removing old trees and big debris to allow for a better creek environment. But above all - build more water capture and storage capability. Maybe in SC mts where it rains a lot!!!
- Stop spending money sending me promos for a plumbing program
- Be considerate of the public dollars you have. I have direct experience working with the water district, and the term "golden spigot" seems accurate.
- All the issues you mentioned are important, but there needs to be a plan developed that considers revenue in the form of local, state, and federal funding. Projects need to be prioritized so the most necessary is funded 1st. A timeline should be part of that plan, noting that some projects may be completed over a period of years. And the books need to be balanced, spending only money that has been earmarked as per the plan.
- Restoring and cleaning the creeks are very important.
- Make sure our community water system is safe
- Focus on the core service of delivering dependable and clean water. Drop the other non-core programs. Budgets are going to be slashed.
- I agree with everything except the increasing of police patrol.
- Monitor residents who live close by who tend to illegally dump around waterways and creeks. Update standards to residents and businesses that are on a septic tank especially ones in the Almaden Rural area.
- Moratorium on building. Too many people. Stop building and deleting resources.
- Perhaps I am ignorant of the threat to our water supply that increased police patrolling would prevent. If I felt the threat were real and severely risky, I would support electronic surveillance over

patrolling. Clean, safe water is important! Additionally, there is the opportunity to reclaim and reuse water. That is what I am envisioning in question 10.

- Stop selling water to LA. Or, at least make them follow the same water conservation rules that we must. They water their lawns like crazy.
- build more dams or stop increasing the housing
- Building national water system, not just regional.
- Put Clean greywater back into the water tables. Manage water to promote wider distribution to arid areas for farming and growth.
- We need more dams to anticipate weather change
- How do I know my meter is accurate?
- You guys need to notify customers when you turn off our water. Our water was turned off today while the water department was fixing a pipe, but they did not notify homeowners the water was being turned off.
- Make discounted or affordable programs available for homeowners to transitional their yards from natural grass to artificial grass to help with drought and save water.
- Build dams seriously we should never have a water shortage. We get plenty in the winter we need more storage
- Build above ground water storage. Get rid of the ridiculous minimum amount of water usage. It is not reasonable.
- Protecting clean water, wildlife and natural habitat are my most concerning priorities.
- Just wondering about pipe support/maintenance both incoming to and outgoing from homes. . . perhaps this might be related to flood prevention mentioned above. my thoughts on this is very important. Also wondering about water availability in correlation to population increase. my view is that water availability planning around this topic is extremely important...
- Efficient drainage systems for city streets and neighborhoods would be nice.
- we need to build more reservoirs. More storage for more people.
- Fixing leaking infrastructure and removing wasteful and potentially harmful uses of California water-- like fracking or Nestle bottling water for cents on the dollar-- should also be a major priority.
- When there is a cost increase, please use the funds for the program. Thank you
- At what cost and paid by whom? these questions are self-serving as no sane person would rate them around unimportant for cost, SJW already charges me thru the nose for infrastructure cost that is not tied into water consumption but flat based and keeps going up every 6 mos. for dubious reasons. The very first thing to do is encourage reduction in water consumption and that means penalizing high water consumption by progressive rates. It pains me when I use less than 1 unit per mos. by means of conservation and my neighbor washes his car almost daily at almost no extra cost as the baseline fee is so high the actual consumption is a drop in the bucket
- Recycling truck driver rude did not pick my recycle pen
- We need more dams given the constant increase in population.



- Yes., I do. I am a native of San Jose born, raised, educated, living, & working over 55 years now in San Jose. During each & every Santa Clara Valley droughts I've experienced over these 55+ years, I have seen & heard echoed the same refrain that your survey poses to us today; namely that it is vital to maintain, preserve, & construct new dams, reservoirs, water repositories, & water conveyance infrastructures, (most certainly it is imperative to protect our water supply from any contamination or theft; this is always a given) Yet, during every single drought or non-drought season, nothing substantial is EVER done or constructed to expand our water repositories & water conveyance infrastructure systems. Moreover, if the SCVWD has achieved anything substantial or consequential in this specific regard, you do a very poor job of PR communications to the public. Although it may be expedient for you to benefit by relying upon public apathy, ignorance, or our lapses in memory, it is WAY past due for the SCVWD to exercise real leadership & true fiduciary interests of Santa Clara Valley/County residents by actually, physically DELIVERING on the chronic need, trousers, & your claims/goals to QUANTITATIVELY (as well as qualitatively) preserve AND EXPAND our clean, safe water supplies/ repositories instead of relying upon Mother Nature's rainfall to always bail us out.
- Developing and investing in the infrastructure and roadmap for Climate Solutions and Clean Technologies is very important to combat Climate Change. Cities must work with startups that are reinventing the wheels across the industries to save our natural resources and improve our quality of air and water. Cities must support improving our traditional way of doing business and managing resources and waste and regulate old infrastructure to adjust to sustainability faster. Thank you for taking this initiative and effort, I look forward to hearing more about your achievements and even would love to collaborate.
- Do not use budget on Offices, Personnel and second level expenses. Put the full emphasis on the health of our water and the full ecosystem around it.
- Get a community to enforce these laws.
- Nonprofit organization should get more funding's so they can provide better services
- Yes, we need to build more dams and reservoirs to increase our storage. Also, for #6, there is no such thing as "climate change" so please stop spreading fear and propaganda for a leftist agenda.
- Reduce waste by avoiding paying water district officials hundreds of thousands in salary and pensions
- How about enlarging our water storage by 3x to insure good water supply?
- Assisting and maintaining water needs in Santa Clara county is important but there can be affective support without increasing taxes or creating additional rules or laws. Look into reorganize public funding rather than request more
- Hi Jessica, I think it is important to realize that homeowners are paying a good deal for clean water and sewage already. I think it would be nicer to focus on private homes as oppose to creek flooding. For instance, every time it rains, we get a buildup of water at end of driveway and then roaches, and bad smell comes. When I called the water department about it, they said it is a city issue. But I am paying for water and sewage and reflecting on the questions you ask I can see that it seems that it would be something in your domain as it is completely sewer related. We are paying all this money and it should not be flooding like that. Thanks
- Please keep water a publicly controlled and managed utility.
- Source sampling and analyzing, using methods to prevent vaporization, force all related industries to have water waste treatment, ...
- Build more dams and reservoirs

- Be careful to spend the money you have on protecting the water supply and the quality of water. We Always need clean water. If you try to do too much, you may not do the most important things well.
- The biggest issue here in the MEW Superfund site is making sure to keep any water pipes secure and not let toxic fumes seep in
- Enforce and audit compliance more frequently.
- Build more Dams to increase water storage for our future growth.
- Patrolling waterways goes hand in hand with building more affordable housing (and social services for currently unhoused populations)!
- I see a lot of the above priorities as closely related and I would think a holistic approach of infrastructure maintenance and improvement would address a lot of these.
- Work collaboratively with nearby counties to have water facility masterplan and not silo SCC.
- SJW is just awful. I understand all the infrastructure is expensive. But the cost to the customer should be based on usage, not 90% service fee plus 10% water used. The current model does not encourage responsible behavior.
- Yes. We need to build more dams.
- Build more dams
- Unmaintained streets, drainage systems and 40 years of overgrowth have created a catastrophic problem.
- I am concerned with large-scale building projects without apparent concerns for water resources -or any natural resources.
- Your costs to the constituents should directly correlate to the benefits of supplying consistent, safe, reliable water to us. I question the total cost we are paying as it seems too high compared to the costs I had in Southern California. Are you funding things irrelevant to your key objective?
- Figure out a way to Fund Your projects without taxing well owners.
- There should be mandatory and continual water testing for school districts. Children are being exposed to toxins in their water and as a teacher, I see a lack of water testing. Audits should happen regularly.
- What portion of valley water employees are persons of color? I have a difficult time giving my money to an organization that supports white people
- Increase the public awareness of the state of the infrastructure of our dams and reservoirs. Also, what we, as members of the affected community can do to ensure our dams and reservoirs do not pose a hazard to the community they serve.
- Prioritize repair and replacement of aging infrastructure over public relations activity and Valley Water advertising.
- Secure all drinking water ponds with fencing for no public access.
- Most important is building water reservoirs.
- With so many new homes going up in Santa Clara, can a larger water treatment plant be constructed or make sure the present one will not break.
- MANDATORY installation of rainwater cisterns on commercial buildings and multi-unit housing equal to a meaningful fraction of the landscape irrigation, and rain barrels on all single-family home gutter-downspouts providing flood protection and additional water supplies at the same time.

- Numerous small desalinization plants (preferably solar powered) should be installed around the densely populated bay area cities to create redundant safe sources of drinking water in the event of crisis from acts of terror, drought and/or quakes.
- We need a lot more percolation ponds. Also, there must be a way to divert rainwater from storm sewers to homeowners who want to save it for summer, or let it be absorbed into the ground.
- Water is life. Every effort must be made to protect our existing infrastructure and expand it.
- Increase water conservation initiatives. SCVWD was extremely effective during the most recent multi-year drought. Draw on that success to continue those great efforts to reduce need for more water and unneeded expense on new reservoirs and other infrastructure.
- I suggest thinking about what the most resilience options are for water supply and infrastructure—even if that means abandoning a current water supply asset if it is proving to be not cost effective to maintain.
- Instead of spending millions on RE BRANDING why do not you spend it on your failing infrastructure. Firsthand knowledge of leaky pipes plugged with sticks. LOL
- One caveat to my answers above. I do not support dependence on dams and reservoirs. We should be focused on more sustainable choices, such as underground storage, water (including wastewater) reuse, and conservation. Treatment, pipes, and related infrastructure must be supported, but not dams or reservoirs that will always be subject to both earthquakes, spillages, and evaporation
- Fixing dams so you can keep lakes full.
- Best to do work on existing dams, etc. when they are already seasonally empty instead of dumping precious water into the ocean when they are full to do the work!

