



Santa Clara Valley Water District

File No.: 22-0120

Agenda Date: 1/25/2022
Item No.: 2.8.

BOARD AGENDA MEMORANDUM

SUBJECT:

Drought Response Efforts of San Jose Water Company, Great Oaks Water Company, and California Water Service.

RECOMMENDATION:

Receive information on drought response efforts of San Jose Water Company, Great Oaks Water Company, and California Water Service.

SUMMARY:

Representatives from San Jose Water Company, Great Oaks Water Company, and California Water Service will describe the drought-response related water use reduction efforts of each of these retailers. These efforts include water use restrictions, water conservation messaging, and drought surcharge programs.

ENVIRONMENTAL JUSTICE IMPACT:

Santa Clara Valley Water District (Valley Water) acknowledges that disadvantaged communities are disproportionately impacted by the effects of drought. To address these impacts, Valley Water promotes access to equitable and affordable water supplies (Water Supply Goal 2.6). Valley Water offers the Lawn Busters program to provide water-efficient landscapes to low-income, elderly, disabled or veteran homeowners. Valley Water currently provides the Low-Income Residential Water Rate Assistance Program to help low-income households impacted by the COVID-19 pandemic pay their water bills. To enable meaningful engagement in the decision-making process, staff provides drought and conservation information in multiple languages, answers questions, and accepts feedback through Valley Water's BeHeard webpage, conservation and drought webpages, Speakers Bureau presentations, media outreach, public outreach presentations, hotlines, and email.

FINANCIAL IMPACT:

There is no financial impact associated with this item.

CEQA:

The recommended action does not constitute a project under CEQA because it does not have the

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potential for resulting in direct or reasonably foreseeable indirect physical change in the environment.

ATTACHMENTS:

Attachment 1: PowerPoint

UNCLASSIFIED MANAGER:

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