#### **Comments about Clean ups:**

- There need to be regular clean up sweeps along all our waterways. We have some of the most disgusting and polluted waterways in the richest county in the nation. It is embarrassing and pitiful that our county looks the way it does. It feels like the cities and county does not care about our waterway because there are so many homeless livings along them.
- Clean the creek
- Focus on healing and cleaning, then we can worry about protecting and maintaining.
- Clean the tree on the corner of my street must be cut for clearing when the drive makes a left or right more safe
- I fish and everywhere I go there's trash that shows fisherman have been there I pick up what I can when I can, but many people are leaving trash at waterways and beaches
- Provide fertilizer for residents, and garden soil and wood chips of high quality
- Create opportunities for Boy/Girl scouts to create/lead/ direct environmental cleanups and riparian restoration projects!
- Keep our roads and landscaping up to par with other states, it is a discouraging seeing all the debris on the roads and poor landscaping, if any. Thanks
- City should keep the streets and freeway free of garbage that goes into our sewer

- Street cleaning be efficient especially now that COVID-19 is going on. Our street and sidewalks are very dirty
- Cleaning trash piled up by homeless people on creeks: Extremely Important
- Please try to provide clean-up days or events where people are invited to come clean up the waterways.
- Cleaning of Debris in and around the creek and the tent City
- Cleaning creeks more often, installing some fences around, and taking out homeless
- I am a fisherman that fishes almost exclusively in our creeks. The coyote creek water way predominantly. The amount of trash and garbage that is there horrifies me. Almost entirely from bait fisherman fishing illegally. My brother and I have fished this water way since we were children. We have made it our responsibility to clean it up every time we go. We bring garbage bags and always haul out what we can. But it should not be that way. If we had more fish and game patrolling and cracking down on this, then our sanctuary would not look like a garbage dump. I think you should also advertise and do a public clean up. Meaning volunteers from the community. If we could do just those two things. It would make a tremendous difference in the health of that water way.
- Keep clean the creek and environment
- Cleaning up debris that are caused by people throwing garbage up, so it does not go into the waterways is important too!
- Better clean up and better maintenance
- We often see floating debris such as plastic bags/containers/ bottles in reservoirs and creeks around Bay Area. And trash cans along beaches are often filled. It seems the state does not have cleanup crew.
- Yes, need signs like "Leave only footprints behind ". There are more people on trails due to COVID-19 & way too much litter on trails & streets. There's not enough respect for our precious land.
- "Civilized" people so disrespectful of natural parks and trails. Find trash everywhere. They are misbehaving like toddlers.
- Making sure plastics and litter are out of the water!
- Try to clear creeks when they are low or dry, not during flooding emergencies.
- As a community we all need to do our part by dump trash in our waters.
- Are there any upcoming creek cleanups or other workdays for volunteer community members to help?
- Do the things our tax dollars go to clean up our creeks in San Jose and do something about all the trash the homeless people leave around the creeks and remove overgrown vegetation and trees
- "Work closely with each city and the garbage companies to prevent the trash that can make its way into our waters."
- STOP using Roundup or similar product to control vegetation on trails or anywhere around any body of water! These chemicals are known to endangers the health of pets and human beings! Just STOP. STOP.
- I am interested in helping out

- Convince Sunnyvale to manage their water cleanup separately from San Jose facility.
- Re Question 9: I do not think any native trees should be removed near or around creeks
- I am concerned about rampant tree removal in the name of fire safety. Trees offer many ecosystem services that I do not think are being properly valued.
- Would like to know more about tree planting to make up for removals
- Plan decent led hikes to explore traditionally closed watershed areas and provide trash bags to volunteers to pick up refuse as they hike.
- Restoration of marshes in and around SF Bay for limiting Ocean rising effects on populated areas.
- I would like to see more tree management around the Stevens Creek corridor. So many fallen branches and trees across the creek. I did see some workers 2/20 out on the creek cleaning up!
- Reduce plastic things

#### **Public Safety:**

- Enforce regulations that support safety of creeks and ecosystem
- For #12, perhaps a local authority separate from just law enforcement would be good to see. For example, Lexington Reservoir has teens who heavily pollute the land near the edge of the water with trash and perhaps Parks and Recs can look into managing that.
- Question #12 very confusing. Are we talking about policing or public health. Perhaps both but not clear. What does that look like?
- Not so much policing with tanks & grenades. Have a woman on most teams going out + environmentalist, social-worker-medic & a de-escalation trained cop. Oh yes a minority good to have one off the above to be a minority member & live in or speak the language of the neighborhood you are invading. Gray water, water conservation, put gallons per day on all water bills & comparison to neighbors, increase water costs and REALLY increase for over users and above average users (rich enough to have 5 bed & 3 bath) home, pay your toll. Many other ideas
- "Armed police patrols of our water supply are not the right answer to preventing attacks on our water system. That's an inappropriate use of our officers, it's expensive and can result in innocent people getting shot by police looking for a fight. Instead consider community volunteer patrols or lower-wage monitoring by employing some of our many unemployed in this county. Hope that's helpful."
- Police presence is not a necessity in these areas.
- Defund the police, putting more funds in the community like schools and medical workers
- On #12, why is this "police presence"? We should have waterway professionals assess our water quality and safety. Do not add police presence where it is not needed. Additionally, your entire survey is ranking each individual "extremely important" initiative separately, which allows you to completely disregard our feedback and choose your own items to fund and staff. You need to redo this survey with a stack rank, so that you actually understand the public's preferences for prioritizing these initiatives.
- "For question 12 police patrols incite violence and do not protect or serve our community. Police also know nothing of water quality. It would be great to have community service officers or another

safety and law enforcement group of professionals patrolling the area and protecting the water quality. Professionals that are unarmed and trained in racial bias, de-escalation and trauma sensitivity as well as knowledge in water quality/science.

- Cops are not going to keep our water clean. If you are concerned about campers, get housing, not armed patrols.
- With the various threats I believe we need to protect our valuable water source, so they are protected from terrorist threats.
- I feel that police patrols along waterways could be done by any other authority. It would seem to be a misplacement of resources to have increased police patrols unless a likely threat of terrorism exists
- These listed above is kind of basics to life. Support every activity to Keep the community clean, healthy & safe
- We do not need more cops
- "Instead of a police presence, I'd prefer the development of an educational corp of some kind. Perhaps like docents for museums - paid docents for our water ways and bays. With uniforms, official vehicles, etc. A real strong visual. Get kids involved. Another suggestion about water is this: FOR THE SAKE OF THE FUTURE OF WATER, THE ENTIRE BAY AREA NEEDS TO COOPERATE ON LAUNCHING A HUGE PUBLICITY CAMPAIGN ON HOW TO CONSERVE WATER. I MEAN THE REAL STUFF - YOU DON'T NEED TO TAKE A LONG SHOWER EVERY DAY OF YOUR LIFE; YOU DON'T NEED TO FLUSH THE COMMODE EVERY TIME, DON'T LET THE WATER RUN WHILE BRUSHING TEETH, WASHING DISHES, ETC. Finally, why isn't capturing gray water and using it for household watering, such as for lawns, trees, ornamental shrubs, etc. happening all over the Bay Area yet? Gray water could and should be utilized at home. With supplies and education, it could be done. "
- After homeless encampments are cleared, patrols must come back repeatedly to make sure they are not reestablished
- "This was a great survey, until suggesting adding police to parks. There are statistics that show police in parks are killing people. Please focus on making our waterways ACCESSIBLE And CLEAN, simple as that. "
- Increase (and enforce) fines for polluters. Environment > Business
- I don't know if police are specifically needed for patrols. Trained unarmed community officers make more sense.
- Limit population growth.
- Thanks for keeping us safe
- Stay SAFE!!!!
- We need to do what we can to protect the environment and public health.
- Over population is our biggest issue. Planet of the humans.
- Yes I wish we could protect our law enforcers in some kind of plastic uniform so they can go down into the creeks can you get the would-be criminals because I used to live there and what they do is commit all the crimes in the in the night and hang out at the local 7-Eleven said 3 in the morning for

they come out like vampires they seem to know that the officers do not want to come down into those Creek and take summer day does fleas and mites get into the clothing and take him home with them then they don't want to do that so we need to protect our officers more with riot gear some kind of gear that can protect them from Taken Critters home today family.

- I do not want to support a police state (see #12 above)
- Enforcing public street parking rules/Laws daily.
- Enforce that people do not live on the creek. That is what ruins our creeks.
- Yes, there is too much government control involved
- It is always a challenge to balance water supply, the purity of our water source, the environment and public safety.
- With the various threats I believe we need to protect our valuable water source, so they are protected from terrorist threats
- Do not understand police question. Why do we need more police?
- Control or regulate silica dust. I have noticed in many construction sites or road work workers cutting concrete prompts ejection of invincible silica particles which pose immense health risk to those around. Also, pesticide or chemical treatments at public trails.
- Not allowing homes and businesses to be built in flood planes or fire-prone canyons would be beneficial to all concerned.
- Police are far more likely be the problem than solutional. Water is important, we pay you, so I do not have to be an expert on it.
- These would be good: --More public access to waterways --Even more water conservation measures --Anti-litter activities --Patrolling residential and industrial areas to prevent people from pouring polluted water into storm drains
- Is there another way to keep our water ways protected other than physical patrols? Can we have camera set up and trigger alerts to then send an officer? I figure the police have better things to do then patrolling waterways.
- Re patrolling the waterways, perhaps they could be civilian patrols. I do not know that patrolling for the purposes stated requires police.
- To keep our city and town safe and to have these programs on the go!! there all important to everyone's safety living in and around city of San Jose 😊👍.
- Maybe instead of police patrols, try to put in night vision security cameras.
- I am concerned about the sewage treatment of San Jose as I am seeing a lot more cockroaches around the city. This is quite serious as it would become a public health problem without proper treatment.
- Is a coordinated Water Plan developed and available for public to read? Raw sewage leaking from aging clay pipes contaminating creeks & the Bay; draining & rebuilding Anderson Reservoir (is this outside of this org's charge?), capturing, storing, filtering adequate water supplies in aquifers, etc.
- Clean and safe water fountains at local parks.

- We can use wireless cameras to check, supporting public health and public safety waterways and ensuring protection for water quality
- Electrical cables should be put underground... high winds knocking out power is all too common. They are colliding with wildlife. My Chinese landlord took down a 30+ year old tree in our backyard because the cable lines were going right through it.
- We need to remove all the trash that are in the creeks. And find a way so people do not continue trashing our creeks.
- We need to protect our water resources and wetlands for people, wildlife, and the environment.
- The police question was out of place. Please do not overpoliced. The rest of this made sense.
- Increasing police presence will not help protect the public health and public safety of the community at large - especially as it pertains to the protection of waterways and water quality. Please do not increase police presence. Historically, police have resisted against the protection of sacred lands and waterways by Native communities. It is imperative to consult with Native communities on issues of water quality and climate change in Santa Clara County. Furthermore, increasing public recreational access in and around local creeks, streams, and the Bay does not necessarily result in healthier waterways. This could lead to more contamination, foot traffic, and pollution.
- Do not increase police presence. They are dangerous to the population
- Protecting our water resources is critical as we work to make our communities more resilient to the pressures of climate change. As a property owner I am happy to pay local taxes to support these efforts.
- I do not like the idea of police patrols though I do think we need to have protection laws with teeth. As a white woman I am deeply concerned about police brutality and the unethical target of our African American and Latino/a Americans and the under targeting of white folk. So yes, we need more teeth but for that to be equitable when involving the police, we need our police forces to have more de-escalation training and anti-prejudice training.
- I highly recommend checking out Rainwater Harvesting volumes 1 and 2 of by Brad Lancaster. Encourage residents to harvest rainwater and begin building landscapes that are permeable and reduce the amount of runoff of water on pavement. We could also encourage residents to stop polluting drinking water with their feces, maybe set up greywater systems, or even better compost toilets.
- I support protecting water quality, but I would strongly suggest finding alternatives to increased policing.
- There should be more bins in recreational areas, so the trash is thrown there and not the water.
- I was recently involved in a bike accident on the San Tomas Aquino Creek trail. Another cyclist was attempting to pass a pedestrian at the bottom of an underpass as I was entering the underpass in the opposite direction. Please consider installing mirrors so that pedestrians/cyclists can safely see ahead around otherwise dangerously blind sections.
- Keep my community safe that is what I pay taxes for please for the safety for us and the future
- Police involvement requires community oversight.
- Our policemen departments are understaffed as it is and could not spare officers to patrol the water ways as you suggest. Not a good idea, and not a good way to use our policemen department.
- The need for protection of our water supply is necessary to allow for families to feel secure and safe.



- Is it possible to have droid surveillance?
- A patrol division specific to waterway safety and protection, but not police. Never police. They harass homeless people who have little choice in where they live, so often congregate near waterways. Police destroy their few possessions. Evil.
- Of all the things our waterways need, police are not one of them. Especially in recreational areas. I might be unaware of a problem like dumping, etc. but unless this is an imminent issue, we do not need more cops around our waterways. The other issues are important.
- Are police patrols the only way to ensure protection?
- Please do not involve the police in this. That is unnecessary and like an exceptionally wasteful use of funds that should go towards infrastructure and environmental goals.
- Police should not be patrolling waterways. That should be done by environmental regulators to monitor water cleanliness and social workers to help the homeless living next to water.
- please do not over police; I would rather not live in a Police State Moderation is a good key
- I would prefer more cost-effective ways of meeting these goals. Cameras, sensors, or community reporting might be cheaper than police patrols. Volunteers might be willing to join in cleanup with a guide. Automation and more efficient techniques could help with many goals.
- police are a public safety hazard, and their increased access to/control over such sensitive matters as water supply makes me feel less safe; their job serving private property ought not to be misconstrued as some sort of "public" safety service
- The only acceptable police activity in our waterways is to look for industrial and homeowner dumping. Too much police energy has gone into harassment of homeless people camping along waterways. Criminalizing homelessness is not the solution.
- I do not support the policing of spaces by police unless supported by community input and instruction.
- I am confused about the extent of jurisdiction. Are you the only agency responsible for these issues?
- The need for all types of government to assist
- Would be helpful to get an understanding of the issues underlying these questions before asking the general public's thoughts on them, e.g. I was not aware of the possible need for law enforcement support for our water supply. Why?
- We do not need creek cops; we need sustainable sources of water that can withstand the practically unlimited growth potential of communities around the Bay Area. We NEED desalination.
- I cannot breathe. Tell the white cops that you meet to stay home if they are afraid of Black and Brown skinned Americans. We have daughters and sons, brothers, mothers, and sister that we are concerned about, worried about just as deeply as the bunch of them. So, if I react defensively to an unexpected interruption of my life and the false accusations and lies peppered at me to get a rise out of me or my brothers. Most of us were raised to act defensively to every new threat by raw aggressive offense which 99 percent of the time stops the current threat. We need to get to know one another or die trying. Because we are dying either way. Are they?
- I think owners of cars that leak oil onto the streets should be fined! All the oil makes its way to the streams and bay and is polluting our environment. Let us act at the source!

- allow homeowners who are on the creeks to be the stewards they want to be without your \*\*\*\* restrictions
- "Every home should have a water catchment/storage system. Every yard should be inspected for standing water to control the mosquito population."
- 1. Work with the Cities to enforce adjacent land use impacts.  
2. Have the Cities be responsible for flow increases that result from new, approved developments, that may exceed channel design capacities.  
3. Have all new developments perform a hydraulic analysis of impacts to channel flows, capacities, and groundwater impacts (either adding water or preventing it from percolating).
- If the environment goes, water goes, and the animals go. So, it is very important to create a balance in our lifestyle to coexist peacefully with our ecosystem.

#### **Water Rates/ Costs Related Comments:**

- Stop charging unreasonable fees/rates
- Reduce water and sewage price
- Nothing in this survey asked about the importance of projects being cost effective or how projects would be financed, but it better not be higher property taxes.
- Directors and Valley Water executives are paid way too much. Directors should not be paid for their "personal appearances" as several of them go to events just so they can get paid.
- Maintaining the infrastructure into the future needs to be included in the cost estimates. More maintenance workers and less management staff.
- Yes, I'm tired of all these lies for taxpayers to do nothing. This state looks like a third world country Democrats care more about giving everything to illegals. I'm leaving California for good in a year, no more state taxes for me in Florida. Retirement time for me. My country in Central America has better water services than you. If you want to increase the water bill do not count with me. Ask all the millionaires political DEMORATS to pay
- I am one person and I pay too much. I do not see you climbing polls or out of emergencies. What do you do with all the money?
- I do not generally advocate for increased policing.
- The district cannot manage money. I do not trust them.
- should have been doing this all along rather than upper management compensation and bonuses.
- My opinions are going to be skewed since I am a union leader (AFSCME), know other AFSCME leaders @ VW and have a family member who works there as well. That said, I will always support your org and have all my extended family members and fellow union member's supporting you as well.
- Dissolve this board.
- Water rates are too expensive.
- Lower the water bill, please.

- Push the president to allocate more money to California for problems like these.
- Stop increasing the cost of water!!!
- Reduce cost please. My water bill is just not justifiable anymore.
- Please do not raise rates too much. Our water is already very expensive and one reason I may consider retiring out of the address.
- Stop raising our rates. Do something about your efficiency.
- Happy with my water my service so far. Could be cheaper. Thanks.
- Lower the rates!
- All those things sound good. Please do not jack up my bill!
- Make the provision of clean water affordable
- please do not increase the price
- Don't be so immoral, greedy, and underhanded
- this is a ploy to raise taxes in our water bill. I am not in favor of that.
- I have lived here 50 years. This same message has been used to raise taxes and still improvements are redirected and not cared for as desired. I am tired of the mess and believe you just want more \$\$\$ for pet government projects
- Do not raise taxes, as you have raised our rates significantly already and continually overbill.
- Reduce the water penalties for larger lots. Your base allotment is a joke. You do not penalize commercial users who use more water than residential. Try being fair to all users. You could make rate adjustments taking lot size into consideration. If I could change water providers I would in a heartbeat.
- All these have been charged for in the past and we should not pay again should come from past profits and people held accountable. Much is what should be ongoing responsibility why would we think it will start now with new focus or more money. Do the job we are already paying for.
- Without extra costs.
- California sucks at spending tax dollars
- Any funds raised must be directly spent on top focus areas. Accountability Required.
- No new taxes or costs.
- Free water
- I am most interested in keeping the rates low.
- Concentrate your priorities on highest risk to human life / quality of life with low to moderate costs first. CA taxes are already too high for the most populous state.

- Making our water supply where each household uses less, and it is more affordable. Your low-income scale is way too low in this time of our lives.
- Our water costs are out of control.
- It must be in budget, not keeping increase water price!
- Do not raise our water rates, they are already too high!
- Do any of these projects mean an increase in fees? Wondering if this is already on you to do list and you are just prioritizing??
- Discounted rates for seniors or retired elderly who live independently as homeowners.
- Hahaha...Do not increase the rate!
- do not penalize me by increasing rates when I conserve water
- Lower water costs!!!!
- Yes, do not even try to increase rates, Golden Spigot
- All are important, just stop raising our rate, during drought we get increase of rate when too much rain we get rate increase for not using enough... what gives?
- Seek more donations from environmental groups rather than increasing taxes.
- DO NOT charge surcharges due to insufficient use for people who did not consume water during drought. Those costs should have been covered by drought-time consumption and increased rates only. Investigate a program that offers rebates or discounts with under-counter water filter companies in some form of a marketing partnership. Possibly work out a program that requires local plumbers for installation. This is to counter the absurd purchases of bottled water. Maybe there are other partnerships that can be rotated in over time - shower head reducers, rebates on new hot water tank installations (gas, electric or on-demand), water softeners, waste disposal units, water conserving toilets, etc. I need none of this, but it could increase profile and visibility of the Water District. Flyers detailing these offers could be inserted periodically into the billing statements. These could also be a boost to local plumbers.
- Are you not addressing these issues with our current payments? Are you looking at increasing our fees soon?
- When do the rates start going up? Just another bunch of bull\*\*\*\*.
- Stop making people pay for water they are not using by charging minimal fees to our townhouse complex!
- Lowering the price, we pay for using the water.
- Doing all this while keeping costs and overhead low
- San Jose Water Company is ripping us off big time! Every couple of months, they try to increase our rate! They should be removed and some one more honest and reasonable should replace them! Please help us!
- Unhappy to learn about our water rates to be increasing. We conserve, then you raise rates!
- The more projects local and state governments come up with, the higher our taxes. You and other government offices need to figure out how to minimize your expenses as you enforce your power on us, the maxed-out taxpayers. Saving money and natural resources should not come only from the

underdogs but also from those in charges of our lives and welfare. The safety of our natural resources and our country first lies in the hands of those who have the power of enforcing their laws on the country loving taxpayers.

- Increasing rates to pay for projects while giving management more money is not making me happy. While yes, we live in America and people around to make profits it should not be on the backs of hardworking people.
- Lower your rates a bit.
- Water company should work more efficiently and charge customers less
- Please lower the customer rates, it is cheaper for us to buy bottled water. Public shareholder owned utilities will bankrupt customers eventually. If shareholders want something, they need to pay also. Otherwise let municipalities take over.
- Stop increasing prices faster than every other public service
- The wording of your questions is biased, and you did not ask about the real issue — outrageous increases in rates
- Our cost of the water usage should be lowered due to Covid Families are home all day with a full house of adults who are not working and children not in school 99 % of the families are using more water due to Covid
- You keep sending usage based on less people in my house. Be advised I have 12 people in my house
- To cut costs why not have people that are incarcerated clean up our creeks, dams, recreational areas, etc. instead of just using them to clean up our roads? They can be used in various ways to pay their debt to society and maybe learn something in the process. They can also be used for laborers when re-securing dams, waterways, canals, etc. I have lived in my home for 50 yrs. and I am a native of San Jose. I am outraged at how much I must pay for water, yet I do not see anything being done to maintain our water when we do get rain. Why are supplying water to So CA? They have lots of green grass in their landscaping, but we gave up our natural lawns and have had to go with native and desert landscapes. I do not get it. I think we must make some serious changes regarding how San Jose water is being managed and used.
- I am really concerned about people do not care about conserving water and are using as much water as they like! I think they need to pay for that as individuals, but not let all the others to pay for them! If you use more water, you pay more for it! Thus, more people will use water cautiously and help conserve our precious water resources.
- US had fallen behind in maintaining reservoirs, dams, pipelines, clean water compared to many other countries the water service chargers are being increased now and then but poor maintenance and poor-quality water Politicians are putting the budget for water maintenance into other non-crucial issues / projects
- Reduce the monthly allowance water bills
- Reduce production and operations cost and pass on the savings to the consumer
- Partnering to lower costs
- Please do not raise rates. Bad enough we are getting wiped out by Covid19
- Decrease water bill

- Keep rates affordable - Extremely important
- Low rates. Small agency.
- Please control the cost.
- Who will be paying for all this?
- Reduce the cost. 15% increase us way ta way too much
- Stop raising your charges to cover mismanagement and profits.
- We better not have our taxes increased when we are already paying for said services
- Need more incentives for water use conservation. When water usage is reduced, it is a good thing. Thus, please do not then increase rates. Impose penalties and increasing rates for excessive water use. Not a blanket rate increases for everyone.
- Yes, stop raising prices.
- We conserve water but prices keep going up!
- I am not interested in supporting policies that are clearly aimed at excuses to raise already exorbitant rates.
- There seems an insufficient incentive to reduce consumption. I think fees and maintenance charges should be incorporated into the quantity used charges. People who use lots of water seem not to care what it costs, so why should they not pay more?
- Lower my bill
- Stop increasing rates for those of us who proactively conserve water!
- I think it is ridiculous that my water usage has reduced but bills have significantly increased since last year. I feel penalized for conserving water.
- For what we pay for water you all should be meeting or exceeding what you have outlined in your survey. You are NOT!
- no bond or extra charge for water. State and county should take care of cost.
- My answers would depend on the cost to taxpayers like myself
- I was shocked with how much water costs around here. I have no idea where all that money is going. Perhaps more transparency and proactive communications would help.
- The City of San Jose raised water rates last year in 2019. I vote NO on the proposal to increase the water rate.
- Of course, I believe in clean water, creeks that are not polluted. However, the costs to achieve should be carefully considered and weighed against the benefits.
- Water bill is more expensive than other cities
- Lower water bill

- Lower the rates
- Quit raising my rates and do your job!
- I do not like water rate increase currently
- Why do I feel this is the opening salvo for a rate increase? There would need to be a lot of oversight on how the funding is spent to get my buy-in.
- Do not be raising the rates for any of this. Nudy Newsom has lots of money stashed under the mattress to pay for all this
- Is this your way of asking for more \$, & raising the rates? Your company is already responsible for maintaining & updating.
- A difficult compromise but needed.
- Stop illegally charging private well Owners for services we do not get.
- What initiatives do you have to cut costs, leakages, and waste to ultimately reduce your prices?
- Charge less for our water
- The constant and chronic rate hikes need to stop.
- Please quit rising the rates. There have been too many increases! With the Covid 19 unemployment issue, you should lower rate!
- Our water rates are going through the roof. Already people are tearing up their lawns and putting in plastic lawns. Pretty soon most people will not be able to afford to water any outdoor plants and San Jose will be barren of vegetation. How lifeless and ugly! Please consider this when you raise our water rates and fees.
- It was frustrating when our water tastes were so high, yet we were on severe water restrictions while our neighbors in Santa Clara pay less and we are not restricted
- Lower your rate!!!!
- I have about 70 fruit trees and I grow my own vegetable in my backyard and water bill is too much. I would like to have some break in my bill. Thanks.
- Reduce water cost rate is desired
- I had a surge in water bill last fall and San Jose Water Co had two inspections confirming there is no leakage. I expected an adjustment for my bill but all they said was the meter reading was correct and I was extremely disappointed with their lack of customer service.
- Lower water bill during pandemic and SIP.
- Rate increases for those with 1/2 acre and not more than 2 acres not used for any business producing of crops should not have any \$\$ increases. We have many trees that produce lots of oxygen and must be watered, especially us seniors on fixed incomes. Help use please. Thx. If you like I had come in to discuss this issue.
- Do not raise taxes

- With the quarantine, many households are lower income. Please, do not raise rates!
- Would like to see how you can drive down your costs by 5-10% per year and fulfill your water demands by tight cost control. Examine desalination for future water needs.
- I have made a big effort to conserve water and have been screwed over by a bigger bill and a smaller allotment, so I plant a garden start watering my lawn and my bill went through the roof this is ridiculous. Is this what I get for conserving?
- Try to develop a better rate structure based on a 24-month avg use or an actual 12 month for new customers.
- Drop the price for water and sewer which is very expensive. I pay more for sewer then than for water. No sincere on the price at all is already over price.
- Water bill is too high - stop raping us.
- Why are our fees of water usage raising during water flood or drought all the time?
- Do not increase the water rates please, everything around here is going up for more than 15% and our salaries do not go up that much a year
- Do not raise our water bill especially during Covid-19. Only an \*\*\* would do that. Do anything to keep our bills down. There should be a discount for low income people like PG&E has.
- Please do not make a measure to tax the people. Make a measure to tax the businesses and corporations, but more than likely they will just increase prices, which ends up hurting the customer, which is what I want to prevent.
- With all that said, I do not want my rates raised. They are already high, and I do not even have grass to water!
- I do not like rates to go up. So, no matter how much I love the environment, since you are my only water choice, I feel you should do everything in your power to keep my water rates low. In fact, they are too high right now.
- Offer a lower rate to those using water to grow fruit and vegetables as opposed to general landscaping. I understand though that this might be difficult to administer.
- Stop trying to find ways to tax us or raise our water rates! Santa Clara County taxes us enough! These questions are posed like I am dumb if I do not want to be safe and have clean water and care about the environment, but these things should be an ongoing service by the water district within its current budget.
- Live in mobile home a r subsumable manor. Be bill directly. Have owner Kim stoadery pay f or upgrades. Per codes. Never pass on cost to renter me. Thank you
- This program should not result in rate increases. The program should be funded with existing funds reserved from r capital improvements and existing water rates.
- Reduce costs. My water bill is 4 x what it was.
- While making improvements, keep in mind managing cost so the future water bill will not be outrages to homeowners.



- Reduce our costs as consumer. More programs and increased bureaucratic largesse are NOT what I want!
- Reduce the cost of clean safe water
- Rates are high and yet the quality of the water is not good in San Jose.
- Water price is way too high. Almost none of these projects matter as more money in our pocket. Keep water healthy, keep it cheap. That is all
- As a resident of San Jose, I am okay with paying more for water if the money is going towards ensuring water security in our area and protecting our environment.
- Charging sewage rate based on usage.
- Cost of utilities is TOO high; I am most interested in budget reductions and cost saving.
- Water rates are too high. What is SJWC doing about it? Seems like this survey is about how to just justify rates increases by scaring the consumers.
- Water bills are too high due to poor management. When the company cannot deal with too little rainfall or too much means that maintenance work has been neglected to drive profit and bonuses. Change all the management chain and start again!
- All are important. The price we pay for it is, too. Do not justify a huge increase with this survey.
- Water prices were raised because of the severe drought a few years ago. Why have prices not been relaxed these past two years of full reservoirs?
- All know is we pay too much money, from all counties and we need some brake from constant price raises
- Yes, this should be paid for more from the tax burden, less by increasing consumer pricing
- The water rates need to be reasonable
- No more increase public water rate please
- how about lower my ridiculous bill because it is ridiculous? your employees are overpaid!!!! too!!! I mean a manager at SJWC that lives in los Gatos?
- This is all important- but it cannot come on the backs of the citizens. Water prices cannot be immensely raised. We have a young family that is growing, and water should be accessible and affordable as it is a necessity of life.
- Make sure I do not get over charged for my water. I hear "conserve water we are in a drought" then the water company wants to charge me because everyone saved water and did not make enough money.
- What is this going to cost me as a taxpayer...? 😊
- Stop increasing my rates and let me be able to afford to water my yard. Limiting water use to 55 gallons per person per day is ridiculous

- Reduce water billing price is important
- Decrease water price and increase water supply consumption per family
- I wish it did not cost so much in water fees to have a veggie garden.
- Do not raise taxes do not do any assessments do not do anything to increase spending. Stay within budget
- What does all this other talk about public health, policing, climate change (which changes all the time and always has since the earth's crust cooled) have to do with delivering water? I hear a lot of \*\*\*\* in here to keep raising our rates. Nothing about building new dams to catch more water in wet years either. How many people are pulling down huge salaries on the board there that are not necessary? It is your job to supply good water at a fair price, period. All this other BS is just that and only there to justify evermore increasing costs.
- Do not raise my costs or taxes.
- These are things you charge us for already.
- Yes. Why does our water cost nearly 8 times the national average??? I know its expensive land here, and I do want qualified engineers and union workers, but 8 times!!! It makes homeowners like me angry. Can't you do all the above for 2,3 or even 4X the national average?? Sorry, I grew up here, and paying 450\$ for water during the summer dolor two people is outrageous- plain and simple.
- Quit raising the price when we are reducing usage. Why are the fees on the backs of homeowners when renters use water too?
- Water is very costly. San Jose water district admin fee exhibits. More than half my bill
- Reduce cost of water service to the home
- I do not want to pay more taxes, figure it out.
- Water cleanliness and water storage are incredibly important. With, so is money management. Water rates, taxes, and fees need to stop dramatically climbing and instead of focusing on profits there needs to be more balance. The amount of money it costs to live in the bay is already crippling, to combine that with sky high water costs just adds to the problem. That combined now with all the COVID craziness, it is just very hard and to see our bills keep going up with usage staying the same or going down is frustrating.
- Make it safe and keep it cheap. Do not add cost
- Quit ripping us of, your rates are ridiculous
- My monthly Water bills are very high even though I personally I use very little water. Bulk of the charge is tax + Meter Reader charge of almost \$20.00 each month. I would like to speak to someone about this matter. Can you please email me who that person would be- the name, email & tell nbr? I am a Senior on Fixed Income...FYI. Many thanks
- I live in Hetch Hetchy water area for culinary water and where there is no replenishment of underground water supply. Why do I have to pay ever increasing well water fees?
- water rate is TOO HIGH!!! You need to stop increasing the rate every year! You SHOULD make water more affordable by reducing the rate. It is ridiculously high here in the Bay Area.

- Cost of water seems to be arbitrarily set, its times of drought prices increase, but they never go back down.
- Can this be accomplished without increasing my local taxes and/or utility costs? I would prefer no increase to local taxes
- Yes, all of these things are important, but you keep raising my rates, and then you tell us that you want to do all of these things, but the rate increase you just imposed isn't enough to do any of it, and you want to raise the rates more. Figure out how to do these things without raising rates again.
- Is this for some surcharge or increase in rates? U
- Everything stated above is important but if the monthly bill is going to be increased to succeed then that would not be fair to already financially struggling residents.
- Keeping the cost of water as low as possible while doing all those things.
- Water is so expensive. You guys need to build some more dams or water storage facilities so we can decrease these outrage monthly water bills.
- People are not working due to COVID 19 Therefore there should be a longer period to pay water Bills. Thank you.
- Lower water rates.
- Lower the rate of water
- I feel that water is the next gold in my eyes. We live on less than one percent of the fresh water left in the world. If u think about it we complain about how high gasoline is at say 3.60 a gallon yet your willing to pay a dollar to three dollars for 8 oz of water at a vending machine which would make it cost about there are 128 ounces in a gallon that makes it anywhere from 16.00\$ a gallon to \$48.00 a gallon if more people realized this they would see the importance of water it is the next gold in my eyes
- Lower cost of water providers
- The monthly service fee for water is already super high compared to neighboring cities like Santa Clara, however the water quality in our area 95136 is extremely bad. Isn't it the water company's responsibility to increase water quality without increasing all the fees?
- Progressive charging for water utility to encourage conservation - super rich people in this area should pay progressively more for their much higher usage. I.e. consumption-based pricing should not be a straight line.
- In doing all these projects find a way to keep consumer billing low. Find alternatives to help pay for them. Utilities are so expensive for low and middle class
- We already pay for all of this - we pay for clean water, we pay for infrastructure, we pay for city planning. We pay extremely high prices for everything, have extremely high taxes, and have WORSE outcomes, terrible water quality, terrible infrastructure, and there is tremendous waste of money. Manage your systems better with the resources you already have, drastically improve the quality of water, provide a good service at a good value, and stop always ripping the people off saying you don't have enough money / resources.
- Not currently.

- Not really. All the important items above will require much money, so the most extremely important question is from where it comes.
- Stop raising water price. My feeling to you is “highway robbery “
- Make water prices cheaper.
- Lower price, pls.
- Quit wasting money on fish and wildlife that no longer live in this area...
- It is important to control the price of the service. It is too high for people with low income. It is one thing of first need for the people must be on the hands of public administration with our taxes. The taxes are already very high.
- Water is a necessity, but it seems that this precious commodity is taken advantage of by Corporate leaders and instead of sharing its valuable resource, we use it to enforce higher costs to consumer without positive changes for safer, cleaner and environmentally safe water.
- Fix the outrageous rates that San Jose Water Co. charges!
- Must control costs.
- Reduce rates!
- Compared to other locales, water from you is too expensive.
- Stop wasting our money and siphoning profits from poor people
- Good Luck with the budget cuts.
- Do not raise my water rates until 2021. stop all pay increases/bonus to all directors and above for 2020
- Look at non metered agricultural business for revenue. Be more aggressive about real agricultural business, not private golf courses or mom pop type winery scams.
- No increase in our taxes NOOO
- Water prices should never rise when an entire area successfully conserves. This should be a commitment from the water resources provider.
- Charging the high prices, the water companies charge is criminal especially when your mandated-on days and times you can use water
- Water bills are too expensive
- Yes — SSCWD is wasteful and should become more austere in their expenditures, and only expend ratepayer is for essential services.
- It was not cool you raised our (well) rates after the drought, after enforcing conservation, then said you lost money because of the conservation on our part and punished the customer by raising rates. We were neighbor against neighbor fighting over best water use for almost five years. It got ugly. And for many of us, our grounds are ruined since becoming a desert of dirt, weeds, and stickers causing expensive injury to pets, all because we conserved. We should have maintained our grounds as usual, which would have saved thousands of dollars in restoration and got something out of your stupid rate increase. You suck.

- I am 1-person household and my water bill are \$174. I cannot eat this week
- I know that the end of this result will be me paying more taxes for nothing mentioned above being done. Instead, my tax dollars will go straight to Gavin Newsome, his auntie Nancy, and the rest of their Obama gate cronies.
- Do not look for ways to raise the rates, just do your job.
- Yes - quit charging so much for San Jose water!
- I appreciate the important work being done. My one complaint is that we are all charged the same based on the size of our homes. My husband & I work hard to conserve water & our usage shows our efforts. However, we get charged the same as other homes of similar size that are not trying to conserve. We should be charged for our usage, not a flat rate! This is very unfair & does not create incentives for larger water users to try to conserve.
- Reduce the service fee which is too high and increase the cost of water used to replace the lost revenue.
- My water usage since 2014 is basically the same. However, my cost for water is up 183%. I do not understand why water has nearly doubled in the last 6 years and while clean water is important, my water continually clogs up my kitchen faucet.
- All the above priorities should be accomplished within the current tax rates, which is already among the highest in the nation! No new taxes!
- Do not communicate by text and phone call. If you want to get in touch, put a message on or in my bill.
- The cost of water is outrageous in San Jose. You should offer some type of relief like every other agency. Cannot believe you are the only agency that has not reached out to the public. Only reason I know anything is because of being a member of Next-door. You should have emailed us or mailed to us that you are not greedy SOB's. I pay more for water now than when I had a swimming pool for 38 years!
- The hike in our water rates over the past two years has far outpaced any pay increases I have received and are questionable in that other service providers who increase rates to cover normal annual operating increases have not come close to the water district hikes.
- It is not clear to me why more policing would be necessary.
- economize--the golden spigot
- Make San Jose Water Company a public entity so that it no longer puts profits above people.
- You have the money. It should not be an either/or choice. Do your job which is all the above!
- SCVWD has too many unit managers and divisions. The company should use supervisors and reduce the managers.
- You can do both! Time you started! Coyote creek is full of pollution and toxins. Start coordinating with the city of San Jose to get this done instead of pointing fingers at each other! YOU HAVE PLENTY OF OUR MONEY! Maybe stop pocketing it!
- Hold staff accountable for the outcome
- Whenever government gets involved cost \$\$ and the benefits seem to be nonexistent!

- Yes. The challenge is to prioritize between and within each of these categories based on cost and other human values and then only take on the volume of work that can be achieved without driving the people out of California due to uncontrolled costs, that will be the ones to ultimately pay for the work. One example - Santa Clara County forced one customer advocate out of the state due to incessantly rising costs. Now he lives on the edge of a desert in New Mexico where he can fill his new pool for \$35 worth of water rather than the \$95 to \$135 it costs in San Jose.
- Opinions might change if it means increasing parcel tax.
- All the above items are worthwhile. The key is to prioritize based on funding currently available, instead of going to rate payers for higher rates or taxes.
- Valley Water spends too much money not getting things done. Spend less time on promotional gimmickry and more on building something. The expedited water purification project is so typical. Studying and planning is all you seem to all the "bubble" can do.
- Y'all got it rough. No one wants to pay for this. They just assume it already exists.
- Do not expect me to vote for funding when you are spending our money trying to destroy our rivers and habitats by suing the State Water Board to stop the Bay Delta Water Quality Control Plan.
- All these measures are more important and more deserving of the financial resources that you are wasting on legally fighting the Bay Delta Water Quality Control Plan and wasting on the expensive and risky Delta Tunnel. Stop supporting the Delta Tunnel and spend our limited financial resources wisely.
- Protect freshwater delta and do not sue water protection efforts.
- Please keep providing financial incentives for retrofitting low-flow toilets and shower nozzles and removing turf and replacing it with low-water-using landscaping.
- without these potential benefits our cost will skyrocket
- Work within a strict budget, taxpayers are overloaded as it is. Time for the golden spider to slow down.
- Please provide the salary information for your staff on your website. As the public covers the costs of these staff via the water rates we pay, this information should be publicly disclosed at least annually.
- I believe it is extremely important to be fiscally prudent with the tax dollars entrusted to Valley Water to accomplish the above initiatives.
- Yes. First and foremost, reduce severely those sweetheart compensation packages for managers and employees. I can smell this is preparatory for some tax measure. Clean up the gravy train first. No accountability. No effort at economy. Spend and spend, holding our drinking water ransom over us.
- Use our tax money to improve our water infrastructure instead of it going into the pockets of politicians and bureaucrats.
- Were you aware that at least the Madrone area of Morgan Hill appears to have land subsidence from ground water removal? The subsidence begins shortly after the rainy season ends and improves when the rainy season is at its peak. It is most noticeable in manufactured homes not installed on permanent foundations.

**Climate Change Related Comments:**

- I think all these issues are important and I feel as though some have been undervalued or overlooked in past decades like climate resilience.
- Sustainability is extremely important
- Humans have failed to address climate change, anything we do going forward will be too little, too late. If your goal is to provide waste disposal and fresh water for the longest possible time frame, your efforts should focus on hardening water and waste infrastructure against sea level rise and water supply against the best estimates for precipitation shortfalls between 2030 and 2099.
- question 6: climate change is a political topic; you should leave it off to get real data on that question
- Address the daily spraying of chemicals in our sky's, geoengineering. Millions of pounds per yr. On our heads, children crop, water systems. Stop the Geo rape
- Think long term sustainability! Thank you
- With climate change, there very much needs to be a super heightened focus on grey water use and rainwater capture (because the storms will be bigger but less frequent, meaning our current capture system isn't adequate for the change in expected precipitation patterns).
- If Anything, I selected above has to do with global warming, I do not support it.

#### **General Survey Related Comments:**

- "It's nice to get opinions from the community to know how actions will be received, with all our biases. But most of these seem like questions that should really go to actual professionals who have experience in quantifying true public cost.
- Thanks for considering me in this survey.
- It is one of the essential projects Thank you
- Some of these focuses (like police patrols and wildlife concerns) I would not have expected to be in Valley Water's control at all. In my opinion this is a good thing, but as it was a surprise for me and maybe others, it could be good to provide education on Valley Water's charter and what empowers them to supersede other organizations."
- This is all one-sided questions designed to trick people into approving more taxes for water projects against property owners.
- All environmental protection as well ☒
- The question does you have a bath or common sense anybody would want the best. My dad works for the San Francisco water Department at Hetch Hetchy and Crystal Springs, so I am familiar with water
- Keep up the great work.
- Not currently but thank you for running this survey.
- you have always done a great job 👍
- good luck in your important work!!!
- no, I think so far, you have done a fine job. Turn on divider

- very proud to have been a part.
- Yes!! Keep up the great work you guys are doing!! Thank you!!
- Yes, this is Arlene Soto & Husband John Soto.
- I really consider these marked items extremely important, as marked. Thank you!
- I hope it passes. Great job!
- Hi. I really have no idea what I am voting for here. If I rate them all 7, what happens? If I rate them all 1, what happens? Am I primarily voting on marketing messages? That must be it... / Quick suggestion: best practice in surveys like this one is for every question to have an "I'm not sure" option.
- Keep up the Good work.
- Yeah get your \*\*\*\* together
- Thank you kindly for taking our opinions, survey-inspector.
- No comment - the answer all these questions should be obvious
- Yikes, guys. This survey is like "do you like breathing air? be prepared to vote on a pro-war ballot measure!"
- All this stuff is important, but people are lazy
- No, I appreciate being asked my opinion about this matter, though👍😊❤️
- All those are very important it would be nice to survey which one is more important
- Thank you, and good luck in your work during this difficult time.
- All items are equally important period we cannot afford to mess up or ignore. Too much is at stake. Thank you all
- Very proud to have been a part
- gracias por assume participle de algo tan important
- Your survey design let us me say everything is mission critical vs relative in priority
- No. However, I am always reluctant to provide info & normally do not respond to this because some company sell the info.
- I Believe all of them are very important.
- Great Service God Bless.
- Not at this time, u have covered it all at this time.
- None currently



- Vast majority of residents are not qualified to comment on which approaches to various water supply and environmental objectives will be the most impactful. Mostly we can only provide useful insight on priority of the objectives.
- It is impossible to give an informed answer to question 12 without first knowing the extents of both the problem and current enforcement efforts and whether increased police patrols are an effective approach to improvement.
- You are doing an excellent job@!!
- Thank you!
- No, thank you, not today.
- I appreciate you
- Water is life. Glad you are asking these questions.
- On paper some of these ideas seem good but when thinking about them in practice I have concerns that they would do more harm than good, and so I am not sure if I should support them or not.
- the survey is one of the most idiotic things I have ever read. What would you expect people to say, I hope all my water is full of radioactive waste to pollute and kill us all? This is one of the reasons Republicans call us libtards. For \*\*\*\* sake what exactly is the goal and what are you trying to learn. I have learned whoever sent me this is a toddler
- Keep up the good work
- It goes without saying these are all extremely important, not sure what this survey is supposed to accomplish.
- Re 8 and 9 I would have to hear more about these. I am working on getting a democratic majority in the Senate and presidency. If we do not do that nothing else will matter. Ps. I am not sure if you are a real entity.
- By asking these questions, do you mean you have not done any of these in the past, or just use it as an excuse to increase price? It is a game with customer. I would like to see a report on the status, and why these all a sudden become a topic. Without the reason behind, none of these questions is important at all. QR code of updated info be published on web site... It is Very Important. Level 6 of 7as given in survey questions...
- I am not sure why you asked about police patrols and water quality in the same sentence. Water quality is important, but I am not sure how much crime occurs in creeks.
- This survey does not capture the importance of these various topics as conflicting goals, which is the real issue. I did surveys for a living once; I give this one an F.
- Not now
- Thank you for caring enough to get our opinions. Keep up the good work! Thanks again!
- Stop lumping in "climate change" with some of your questions. Do we need to reinforce dams in the event of a natural disaster? Of course! But that has NOTHING to do with climate change. Also, can you please do us a favor and stop raising rates every couple of months? Now THAT's important!
- Some of these unfortunately he to be polled by ppl are not educated enough to the consensus on politically tainted topics, i.e. climate change, disaster relief, civics, etc. IMO, more active education

in said topics she eventually drives these safety measures into policy. Also, Question 11: what kind of public recreational access? A swimming pool? A skatepark? A hiking trails. Some of these things like clearing brush and vegetation from streams can be done very inexpensively, others like earthquake hardening could cost billions. Some estimates of potential costs should be factored into your questions.

- I hope this survey is being sent to a large segment of the population.
- Not sure these survey questions & answers will lead to, please more specific on this survey's goal and target?
- Not currently. Your questions say it all
- This looks like the kind of survey one might run to provide justification for raising my already-too-high taxes yet again. You should be providing recipients more information about the purpose of this survey.
- What is really purpose of this survey
- Are you kidding? I thought you guys were already responsible for all of this. The fact that you must ask...what are we paying you for?
- How useful is this survey? I mean, all this is extremely important (despite the answers I selected in just).
- Your questions are designed, and the answer is yes to everyone that everything is very important I think this is a silly way of making a survey
- There is some language in some of these that is ambiguous and can be misconstrued. I do not want a police state and I do not want more taxes or restrictions on our freedom!!!
- What about \$? Very one-sided survey, all sounds good.
- What is the purpose of this survey? All the questions are the great questions and are critical without any doubt, are we trying to prioritize their importance (and allocate resources) based on the survey? What is the expected outcome of this questionnaire?
- This seems like a 1-sided survey. Of course, these things are important! What are the trade-offs? If we pursue these initiatives what are we not doing?
- This is not a useful survey, how are any of this not important?
- Your questions are bias.
- Comment about survey: the wording of importance levels 2 and 3 should be swapped, with "not very important" ranking above "not important".
- You omitted agricultural needs. We should reclaim urban wastewater for agriculture. Israel manages to do this with 75% and I understand it is not much done here. For urban people this is often out of sight out of mind. This survey is concerning in that respect
- Seems like bias questions but I do not know the results you are trying for
- Clearly, everything here is important. Seems you need to ask more refined questions, all of them are big topics.
- The inclusion of "climate change" in question 6 is wholly inappropriate and causes very different answers to the question than if it were not included. Frankly, this whole survey feels like a push-poll

- Not sure the results of this are statistically valid due to the way items are structured but certainly the kind of survey created to support marketing efforts.
- It is difficult to rate how important making a change to a system is when I do not understand the status, so I feel like several of these questions are not valid (I.e. 11, 12). Also, you do not give a "neutral" option and your "not important" options are confusing (#s 3 and 1 seem equivalent to me, as do #s 2 and 4). I would suggest a 5-point scale, very important, important, a little important, not important and I do not know. I also prefer to see rating scales oriented horizontally with only the extremes labeled. Overall, I feel like this survey is biased and pushing for people to rate these projects as very important, most likely to support funding in the future. But since there was no other municipal project to compare/compete with water, there is no way to know how much the public prioritizes spending in this category relative to others.
- I hate surveys because they are so superficial. Of course, everyone is going to say that we should protect our water supply and animals and access. But policy needs to take in as input the opinions of informed individuals, who are informed of and thoughtful about the tradeoffs and costs of all these efforts. Otherwise, you are simply asking if someone agrees that something good is good (it bad is bad). It is not actually providing meaningful input.
- Some of these options are overly vague and/or "slanted" towards eliciting higher importance ratings. All items mentioned will depend upon reliable cost factors & understanding trade-offs.
- With all honesty, I find this survey redundant being that we are already paying to maintain equipment for safe drinking water.
- Good Job
- The water in Milpitas and most of south Bay area is too hard to drink even after filtering. So, we always buy our drinking water. It would be nice if the quality were such that we drink it without need of any filter.
- This survey is difficult to take - these are all very important, but all no doubt require tradeoffs, which are not clear in the questions. I believe SurveyMonkey offers a "prioritization" tool, which would force respondents to weigh some of those considerations. I have tried to do so here but am limited by my knowledge. Take #8, for example - flood protection feels very important, if we are talking about a dam bursting and a wall of water flooding homes. But if we are talking about flooding part of a bicycle lane, I would not rank it high. In the end, I think the obvious things - safe drinking water, dry homes and buildings - are most important, followed by the second-order things that make the first things easier (healthy environments, etc.), finally quality of life things.
- Question 9 seems a little strange. Isn't it better to leave the trees? Question 12 links two functions that do not seem directly related: police patrols & water quality protection. It is not clear to me what is meant by quality protection.
- This survey is very leading since most of these are core functions that must (either legally and/or ethically) be done. Controlling cost and improving access for folks not in the district is also important.
- This survey would be made more helpful if you changed the way the questions were phrased. Those are all, obviously, super important. Hopefully, this does help.
- Who would answer no to any of these? What is the catch? What "dams" are we talking about here? This sounds like an underhanded way to push some shady projects
- I only disagree with 11. The public, unless supervised or policed in some manner, tend to treat outside recreational areas as their private dumpster.
- Your survey has an error putting not very important above not important

- I think everything you have listed sounds awesome and Great and I do not imagine anyone saying it is not important, so I am not sure how useful this survey is. If you are looking to understand the public's stance on the priorities of these different projects, then you might want to ask people to rate them instead of answering how important they are.
- I feel all these are importing, so it was difficult to select and differentiate one more important than the other. However, I would prioritize water safety above sustainability and recreation.
- This survey is biased and basically pushes people to vote for everything as important or very important because it does not show the compromises or costs associated. It also does not have metrics that make things meaningful. The importance of "reducing a flood risk" depends on the size of the floor and the initial risk. If the risk is 1 flood every 1000 years, then reducing that risk is not that important. Please use more objective surveys that compare the benefits/costs of different things.
- For your scale, Not Important feels harsher than "Not Very Important". I would ask customers to do this survey on a scale of 1 to 5 where one is not important at all, and 5 being extremely important.
- Question 6 should not have climate change in it. I have not been provided with any data to show that climate change exists. If climate change were not in that question, I would have chosen "Important," as my answer.
- Some of these questions have odd pairings, and others I should clarify further. Question 4: I support ensuring a reliable water supply as a top priority, but I do not support all the infrastructure as used currently, such as the extent of the dams and/or how the dams are set up currently. Have you ever witnessed a salmon or trout make it through the Anderson Dam culvert to spawn? Question 8: I do not fully support an unnatural system built to protect infrastructure and homes that were built on historical flood plains, especially the development of the Salt Marshes that were critical habitat. Question 9: Tree removal to mitigate a fire threat? What? Why remove the thing that stabilizes the banks naturally without the need for concrete. Unless, this is referring to places where we built where we should not have. Question 11: with increased access comes increased wear and tear and pollution. I support increasing access if it comes with an ad campaign aimed at proper use of resources, instilling custodial values, and the need for everyone to take a sense of pride in keeping rivers and creeks clean. One of the biggest threats I have witnessed is transient homelessness and encampments in critical water resources. I would like to see more money directed at finding alternative locations to move these people to, such as tiny home communities or increasing shelter capacities and other support + rehabilitation resources. That way law enforcement can act with integrity and clean conscience to protect those critical resources, knowing other realistic options existed but were not exercised.
- Why does question 10 mix the issues of local control and drought resilience?
- YES. I did not see the word pesticide or insecticide used in your statements. I would like to see those two items eliminated
- About #12 - I am not sure if police patrols would have much of an effect on water safety. I am under the impression that industrial / urban runoff and drought are main problems which patrols would not be able to prevent. Maybe it would reduce residents dumping(?) but I am not sure it would reduce corporate dumping.
- Why would removal of vegetation along waterways in question 9 make sense? We should be restoring the natural ecosystem along creeks, which includes native vegetation.
- Question 12 is difficult to answer. I think it is important to provide additional resources for enforcement against bad actors who instead of going the right channels of disposing their waste properly choose to pollute our waterway. However, I do want to voice that I do not support the use of enforcement to disperse and harass un-housed folks and encampments. Law enforcement is not the right method for this.

- Keep up the Great Work you all are doing!
- I am not sure you can be trusted to or have the power to act on the results of this survey.
- keep up the GREAT work!
- If course these are all important, but I do not like that there is no context to these questions. Are the answers going to be used to achieve an agenda? I think one of the most important things besides safe drinking water is the ability for citizens to be able to enjoy open space and water ways. That includes recreational activities on our lakes and streams, such as boating, swimming, and fishing.
- Thank you for doing a fine job for the past decades!
- Stop texting to survey
- I would have ranked biodiversity protection (#7) higher in importance had COVID-19 SIP not proven how quickly the natural world will reclaim itself once we evacuate their space. The animals will be fine.
- you covered it all!
- 5, 7 and 9 are close to my heart. I pray you will commit to what you are promising!!
- Keep up the good work!
- Enjoy your annual report and calendar. You email newsletters are also helpful and informative. I hope to take a water tour when my kids are old enough.
- No. Thank you for caring about our environment.
- Please let us know if you would like us to share this with our 2000 email subscribers.
- Drop this campaign until things get back to normal. It is tone deaf. People are sick and dying and we are all afraid. And the economy is spiraling. Hit the brakes.
- Put on the ballot, I would yes. Thank you
- Valley Water is a joke. Our local water company (Twin Valley, Inc.) had to be sued in Santa Clara Superior Court. because the owner (Steve Havens) let the system deteriorate to the point of collapse. He was providing contaminated water to almost 300 residents. When contacted, you said, "It's not our problem - it's up to the PUC to make him comply". You can say that about anything having to do with providing safe clean water for Santa Clara Valley residents. You people are a joke - lots of words but no real action. You refuse to get involved if it looks too difficult to help people in similar situations. I have lost respect for what you claim to do and no longer believe what you say.  
Robert Benich  
[rjbenich@yahoo.com](mailto:rjbenich@yahoo.com)
- All these priorities have been outlined previously and should have already had action
- Keep up the great work!
- Santa Clara is one of the finest cities and The Santa Clara Water Company is a big part of that.
- thank you for doing this! Safe water should be a right but for so many it is not
- Is water important?? Why do you ask that question? Water is essential for any level of life. Go after politicians and Water Districts for using water and fear of being without Constantly over our heads.

- Thank you!
- We belong to the Earth. The Earth does not belong to us. We need to start treating ourselves better than care more about the corporate world.
- conservation, wise use, charging more for excessive use, such things I prefer to dams, which is why I gave Q only a 6 - everything but the dams in that Q is a 7.
- Regarding question 4 on ensuring a safe, reliable drinking water supply, I strongly support the goal but strongly oppose the mentioned methods. Dams, pipelines, and pumping from the Delta are just plain bad ideas. Protecting the environment is far more important than supporting population and economic growth.
- I rated questions #4 and #8 as important as I find some of the ways the water district has gone about doing these projects to be objectionable. I fully support having a safe reliable water delivery system and flood control however not at the expense of the environment. I prefer not to see new surface infrastructure developed and a high priority placed on groundwater management. I was particularly disappointed to see the water district sue the State Water board over the Bay Delta Water Quality Control Plan.
- what about district waste, no questions about the operation? questions for prop taxpayers that support our place that floods us and, in most part, only cares about staff and the rich
- Thanks! Very informative and enjoyable!
- It is very difficult to mark all of these as anything other than extremely important! I gave my name below-- I am already on your mailing list and find the updates very useful and pertinent.
- I worry about the contamination to our backyard creek from the cement plant in the hills upstream.
- None I can think of. You covered all areas very well
- All this stuff is important - I think it's naive to try to prioritize, because almost all of its needs to be done urgently, and I imagine there is enough money, time, staff, and resources to do it all. Good luck to you all!
- It is very good to know all the questions that I answer

#### **Recycled Water Related Comments:**

- "1. We should focus on better water treatment to allow wastewater to be reused in the potable system. Or using the treated water in farmlands. Most of it just gets dumped into the ocean. 2. Research cheaper desalination processes. Would help since we are right on the ocean."
- According to a relative working in water treatment, SJ has a treatment plant sufficient for "toilet to tap" quality, yet it is mostly used for irrigation - even though it is also softer water than the supply, alongside healthy potability. Please consider polling residents' willingness to utilize such a system if my information is correct.
- I support drinking water recycling.
- Provide incentives to save water, especially for using reclaimed water for watering
- Firm believer in establishing local projects (i.e. rain capture...) To allow our county complete control of our own water and create good new jobs. Preferably ran on clean/green energy

- I want to see more water recycled and going back to the cities as irrigation water. More credits for grey water systems and water efficient fixtures.
- Redirect rainwater into ground water storage rather than flowing into the bay.
- provide recycled water to residential houses
- Rainwater harvesting at individual houses import also. Also, there should be a canal that catches the water from creeks before it gets to the bay were a pipeline should irrigate the city over head in means of a massive fire outbreak.
- What should we as homeowners do about capturing more water or drought protection?
- Need to collect as much water as possible during the raining season.
- - Make recycling and desalination plants to prevent unreasonable rationing and restore rivers and streams. Reduce disparity in costs between farmers and residents. complete your current projects on budget and on time
- 1) Use of recycled water for irrigation/ lawn / landscaping purposes needs to be planned and implemented as soon as possible. 2). Plantation of (native) drought resistant trees: shrubs on existing barren hill slopes would improve soil - water retention capacity and enhance favorable microclimatic conditions.
- Make irrigation water supply available Which can be recycled water for out gardening needs Plant trees on streets and shrubs to decrease water loss and soil quality
- Find a way to save and recycle the water that is being dumped down the drain when you flush out the fire hydrants.
- Finding ways to reuse gray water would be good
- Good water can help resources by reducing use of dewatering...i.e. if our trees get quality watering and improve air quality, the less maintenance of pollution. If minimum recycling water saving toxic removal process and save cost of building to maintain environment.
- Rainwater harvesting techniques needs to be used. New technologies for Preservation of Water needs to investigate as well.
- Better Recycle Water program. Provide grey water during the summer to residential customers to save trees.
- Most important is improved capacity and water capture. Get the basics right first please. Leave the rest until later. Prioritize.
- Push community or home to recycle use of water
- Help residents with resources like low cost diy kits to start composting and store rainwater
- Encouraging the public to install water-saving mechanisms and increasing the usage of grey water wherever possible
- Replace park watering with recycled water
- Yes, you should have start fixing these stairs years ago, also we need noodles all these waters are going to waste doing the rain

- Rainwater harvesting at individual houses import also. Also, there should be a canal that catches the water from creeks before it gets to the bay were a pipeline should irrigate the city over head in means of a massive fire outbreak.
- Do we have any plans to collect excess water during rainstorms and use that to recharge the underground water table?
- A public program for rainwater collection and greywater reuse with insensitive and project leadership to help during drought without burdening the homeowner with managing the project.
- increasing re-use and water conservation
- Build more rainwater collection systems.
- Please, do not try to sell us a “poop to soup” water recycling program as they are doing in the marina seaside area of Monterey bay
- We need to improve our ability to recycle water and use grey water. We use potable water in so many places we do not drink - toilets, landscaping, automatic car washes. This re use of water could ease the strain on drinking water.
- I would like to see more capture of water by the small creeks that take rainwater off the streets and straight to the bay, in some form of small ponds or fields. There is so much land covered by builds and asphalt now. Little of the rainwater I imagine gets down to the underground reserves. Perhaps more cities setting aside some land for water to go to ground?
- Love the capstone idea! Good luck with everything!! Valley water does a great greywater reuse rebate program that I wish more people knew about
- To help with our precious resource, the water we need to survive, why has no one figured how to keep our fresh water from eventually going into the ocean? When dams or reservoirs need to have water removed, so they can be repaired, why is the water not somehow stored so it can be returned to the dam or reservoir once repairs are done? Many streams and creeks end at the ocean. Why not at a location where the water can be stored for future use?
- NOT HAVING US DRINK RECYCLED SEWAGE SO huge companies can keep adding huge numbers of workers which creates more homelessness and pushes up prices. HOW INSANE
- The sewage treatment has sent the 3 ways-purified water into the ocean. Now I think it is ok to recycle it into tap water, to save water.
- I'm glad this issue is created unhelpfully supported.
- When are you going to establish a program to assist homeowners with the installation of A unified grey water recycling system and rainwater collection methods and processes?

#### **Communication Related Comments:**

- As a Valley Water employee & local resident, I see how the work we do benefits the residents here, but there is so much the public is not aware of. A monthly or bi-weekly 'spotlight' article on different Units here would help the public perception of the work that is already being done for safe, clean water & flood protection.
- Ads if it is the right thing to do, let us all agree to do it!!
- Involving young people to be aware of and participate in water projects in local community!
- Need more vocal news of this. How, why, and what has been accomplished.



- Provide a more hands on newsletter or website where we can inform ourselves of upcoming changes
- More grassroot movements to bring these important issues out in the open.
- I am feeling safe and very interested in learning more about the program....
- I would like to see water reports published more frequently.
- How can I get access to a water quality report regarding residential tap water? What is the probabilistic anticipated duration of the service interruption after the next bay area earthquake?
- Providing (easy to find!) access to water reports based on a resident address on a quarterly basis.
- Have public forum updating us on any information and projects that affect the community.
- Do something to make the local water authorities and management teams more accessible. It took me around 20 minutes of searching, several emails (yet with no response) to try and get information about getting a new water meter to meet safety standards in my new home.
- I would like to see clearer communication on the future for Lake Anderson, plans to drain, upgrade, fix, and re-fill and the cost and time to do so.
- I would like to see a detailed financial annual statement. Giving out bonus money has been unacceptable to the executives.
- Increase the message out there that municipal drinking water is just as safe if not safer than bottled water.
- Please publish the results of this survey and what the agency expects to do based on this survey and inform via email. / cell phone as you did to solicit responses for this survey. Please, also, let us know how citizens can be involved in making this happen.
- No, thank you for asking.
- Thanks for checking on us and preparing our water planning programs!
- Please publish water contamination levels.
- I would like to see testing of the water periodically and results sent to users for users to know the quality of the water we are using and drinking.
- Make information easily accessible to the public. Information and discipline are very important for the people to understand. Especially when ignorance is blissful-ness. Knowledge is power the people need just a little taste of the power is all. More like the tip of the iceberg if you will. Please feel free to contact me for anything I can help with. Signed- a Gilroy Samaritan.
- Flyers to let people know of showerheads with on/ off switches exists along with other water saving tactics. A lot of people want to conserve water and resources just do not know how to.
- PSA campaigns should be ongoing.
- I would like to volunteer for any citizen oversight boards or committees.
- Public transparency on water quality. Need to inform residents on potable water quality.
- It would be cool if we could see how old equipment is

- Increase public communication of planning and projects.
- I would like to see specific information regarding chemicals /toxins present in our tap water as of May 2020.
- Suggest you/we create a list of priorities based on this survey, review against available funding to determine top priorities, create action plan, then provide the plan for review by respondents/public/city county representatives for prioritization. Publish for feedback and solicit support and engagement.
- Continued messaging on how to conserve is very important still
- Let us know what else we can do to ensure clean water. Also, what chemicals have been found in our drinking water? It would be nice to have an easy to read report.
- I think all the bay area water district should continue to work and share knowledge together.
- I suggest prominently posting draught data and rainfall & need to always conserve water in many locations. Need to educate people on the importance of NOT wasting water. Prohibit grass lawns on new homes. Discourage golf courses use of pesticides. Reward homeowners who install draught tolerant landscaping. I am willing to help clean up a local creek or waterway as a volunteer. 650 787-8598. Thanks!
- Request drinking water breakdown of contaminants to be published yearly or made available online for viewing.
- Get an Instagram for updates
- Send water quality test results to residents on a regular basis along with water management related news. Residents need to be more informed of water quality and relevant news. information.
- Are there any opportunities to volunteer?
- Increase signage and visibility of numbers and URLs for reporting problems.
- We need more programs like this to inform the users as to what you are doing
- How can I help?
- Update the community of the progress
- If there is a way, I can help I am down phone number is 774-208-8622 name is John Chaloeicheep
- notify and show the people of our city that water is important and should for everyone.
- Please be transparent with residents regarding where funding is allocated and how to advocate for further updates in the future.
- Create a public online group
- Reporting on tap water purity more frequently would be advised. I use water purifying before drinking due to lack of knowledge about tap water purity, the cost of Zero water filtration but more importantly it the creation of additional plastic pollution in the landfills and in the ocean.
- Not happy with the opportunities Valley Water provides for community input and web page that will allow written concerns that directly affect my water service. I have attended board hearings and

found them limiting. It becomes more crucial to have input specifically with the Delta and California Water Project with current Corona Virus restrictions.

- More public posting/signs on creek trail, in parks, or other high traffic areas to inform the public on projects and the goals of Valley Water. Advertise volunteer opportunities here!
- Need to let the community be more aware of the issues that affect our water supply, and what we can do to improve it.
- Additional public relations and service announcements telling about the lack of water quality in the non Hetch Hetchy water systems. High sediment and hardness in San Jose especially. Offer tax deductions and rebates for those who invest in water purification for their homes.
- make water supply issues an educational project via outreach to schools, educate kids
- Provide an interactive map of where the water comes from and how it is used. This will give people more imprecation and understanding of the work you do.
- Valley Water wastes too much money on non-mission activities. e.g. Why did you re-brand? Change your ways or you will not get any more money from me.
- Change the name of the org from the silly cartoonish "Valley Water" social media Instagram name and stay with Santa Clara Valley Water District. That explains what and who you are. I really hate to think about how much taxpayer money you have spent on consultants, surveys, campaigns, letterhead, decals, etc. on this stupid name change.
- Would like to know where our water comes from and see a detailed report on the condition of our water.
- Please provide on the Valley Water website published reports of water quality for the SF Bay Area counties so we can do reliable research before deciding where to reside and buying property in these counties.
- Online billing and water usage insights access
- Cleaner website - almost too much information. Community outreach on how the system works. More transparency regarding staff and budgets

#### **Community Outreach/ Education Related Comments:**

- Get high school students working on project-based learning related to water harvesting reclamation and conservation.
- Make sure encourage people to use water wisely by putting signs in the area. Educate kids in school to provide the importance of water.
- Engage the public to garner support. Create a campaign to sustain mentality of shared responsibility for maintaining the cleanliness and upkeep of the public recreational waterways.
- Encourage people go Vegan, no more meat, no more animal raising, fishing, etc., let nature go back to its original status. Watch: [www.suprememastertv.com](http://www.suprememastertv.com)
- I think everyone have involved to help our community have a good health and environment.
- Would I be willing to help with some conservation activities?
- Educate public about all the above should be mandatory.

- You are doing great job! just keep it consistence teaching people to have conscious about how to take care off
- Great tours thank you!
- I love environmental science!
- Community service on train tracks and help people, more mental health for people who need it. Financial help
- Looking at CCC work in communities
- I'm not concerned about the climate change impact. The question that included it bundled it with other issues. Why don't we take water-use lessons from a place like Israel that leads the world in conservation techniques and use of greywater? I am concerned that more bureaucracy will ensue and programs that are not efficient will be approved as they make some feel good because action takes place. Please do not put a solution in place because you feel 'something must be done.'
- Have educational programs for kids: teach about water safety, conservation, protection, and projects. Have them involved as much as possible in planning, executing, maintenance... as appropriate. Develop a new generation of conscientious, informed stewards of our water.
- Educating the society how to use water by saving.
- Educate public how to save wastewater, etc.
- More family-oriented community events to raise awareness of what we can do to protect our water supply. Both my children did the field trip program through your educational outreach, as they were amazing.
- it is very important to educate local residents to reuse water. for example, water used for washing vegetables can be used to water plants again.
- How can I learn more about ways to promote safe, clean water?
- Educate the public about clean water, and the water systems of Santa Clara County. Engage youth to be water ambassadors.
- Help educate citizens who live along our creeks on good land/watershed management practices. Whether you are a homeowner or rent, citizen or whatever else. I believe it is beneficial for everyone to have this general knowledge.
- Maintain Water Quality while adhering to climate change principles is essential. Educating communities and schools about this is critical for next generation to vote for more governmental funding for this. Getting artists involved in creating social movements around this would be very smart, because the creative arts affect the instinctive limbic response in populations.
- Water consumption education and innovations in sustainable water recycling/reuse and usage reducing technologies.
- I think it would be useful to advertise the safety of tap water in the area, maybe a social media campaign? Many new residents may not realize how safe and delicious the water supply is. Cut down on plastic waste and bottles.
- Increasing outreach to K12 education and public awareness about your program.

- Education on a water system weather ecosystem. So many people come from foreign countries did not understand clean water
- Educate students about water and all these issues I would volunteer for that
- Educate public about what not to flush into toilets such as prescription pills, tobacco products, pet fish and other animals
- More outreach to grade school and college students please.
- Provide educational opportunities to the public to understand how our water infrastructure work.
- Promote drinking tap water as bottled water wastes resources and causes pollution.
- I would like to see more education for those living along the creeks to help people figure out how to be a part of the solution and not the problem
- Having reliable water is just vital just like promoting less permits to create pollution with water bottles companies who consume a lot of water we sometimes can't sustain the promotion of reusable containers can lower the pollution and contamination by contact of surface like disposable drinking water bottles that can contain the viruses we all need to prevent from spreading having a safe and reliable water source will promote the use of reusable so we don't fill up the reusable with 2 disposables. And create the pollution best environment to be irresponsible
- Helping people know how to save water, incentives to replace lawns with low water use plants, encourage ways for residents to use greywater, etc.
- Get more people involved.
- Keep it up!! As we see how things are handled in other parts of the country during COVID, your video reminded me we live in a place where science is taken seriously as a means of guiding public policy. I am grateful for your work.
- Leave people alone, given a non-hostile overload, most prevail will do the right thing. Especially the next generation who already ascribes to ecology
- #7 - important after hearing one of my son's science projects about this.
- Great tour!
- Tie in your programs with other helpful initiatives, such as eliminating single use water bottles, working with other agencies.
- Yes, please learn about Viktor Schauburger and Johann Grandner.
- I am very interested in all of this, but I am also interesting to open the economy which is more important
- More Investment in water use and reuse optimization programs as well as education.
- Would like more information on the annual water academy and volunteer opportunities
- I would like Saved by Nature to apply for a grant this year 2020. Are there any grant workshops coming up?

#### **Miscellaneous Comments:**

- Performing work just because of global is not acceptable.

- Never take the knee to corporations or we will start a riot in front of the mayor's office
- I hope you all will activate
- "I agree with the A -E priorities in the latest newsletter. THANK YOU to all the staff of Valley Water for your work in keeping this most-crucial resource flowing."
- Thank you for doing all these important things. I really appreciate your work and know that it often goes unrecognized unless there is a crisis. Way to go working on prevention!
- Do not let the dysfunctional San Jose City Hall and Mayor LieCardo steer you off the mission.
- entheogens unlock authenticity.
- This project is important for future generations
- For 40 yrs I have lived along the Llagas Creek. Removed trash, old washers/dryers, etc. from my part of the creek. Was forced to sell part of my land to the Water District for their new maintenance rd. The folks in this rural area DO NOT want public recreational access to these new roads. Would you like motorcycles roaring pass your bedroom at midnight? Sincerely, Dale Jelsema